2024 ANNUAL REPORT

MANCHESTER CO-OPERATIVE CREDIT UNION (1977) LTD.

49th Annual General Meeting

'Where Service Exceeds Expectation'

WE ARE NOW IN THE HURRICANE SEASON

Secure your home

with a **HOME EQUITY LOAN**

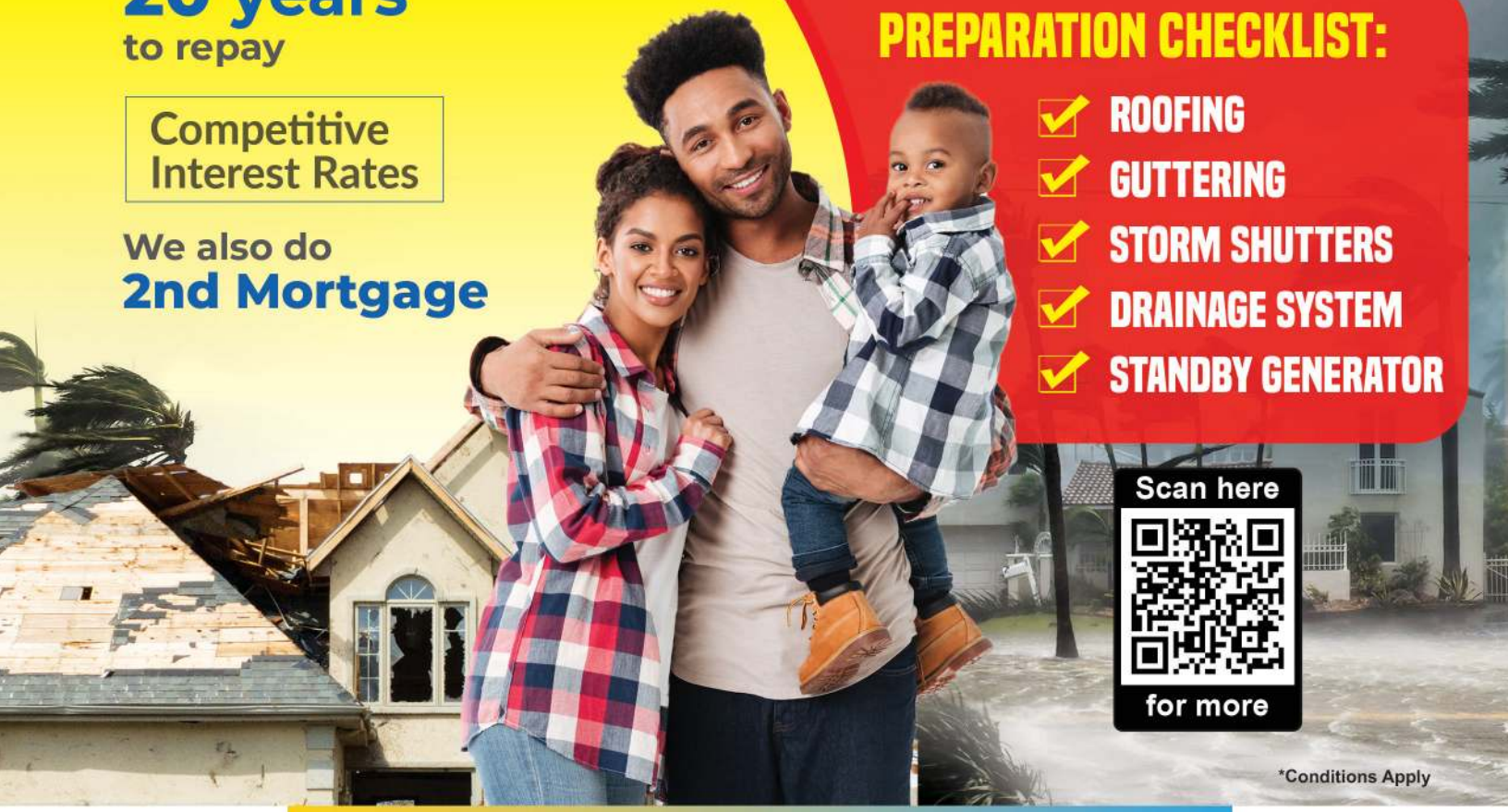
from **MCCU**

Borrow up to
$25 Million

Up to
20 years
to repay

Competitive Interest Rates

We also do
2nd Mortgage



PREPARATION CHECKLIST:

- ROOFING
- GUTTERING
- STORM SHUTTERS
- DRAINAGE SYSTEM
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Manchester Co-operative Credit Union (1977) Ltd.

'Where Service Exceeds Expectation'

Mandeville
Tel: 876-962-0401

Christiana
Tel: 876-964-3648

www.mccuja.com

Manchester Co-operative Credit Union (1977) Ltd.



REACH FOR MORE

Mission Statement

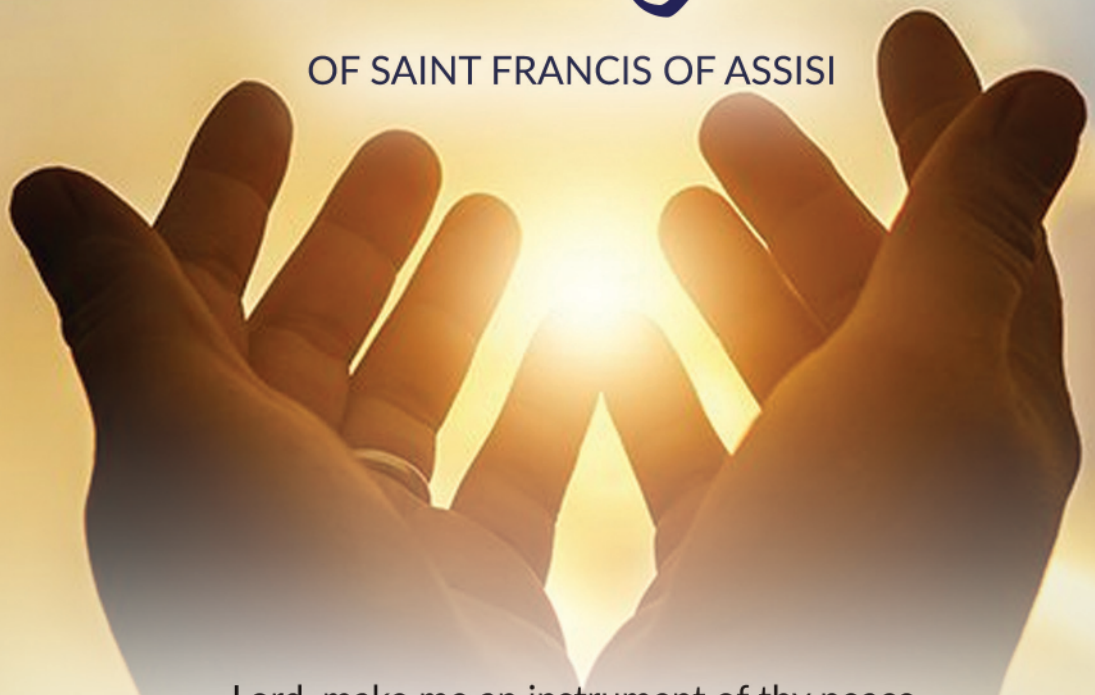
The Manchester Co-operative Credit Union (1977) Limited, is committed to maintaining a safe, visible and efficient financial institution; by providing innovative and competitive products and services in a warm and friendly environment to enhance the economic and social well-being of our members.

Vision Statement

The Manchester Co-operative Credit Union (1977) Limited, aims to be the Financial Institution of choice, providing a range of innovative Products and Services.

Prayer

OF SAINT FRANCIS OF ASSISI



Lord, make me an instrument of thy peace
Where there is hatred, let me sow love;
Where there is injury, pardon;
Where there is doubt, faith;
Where there is despair, hope;
Where there is darkness, light; and
Where there is sadness, joy.

O Divine Master, grant that we may not
So much seek to be consoled as to console;
To be understood as to understand;
To be loved as to love;
For it is in giving that we receive;
It is in pardoning that we are pardoned;
And it is in dying that we are born to eternal life.

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Manchester Co-operative Credit Union (1977) Limited

NOTICE

Manchester Co-operative Credit Union (1977) Limited
2 Main Street Mandeville, Manchester.

Notice is hereby given that the **49th Annual General Meeting** of Manchester Co-operative Credit Union (1977) Limited will be a hybrid meeting.

The meeting will be held at Bloomfield Professional Centre, Lot 1 Bloomfield, Mandeville, Manchester on **Wednesday, July 9, 2025**, commencing at **3:00 p.m.**

1. to transact the ordinary business of the society

2. to consider, and if thought fit, to approve a Resolution submitted by the Board of Directors in respect of amendments to the Rules of the Manchester Co-operative Credit Union (1977) Limited for:
   - Article I, Rule 3 (Objects of the Society)
   - Article II, Rule 4 (Qualifications for Membership)
   - Article II, Rule 5 and 12 (Applications for Membership)
   - Article VII, Rule 33 (Board of Directors)

A copy of the full Resolution and the Audited Financial Statements for the year 2024 will be available on our website at www.mccuja.com.

Members who will be attending the meeting whether in-person or online are required to register using the following link iteneri.com/mccu.

Online registration will open on Thursday, June 12, 2025 at 2:00 p.m.
Online registration will close on Tuesday, July 8, 2025 at 4:00 p.m.

For more information on attendance, voting and AGM documents, you may visit our website at www.mccuja.com or call our offices at (876) 962-0401 or (876) 962-3584 between the hours of 8:30 a.m. and 3:00 p.m.

Dated this 12th day of June 2025.

Signed: **Helen Wint**
Secretary, Board of Directors



AGENDA

1. Call to Order

- Prayer
- Ascertaining of Quorum
- Notice of Meeting
- Welcome, Courtesies and Apologies

2. Resolution to Amend Rules

- Article I, Rule 3
- Article II, Rule 4
- Article II, Rule 5 and 12
- Article VII, Rule 33

3. Minutes of Last Annual General Meeting

- Reading
- Corrections/Omissions/Amendments
- Confirmation
- Matters Arising

4. Reports

a. Board of Directors
b. Treasurer's/Auditors'
c. Appropriation of Net Surplus and Fixing of Maximum Liability
d. Credit Committee
e. Supervisory Committee

5. Elections

- Nominating Committee Report
  - Board of Directors
  - Credit Committee
  - Supervisory Committee

6. Any Other Business

7. Announcements

8. Vote of Thanks

9. Closure

MANCHESTER CO-OPERATIVE CREDIT UNION (1977) LIMITED

SPECIAL RESOLUTIONS

PROPOSED AMENDMENT TO THE CREDIT UNION'S RULES

NOTICE IS HEREBY GIVEN that the 49th Annual General Meeting of the **Manchester Co-operative Credit Union (1977) Limited** will be held in a hybrid format, with physical location at the Bloomfield Professional Centre on **Wednesday, July 9, 2025**, commencing at **3:00 p.m.** for members to consider and if thought fit to pass the following Special Resolutions:

RESOLUTION #1

WHEREAS Section 11 and Regulations 41 of the Co-operative Societies Act and Regulations provide for the amendment of Rules;

WHEREAS Article XXII, Rule 78 allows for the amendments to the Rules of the Manchester Co-operative Credit Union (1977) Limited; and

WHEREAS Article I, Rule 3; Article II, Rule 5; Article II, Rule 12; Article VII, Rule 33 are being proposed for amendments in the Rules of the Manchester Co-operative Credit Union (1977) Limited; and

WHEREAS it being proposed that a member may submit an online financial application for a Membership, Deposit and Loan Account as is required online, once both the Credit Union and the member have consented to conduct the application.

WHEREAS the Credit Union shall use a reliable method of electronic signature to verify the identity of the member at the time of signing and to indicate the member's consent or approval of the information in the application.

WHEREAS unless otherwise required by law, providing a signed electronic application shall be considered sufficient when requested by a third party.

BE IT RESOLVED that INTERPRETATION which now reads:

"Board of Directors" or "Board" shall mean the governing body of the Credit Union, to whom the

management of its affairs is entrusted, and which shall be constituted in accordance with the provisions of Rule 29 hereof.

"Capital" comprises the total of the following: -

a) Permanent Shares, **b)** Reserve Fund, **c)** Deferred Shares, **d)** Institutional Capital, **e)** Other eligible reserves as determined by Law; less any amount by which that total has been impaired by operating and other losses.

"Deferred Shares" shall mean shares issued at no par value that shall be held by a member for a period of not less than five (5) years and are issued with such rights and restrictions in accordance with Rule and Policy provisions.

"Permanent Shares" shall mean shares issued at no par value, fully paid up and invested as risk capital, which form a permanent part of the capital of the Society and shall be operated in accordance with Rules and Policy provisions.

"Voluntary Shares" shall mean shares that are issued at no par value and not a part of risk capital and are administered in accordance with Rules and policy provisions.

BE AMENDED TO READ by adding the additional clause and sentences after the current clause and sentences:

"Online financial application" Shall mean a web-based or mobile tool that allows members to apply, manage, monitor or perform financial activities over the internet for any products and services of the Credit Union.

BE IT RESOLVED THAT Article I, Rule 3, which now reads:

3. The objects for which the Credit Union is established are: -

(a) to promote thrift among its members by affording them an opportunity to accumulate their savings;

(b) to create for them a source of credit for provident or productive purposes at a reasonable rate of interest;

(c) to provide the opportunity for members to use and control their money for their mutual benefit;

(d) to draw, make, accept, endorse, discount, execute and issue Promissory Notes, Bills of

Lading, Bills of Exchange, Bills of Sale, Warrants and other negotiable or transferable instruments;

(e) to do all the other acts and things as are incidental or conducive to or consequential upon the attainment of the above objects.

BE AMENDED TO READ by adding the following additional clause (f) and sentences after the current clause and sentences:

3. The objects for which the Credit Union is established are: -

(a) to promote thrift among its members by affording them an opportunity to accumulate their savings;

(b) to create for them a source of credit for provident or productive purposes at a reasonable rate of interest;

(c) to provide the opportunity for members to use and control their money for their mutual benefit;

(d) to draw, make, accept, endorse, discount, execute and issue Promissory Notes, Bills of Lading, Bills of Exchange, Bills of Sale, Warrants and other negotiable or transferable instruments;

(e) to do all the other acts and things as are incidental or conducive to or consequential upon the attainment of the above objects.

(f) To enhance convenience, efficiency and accessibility to the Credit Union's products and services by the use of electronic means.

BE IT RESOLVED THAT ARTICLE II, Rule 5, which now reads:

5. Applications for membership must be made in writing on a form approved by the Board, and must be signed by the applicant. **The application form shall provide for:-**

BE AMENDED TO READ as follows:

5. Applications for membership must either be made online or in writing, on a form approved by

the Board, as required by the Credit Union and must be signed by the applicant. **The application form whether online or in writing shall provide for:-**

AND BE FURTHER AMENDED BY RENUMBERING RULE (5) TO (5A) AND ADDING RULE (5B) containing SUB Rules (i), (ii) and (iii).

5. (A) Applications for membership must either be made online or in writing, on a form approved by the Board, as required by the Credit Union and must be signed by the applicant. **The application form whether online or in writing shall provide for:-**

5. (B)
(i) **Authorization for Use of Online Applications**
A member may submit an online financial application for a Membership, Deposit and Loan Account as is required online, once both the Credit Union and the member have consented to conduct the application electronically.

(ii) **Electronic Signature for Member Identity and Consent**
The Credit Union shall use a reliable method of electronic signature to verify the identity of the member at the time of signing and to indicate the member's consent or approval of the information in the application.

(iii) **Validity of Signed Electronic Application**
Unless otherwise required by law, providing a signed electronic application shall be considered sufficient when requested by a third party.

BE IT RESOLVED THAT Article II, Rule 12 which now reads:

12. The Credit Union shall keep a Register to be called "Register of Members," wherein shall be entered:-

(a) The name, address and occupation of each member and his book or account number;

(b) The date on which each member's name was entered in the Register;

(c) The date on which any member ceased to be a member.

BE AMENDED TO READ by adding the following additional clause (d) and sentences after the current clause and sentences:

12. The Credit Union shall keep a Register to be called "Register of Members," wherein shall be entered:-

(a) The name, address and occupation of each member and his book or account number;

(b) The date on which each member's name was entered in the Register;

(c) The date on which any member ceased to be a member.

(d) Application was accepted and approved whether online or in writing

BE IT RESOLVED THAT Article VII, Rule 33, Sub Section (A) which now reads:

33. (a) To act upon all applications for membership and on the exclusion or expulsion of members, except to the extent that it may have authorized the approval of the Executive Committee.

BE AMENDED TO READ as follows:

33. (a) To act upon all applications whether online or in writing for membership and on the exclusion or expulsion of members, except to the extent that it may have authorized the approval of the Executive Committee.

RESOLUTION # 2

WHEREAS Section 11 and Regulations 41 of the Co-operative Societies Act and Regulations provide for the amendment of Rules;

WHEREAS Article XXII, Rule 78 allows for the amendments in the Rules of the Manchester Co-operative Credit Union (1977) Limited;

WHEREAS Article II, Rule 4 is being proposed for amendment in the Rules of the Manchester Co-operative Credit Union (1977) Limited;

WHEREAS it is being proposed that membership be extended to any person or member of a family who has a relationship with Manchester Co-operative Credit Union, whether they live or work in the parish of Manchester.

WHEREAS it is being proposed that membership be extended to the relative of a member where relative is defined as spouse, a brother, a sister, a mother, a father, a child/stepchild (who has attained the age of 16 years), grandparents, grandchildren, aunts, uncles, nieces, nephews, cousins, and in laws).

BE IT RESOLVED that Article II, Rule 4, which now reads:

4. Membership in Manchester Co-operative Credit Union (1977) Limited shall be limited to:-

(a) Persons residing in the parish of Manchester;

(b) Persons working in the parish of Manchester;

(c) Persons/residents within a twenty (20) miles radius of Christiana;

(d) Persons born in the parish of Manchester;

(e) Relatives of Members of Manchester Co-operative Credit Union as mentioned at a, b and c above. Provided that relatives shall be restricted to spouses (include a single woman or man who has been cohabiting (living together) as if they were in law wife or husband for a period of five or more years), parents, brothers, sisters, children and grandchildren.

(f) A Registered Society under the Co-operative Societies Act (and any amendments therein); and

(g) Members and persons eligible to become members of Credit Unions that have been merged with Manchester Co-operative Credit Union (1977) Limited.

BE AMENDED TO READ:

Membership in Manchester Co-operative Credit Union (1977) Limited shall be limited to:-

(a) Persons residing in the parish of Manchester;

(b) Persons working in the parish of Manchester;

(c) Persons born in the parish of Manchester;

(d) Any person or member of a family who has a relationship with Manchester Co-operative Credit Union, whether they live or work in the parish of Manchester.

(e) The relative of a member where relative is defined as spouse, a brother, a sister, a mother, a father, a child/stepchild (who has attained the age of 16 years), grandparents, grandchildren, aunts, uncles, nieces, nephews, cousins, and in-laws).

(f) A Registered Society under the Co-operative Societies Act (and any amendments therein); and

(g) Members and persons eligible to become members of Credit Unions that have been merged with Manchester Co-operative Credit Union (1977) Limited.

Moved by :

Seconded by :

Date :

There were ..... persons present at the time of voting.

Voted for	:	(In-person votes)	(Online votes)
Against	:	(In-person votes)	(Online votes)
Abstained	:	(In-person votes)	(Online votes)

Signed

President **Secretary**

SEAL OF THE MANCHESTER CO-OPERATIVE CREDIT UNION (1977) LIMITED

CERTIFICATE

We hereby certify that the Special Resolution to amend the Credit Union's Rules Articles I, Rule 3; Article II, Rules 4, 5 & 12; and Article VII, Rule 33 at the 49th Annual General Meeting, which was held on Wednesday, July 9, 2025 via hybrid format were passed in accordance with the Co-operative Societies Act and Regulations.

Signed

PRESIDENT

Signed

SECRETARY

MINUTES OF THE 48TH ANNUAL GENERAL MEETING

HELD ON THURSDAY JUNE 06, 2024, AT 4:00 P.M. AT THE CHURCH TEACHERS' COLLEGE STUDENT LOUNGE, 40 MANCHESTER ROAD, MANDEVILLE, MANCHESTER

CALL TO ORDER

The Annual General Meeting (AGM) was called to order at 4:05 p.m. by the Chairman, Dr. Cleveland Robinson. The Prayer of St. Francis of Assisi, which could be found on page 2 of the Booklet, was repeated by all. The Secretary, Mrs. Helen Wint, was invited to the podium to give the credentials report to ascertain the quorum.

The Secretary ascertained that the meeting was duly constituted with one hundred and sixty (160) members present in the Lounge and another fifty (50) online, totaling 210; thereby surpassing the minimum requirement of one hundred (100) members to constitute the quorum. She then read the Notice of the 48th AGM of the Manchester Co-operative Credit Union (1977) Limited.

WELCOME

On behalf of the Board of Directors, management, staff, and other volunteers, the chairman, extended a cordial welcome to all members present in-person and online.

Special welcome was extended to the following persons who were present:

Mrs. Kerrene Grant Brown	-	General Manager
Mr. Andrew Sinclair	-	Finance Manager
Mrs. Phueona Reynolds	-	Jamaica Co-operative Credit Union League (JCCUL)
Mr. Damian Lowe	-	Department of Co-operatives & Friendly Societies
Ms. Stacy Matheson	-	Department of Co-operatives & Friendly Societies
Mrs. Kay-Ann Nelson-Facey-		Auditor, Crowe Horwath Jamaica

Members of the Board of Directors
Leadership Team and Staff

APOLOGIES

An apology for absence was tendered on behalf of the President of the Board of Directors, Mr. Astley Scott.

CONDOLENCES

The attendees were asked to stand in observance of a moment's silence in honour of the members who died during the year under review.

Parliamentary Rules of Order

The Chairman directed the members to the Rules that govern the meeting as outlined on page 145 in the Rules Booklet. The rules were read by the Chairman, for the benefit of the members online.

MINUTES OF THE 47TH ANNUAL GENERAL MEETING

Given that the Booklet was circulated physically and online prior to the AGM, the Secretary asked for a motion to be moved for the Minutes to be taken as read.

This motion was moved by Ms. Carol Roye-Morgan and seconded by Ms. Pansy Taylor.

CORRECTION OF MINUTES

Page 13: Under question and answer, item 6 "Sherleen" should be corrected to 'Shirlene'

CONFIRMATION OF MINUTES

A motion was moved for the acceptance of the corrections and the confirmation of the Minutes by Mr. Howard Salmon and seconded by Mrs. Yvonne Jackson.

MATTERS ARISING

1. Ms. Nadane Wright referred to page 25 under Any Other Business item 3, where the request was made for future Annual General Meetings to be held at a more suitable location to facilitate seniors and the physically challenged persons. She asked if anything was done in that regard. Dr. Robinson responded that it was a very important consideration; however, we were not able to obtain a more suitable venue as most of them were already booked for other events. He stated that it has always been difficult to get a suitable venue, however, we are making efforts to identify a suitable one for the next AGM.

ADOPTION OF THE MINUTES

A motion was moved for the adoption of the minutes by Ms. Ann-Marie Roach and seconded by Mrs. Paulette Walters-Murphy.

Mr. Marco Williams from CUNA Caribbean Insurance and Mr. Stanley Black of Jamaica Co-operative Insurance Agency were welcomed to the meeting.

REPORTS

BOARD OF DIRECTORS REPORT

Given that the Booklet was previously circulated, the 1st Vice President (Chairman) Dr. Cleveland Robinson asked for a motion to accept the Report of the Board of Directors as read. This motion was moved by Mr. Clifton Pryce and seconded by Ms. Eileen Farquharson.

Dr. Robinson highlighted the following from the report:

Key Performance Indicators

He noted that the Credit Union experienced growth in all key performance indicators for the year 2023, with an outstanding 12.97% growth in the net loan's portfolio. The surplus grew significantly from 2022, with the growth more than doubled in 2023, amounting to $130,747,571.

QUESTIONS & COMMENTS

There were no questions or comments.

Adoption of the Board of Directors Report

The Board of Directors report was adopted on a motion moved by Mrs. Yvonne Jackson and seconded by Mr. Raymond Jackson.

At this time Mr. Keith Parks of CRIF Credit Reporting Information Bureau was welcomed to the meeting.

AUDITOR'S & TREASURER'S REPORTS

The Auditor's Report was presented by Mrs. Kay-Ann Nelson-Facey, Audit Manager of the auditing firm, Crowe Horwath Jamaica.

TREASURER'S REPORT

Given that the Booklet was previously circulated, the Treasurer, Mr. Dalton Campbell asked for a motion for an abbreviated version of the Treasurer's Report to be presented at the meeting. This motion was moved by Mrs. Yvonne Jackson and seconded by Ms. Marva White.

Highlights of the report were presented by the Treasurer as follows:

- The Credit Union's Asset base grew by 12.8% or 977 million dollars thus resulting in a higher asset ratio compared to 2022.
- Operating expense to Asset Ratio stood at 6.0% for 2023.
- Return on Asset Ratio was 1.89% up from 0.74% in 2022.

- The Credit Union's assets continue to grow yearly, increasing from 7.65 billion dollars in 2022 to 8.63 billion in 2023, a 12.76% increase.

- The loan portfolio increased by 779 million dollars for 2023 when compared to 2022.

- Members savings grew by 771 million dollars, or by 12.5%, bringing the total to 6.47 billion dollars for 2023.

The financial performance for the year 2023 was evidence that our Credit Union has shown that it is regaining its pre-pandemic momentum of growth. Signs of health were noted by the growth of the Loans and Savings portfolios and the record high value of Total Assets.

MCCU continues to be one of the premier financial institutions in our geographic area of operation. This would not be so without our members recognizing that they remain MCCU's top priority.

QUESTIONS & COMMENTS

1. Miss Francella Whittaker asked what the current interest rate on loans was. In response, Mr. Andrew Sinclair said that interest rates on loans varied depending on the type of loan requested. Interest rates were as low as 7.99% for motor vehicles and other collateralized loans; cash secured loan interest rate was at 6%. The unsecured loan rates were at the higher end but was still very competitive when compared to other financial institutions.

2. Miss Pansy Taylor asked why the Credit Union stopped accepting remittance from overseas to be deposited to seniors account in case of an emergency. Mr. Sinclair responded that the Credit Union still accepts/facilitates remittances both locally and overseas for members but not for non-members.

3. Mr. Richardo Gordon asked why the age limit for motor vehicles that are used as collateral to access a loan is capped at 10 years old as he had a 2012 motor car and could not get a loan using it as a collateral. The Finance Manager, Mr. Andrew Sinclair, explained that the Credit Union has a responsibility to the members to ensure that the assets have enough residual value to cover the loan amount should anything go wrong. He further stated that the Credit Union was adhering to the industry standard by capping it at 10 years; the newer the motor vehicle, the lower the interest rate and the older the vehicle the higher the interest rate as the risk of the vehicle becoming no more operable increases the longer it is on the road. Mr. Gordon suggested that the Credit Union could consider using half or one third of the value of a motor vehicle as collateral to assist the members in getting the loan. Mr. Sinclair thanked Mr. Gordon for his suggestion and assured him that under the guidance of the General Manager, this would be explored.

4. A member on the online platform asked how dividend is calculated and when is it added to the member's account and if it can be accessed any time after it is added to the member's account. In response Mr. Sinclair stated that the dividend is calculated as a percentage of the surplus;

it is added to the members' account after the staging of the Annual General Meeting upon acceptance of the membership of the appropriations. Dividend is paid only on Permanent Shares and is accessible to the members unless they come in-branch to close the account but would not encourage anyone to do that.

5. Mr. Kennett Letts stated that he has an asset but because of his age he was told that he cannot access a mortgage and recommended that the Credit Union look at offering Reverse Mortgage. The Treasurer said that the Credit Union does not offer Reverse Mortgage; however, the recommendation could be explored.

6. Ms. Pauline Williams asked if a notification is sent to members when the dividend is posted to their accounts and if not, how would they know. Mr. Sinclair responded that it was not currently set up that way; however, we would ensure that the dividend is posted by the end of the month.

A motion was moved for the adoption of the Treasurer's and Auditor's Report by Mrs. Pauline Walters-Murphy and seconded by Ms. Joyce Walcott.

APPROPRIATION OF NET SURPLUS

The Treasurer, Mr. Dalton Campbell, guided the meeting through the Appropriation of the Net Surplus as outlined below:

UNDISTRIBUTED NET SURPLUS	**$130,747,571.00**

APPROPRIATIONS:

INSTITUTIONAL CAPITAL	**$60,000,000.00**
SOCIAL OUTREACH	**$ 8,000,000.00**
CAPITAL EXPENDITURE RESERVES	**$30,000,000.00**
DIVIDEND (10%)	**$17,438,282.20**
DISASTER RELIEF FUND	**$ 4,000,000.00**
SYDNEY CARTER SCHOLARSHIP	**$ 3,000,000.00**
HONORARIUM	**$ 8,309,288.80**
TOTAL	**($130,747,571.00)**

A motion was moved for the acceptance of the proposal for the Appropriation of Net Surplus as presented, by Mr. Alfred Daley and seconded by Ms. Paulette Ferguson.

QUESTIONS AND COMMENTS

1. Ms. Carrisa Satchel-Gardner asked what the honorarium is. Mr. Campbell explained that it is an amount that is distributed among the 27 volunteers in the form of a stipend for their service throughout the year.

2. Ms. Sandra Rhone asked if the dividend of 10% being proposed was an increase and if it was, how long it has been since it was increased. Mr. Campbell stated that it was an increase as in the previous year it was 5%.

3. Ms. Paulette Ferguson enquired how many people have benefited from the Sydney Carter Scholarship. Mr. Sinclair responded that for the previous year, there were a total of 29 applicants, ten were successful and were awarded scholarships totaling $1.55 million.

4. Ms. Nicole Pitter asked why the ATM at the Mandeville Branch was out of service for so long. Mr. Sinclair apologized for the inconvenience caused by the ATM being out of service which affected members who rely on it. He informed the membership that the Credit Union had taken the decision to replace it in the interest of its members because that ATM has been causing a lot of issues due to its age. The ATMs at both locations will be replaced and are expected to be installed by September 2024.

FIXING OF MAXIMUM LIABILITY

Be it resolved that the Maximum Liability for which the Board of Directors may commit Manchester Co-operative Credit Union (1977) Limited for the year 2024, shall not exceed a ratio of twelve (12) times the Capital and Reserve Fund.

Mr. Wesley Thomas moved the motion for the acceptance of the Fixing of the Maximum Liability; this was seconded by Mrs. Roseanne Francis-Stewart.

The Chairman then paused to welcome to the AGM representatives from QNET and CUMAX Wealth Management Limited.

CREDIT COMMITTEE REPORT

Given that the Booklet containing the Credit Committee Report had been circulated beforehand, the Credit Committee Chairman, Mrs. Althea Humber requested that a motion be moved to accept the report as read. This motion was moved by Mr. Wesley Thomas and seconded by Mrs. Carrisa Satchel-Gardener.

QUESTIONS AND COMMENTS

There were no questions or comments.

On a motion moved by Mr. Wesley Thomas and seconded by Mrs. Roxanne Campbell-Green, the report of the Credit Committee was adopted.

SUPERVISORY COMMITTEE REPORT

Given that the Booklet containing the Supervisory Committee Report was previously circulated, the Chairman, Mrs. Ruthann Smile-Biggs requested that a motion be moved to accept the report as read. This motion was moved by Mr. Wesley Thomas and seconded by Mrs. Yvonne Jackson.

QUESTIONS AND COMMENTS

There were no questions or comments

On a motion moved by Mr. Benaldo Spencer and seconded by Mr. Clifton Pryce the Supervisory Committee Report was adopted.

NOMINATING COMMITTEE REPORT

The Chairman of the Nominating Committee, Mr. Beresford South, referred to the Rules governing the nominations. The Committee comprised of the following persons:

- Mr. Beresford South - Director/Chairman
- Mrs. Althia Scott-Jones - Member
- Mr. Clive Dunkley - Member
- Mrs. Karen Christie-Riley - Staff Liaison Officer

PROFILE OF NOMINEES

Mr. Beresford South directed the membership to the profiles of the people who were nominated to serve as volunteers on pages 125 to 126 of the Booklet.

Mr. Wesley Thomas moved for the adoption of the Nominating Committee Report; this was seconded by Ms. Audrey Nelson.

Election of Members to the Board of Directors and Committees

The election proceedings were handed over to Ms. Stacy Matheson, Senior Registration and Inspection Officer from the Department of Co-operatives and Friendly Societies, who guided the process. Ms. Matheson brought greetings and best wishes on behalf of Mr. Errol Gallimore, Registrar

of Co-operatives and Friendly Societies, and Ms. Tanisha Facey, Director of the Inspectorate. She congratulated MCCU (1977) Limited on reaching a remarkable milestone of their 48th Annual General Meeting and for their great performance of growth, which led to the distribution of surplus and payments of dividends to its members. This achievement is a testimony to the dedication, perseverance, and commitment of the members, staff and leadership over the years. The Credit Union's enduring legacy reflects the trust and confidence placed in the members and the community. She wished the Credit Union a successful year ahead.

Elections

There were 182 members present in the room and 57 present online which meant that there was a quorum for the elections to be held.

BOARD OF DIRECTORS

The following members were recommended to the Board of Directors:

- Alexander Bourne
- Christopher Campbell
- Christopher Tyme
- Lesline Thomas

A motion was requested which was moved by Mr. Raymond Harper and seconded by Mr. Paul Gardener for the acceptance of the Board of Directors as presented.

PRESENTLY SERVING	STATUS	TERM
Mr. Astley Scott	Continuing	1 Year
Mr. Alexander Bourne	New	2 Year
Mr. Berresford South	Continuing	1 Year
Ms. Althea Campbell	Continuing	1 Year
Mrs. Helen Wint	Continuing	1 Year
Mr. Dalton Campbell	Continuing	1 Year
Mrs. Paulette Stephenson-Taylor	Continuing	1 Year

Mrs. Lesline Thomas	Returning	2 Years
Mr. Christopher Campbell	Returning	2 Year
Mrs. Maxcine Headley	Continuing	1 Year
Mr. Christopher Tyme	New	2 Year

CREDIT COMMITTEE

The following members were recommended to serve on the Credit Committee:

- Althea Humber
- Christena Wright (elected to continue term for Lilieth Sutherland)
- Jermaine Stewart
- Churton Douglas
- Itanya Johnson-Simpson (elected to continue term for Michelle Cornwall)

A motion was requested to accept the nominees as elected to the Credit Committee. The motion was moved by Mrs. Yvonne Jackson and seconded by Ms. Pansy Taylor.

PRESENTLY SERVING	STATUS	TERM
Miss Elaine Brooks	Continuing	1 Year
Ms. Althea Humber	Returning	2 Year
Mr. Churton Douglas	Returning	2 Years
Mrs. Saadia Lindsay-Johnson	Continuing	1 Year
Mr. Jermaine Stewart	New	2 Years
Mrs. Itanya Simpson	New	1 Year
Ms. Christena Wright	New	1 Year

SUPERVISORY COMMITTEE

The following members were recommended to serve on the Supervisory Committee:

- Ruthan Smile-Biggs
- Patreena Bailey-Green
- Stacy-Ann Gunter
- Paul Bailey
- Kingsley Andrews
- Pitrona Rowe-Stern
- Dean Spence
- Faith-Marie McLeod

A motion was requested to accept the nominees as elected to the Supervisory Committee. The motion was moved by Mrs. Paulette Walters-Murphy and seconded by Mr. Gary Holness

NAMES	STATUS	TERM
Mrs. Patreena Bailey-Green	Returning	1 Year
Mr. Kingsley Andrews	Returning	1 Year
Mr. Dean Spence	Returning	1 Year
Mrs. Pitrona Rowe-Stern	Returning	1 Year
Miss Stacey- Ann Gunter	Returning	1 Year
Mr. Paul Bailey	Returning	1 Year
Mrs. Ruthann Smile-Biggs	Returning	1 Year
Ms. Faith-Marie McLeod	Returning	1 Year

According to the Credit Union's Rules, if the nominees equal the number of vacancies, the nominee shall be declared elected by the general concept of acclamation of membership at the Annual General Meeting.

VOTING

The number of members who voted in favor of the persons recommended by the Nominating Committee to serve on the Board of Directors, Credit Committee and Supervisory Committee were as follows:

- 109 in the room
- 10 persons online.
- None against
- None abstained

Ms. Matheson offered congratulations to the members who were duly elected by the membership. She said that the mantle now belongs to them to continue the growth of the Credit Union. Ms. Pansy Taylor also congratulated all those who were elected.

Ms. Matheson asked the members to meet with the respective committees within ten (10) days to elect officers and to submit the information to the Department of Co-operatives and Friendly Societies, the Jamaica Co-operative Credit Union League, and the Bank of Jamaica.

DELEGATES TO THE CREDIT UNION LEAGUE & OTHER CO-OPERATIVE SOCIETIES

A motion was requested to give authority to the Board of Directors to elect representatives to the Jamaica Co-operative Credit Union League Limited and other co-operative societies to which the Credit Union may be affiliated. This motion was moved by Mrs. Christine Gayle-Wright and seconded by Mrs. Juline Young-Hanson.

ANY OTHER BUSINESS

1. The General Manager, Mrs. Kerrene Grant Brown informed the membership that the Credit Union has purchased a Property in Mandeville at Villa Road.

2. Mr. Wesley Thomas asked how long the current auditors have been auditing the Credit Union as he wanted to know if there was a tender process. He stated that the Credit Union can tender to other auditors if the current ones have been there too long. The Chairman, Dr Robinson responded that we were at that point of making a change. Mr. Andrew Sinclair, the Finance Manager, further stated that he was not sure how long the current auditors have been at the Credit Union; however, we were in the process of identifying other auditors for the period 2024.

ANNOUNCEMENTS

Certificates of appreciation were presented to the following retiring volunteers:

- Ms. Lilieth Sutherland - Credit Committee
- Mr. Howard Salmon - Credit Committee
- Ms. Michelle Cornwall - Credit Committee
- Ms. Hedena Thompson - Board of Directors
- Dr. Cleveland Robinson - Board of Directors

PRESENTATIONS

Members of the Marketing Team led by Mr. Kimani Eaton presented prizes to the following members who registered early and stayed for the duration of the meeting, whether online or in person:

- Sonia Facey (in-person attendance) with ticket #55 was the first prize winner of a 42" Smart Television set.
- Ms. Mary Wilson (in-person attendance) with ticket #15 won the second prize for a Tablet Computer.
- The third prize winner of a Smart Phone was Ms. Pauline Burke (in-person attendance) with ticket #47.
- A prize courtesy of CRIF Credit Information Bureau was presented to Ms. Noja Cummings, a member who registered online.
- A prize courtesy of QNET was presented to Mrs. Kerry Smith-Brown, a member who registered online.
- A special presentation was made by the General Manager, Mrs. Kerrene Grant Brown to Mr. and Mrs. Ivan Green.

VOTE OF THANKS

The Vote of Thanks was moved by Mrs. Althea Humber of the Credit Committee.

She expressed thanks to the Chairman, Dr. Cleveland Robinson, the Board Secretary, Mrs. Helen Wint, Treasurer, Mr. Dalton Campbell, Chairman of the Supervisory Committee, Mrs. Ruthan Smile-Biggs, Chairman of the Nominating Committee, Mr. Berresford South, and the Management and Staff of the Manchester Co-operative Credit Union (1977) Limited.

She also thanked the following individuals and groups:

- The representatives from the Department of Co-operatives and Friendly Societies who conducted the elections.
- Representatives from QNET
- Representatives from CUNA
- Representative from JCIA
- Representative from CRIF
- The Technical Team
- The Auditors
- Church Teachers College for the accommodation
- The Marketing Team
- All the Volunteers
- The members in attendance

CLOSURE

There being no other business, the Chairman closed the meeting with the singing of the National Anthem by all. The meeting ended at 6:49 p.m.

.....
Mrs. Helen Wint J.P.
SECRETARY

.....
Mrs. Paulette Stephenson-Taylor J.P.
PRESIDENT



Paulette Stephenson-Taylor
President of the Board of Directors

INTRODUCTION

The Board of Directors is honoured and privileged to submit its report at the 49th Annual General Meeting. Over the past year, our credit union has successfully adapted to the changing economy while maintaining our commitment to serving our members with quality.

This AGM is more than just a chance to reflect; it is also an excellent opportunity to chart a course for the future. Over the last year, our credit union has consistently strengthened its financial position, grown its reach, and invested in technical and service innovations, all while keeping our members' needs and goals at the forefront of every decision.

Driven by the values of cooperation, transparency, and sound governance, the Board has worked tirelessly to ensure that Manchester Co-operative Credit Union remains a trusted financial partner. We are grateful to our management, staff, volunteers, and, most importantly, our members, whose devotion and confidence are the foundation of our continued growth and success.

As we begin our 74th year of existence, we do so with renewed enthusiasm and optimism, building on the decades of cooperative legacy while serving the Manchester community.

KEY PERFORMANCE INDICATORS FOR MCCU

KEY AREAS	2024	2023	ANNUAL GROWTH 2024	ANNUAL GROWTH 2023
SAVINGS ($M)	7,277	6,466	12.54%	12.47%
NET LOANS ($M)	5,796	4,425	30.98%	20.93%

TOTAL ASSETS ($M)	9,502	8,538	11.29%	11.53%
INSTITUTIONAL CAPITAL ($M)	1,188	1,118	6.26%	6.99%
NET INCOME ($M)	42	133	-68.42%	146.30%
MEMBERSHIP ($M)	53,586	51,544	3.96%	2.90%

PERFORMANCE OVERVIEW OF THE CREDIT UNION MOVEMENT

The 24 credit unions that constitute Credit Unions of Jamaica delivered another year of notable growth in 2024, with double-digit increases in savings, loans, and total assets—outperforming inflation and reinforcing their role as a cornerstone of financial resilience. Membership also grew/ increased, proving the continued trust and value credit unions provide to their communities.

CREDIT UNION GROWTH

Total savings grew by 10.2% from $139.9 billion in 2023 to $154.2 billion at the end of 2024. The value of net loans increased from $118.4 billion to $134.2 billion, a 13.4% increase over 2023. Total assets increased by 10.3% to $195.6 billion, up from $177.3 billion. Credit unions' membership increased in 2024, moving to 1,064,618 from the 1,030,604 recorded at December 31, 2023.

See Table 1.

Table 1 Credit Union Movement - Preliminary Statistical Information (December 31, 2024)

KEY AREAS	2024	2023	ANNUAL GROWTH 2024	ANNUAL GROWTH 2023
Savings ('000)	154,218,227	139,947,942	10.2%	11.6%
Net Loans ('000)	134,242,660	118,368,818	13.4%	13.2%
Assets ('000)	195,645,653	177,336,571	10.3%	10.5%
Membership	1,064,618	1,030,604	3.3%	2.5%

For the calendar year 2024, all 24 credit unions increased their total savings, with thirteen credit unions growing by double digits. However, the Movement's overall savings growth rate for 2024 lagged slightly behind the growth recorded for 2023. In 2023, total savings surged by $14.5 billion, whereas in 2024, the increase amounted to $14.3 billion.

From January to December 2024, nearly all credit unions saw expansion in their loan portfolios; 23 out of 24 recorded loan growth, with five credit unions experiencing significant increases of 25% or more. Loan growth for 2024 outpaced the previous year, reaching $15.9 billion compared to $13.8 billion in 2023.

Despite all 24 credit unions reporting asset growth, four fell short of surpassing the year's inflation rate of 5.5%. Nonetheless, total assets saw a substantial increase of $18.3 billion in 2024, building on the $16.9 billion growth recorded in 2023.

Our credit unions are not merely growing — they are thriving. With increasing membership, expanded savings, and heightened lending activity, the Movement continues to demonstrate its resilience even amid uncertain economic conditions.

JAMAICA'S ECONOMY

In 2024, Jamaica's economy contracted by 0.9%, a decline from the 2.6% growth recorded in 2023. This downturn was driven by declines in both the Goods Producing and Services industries, which saw Real Value-Added fall by 2.3% and 0.3% respectively. Within the Goods Producing sector, all subsectors experienced reduced output, with Agriculture, Forestry & Fishing down by 3.4% and Construction declining by 2.8%. Similarly, the Services sector faced broad-based reductions, although a few areas—namely Electricity & Water Supply, Transport, Storage & Communication, Finance & Insurance Services, and Hotels & Restaurants—managed to register positive performance.

Throughout the year, the Bank of Jamaica (BOJ) maintained a tight monetary policy stance in its continued efforts to anchor inflation within its target range of 4.0% to 6.0%. The policy rate was adjusted four times, ending the year at 6.0%, down from 7.0% in December 2023.

By year-end, inflation for the calendar year stood at 5.0%. Meanwhile, the unemployment rate was reported at 3.5% as of October 2024. However, due to the implementation of a new labour force survey in January 2024, this data is not directly comparable to that of October 2023.

On the currency front, the Jamaican dollar experienced a mild depreciation, trading at an average rate of J$156.42 to US$1 by December 31, 2024—a 0.95% decline in value compared to 2023. This marks a slower rate of depreciation than the 1.91% seen the previous year.

Despite economic headwinds, the banking sector demonstrated resilience, posting positive growth across loans, savings, and total assets. Net loans rose by 6.0% (J$90.5 billion), deposits increased by 7.8% (J$155.6 billion), and total assets expanded by 5.3% (J$151.8 billion). As of December 31, 2024, the total loan portfolio in the sector stood at J$1.601 trillion, deposits reached J$2.147 trillion, and total assets amounted to J$3.002 trillion.

ADMINISTRATION & HUMAN RESOURCES

2024 was a year where efforts continued in the growth and development of Team MCCU. As we strove to keep team members' passion ablaze and push the boundaries of each department; we are indeed on our way to developing a team that will be unstoppable. Team MCCU is the vehicle that drove the obtainment of our 2024 Strategic Objectives and this medium is hereby used to express appreciation for their hard work and continued commitment to the achievement of our mission and vision.

Staff Welfare

The following activities were embarked on to cater to the development and well-being of Team MCCU throughout the year:

- **Staff Trainings** – the Credit Union enrolled team members in training sessions in an effort to plug identified gaps and to equip them with the knowledge required to effectively complete their daily tasks, namely:
    - Training for Leadership Skills & Techniques for Supervisors
    - Enterprise Risk Management
    - Cybersecurity
    - CPR Training
    - Finance for Non-Financial Managers
    - Customer Service Training
    - Marketing & Sales
    - How to respond to Audit Findings
- **Staff Events**
    - Sagicor Sigma Run 2024
    - Birthday Club - the celebration of each team member's birthday on a semi-annual basis

- Mother's Day & Father's Day Treat
- 2024 Old School Day
- Back to School Grant
- 2024 Staff Retreat
- 2024 Annual Staff Event themed "MCCU's Hawaiian Brunch"

Staff Movements

The following movements took place during the year:

MCCU STAFF MOVEMENTS	SEPARATIONS	PROMOTIONS
13 (including 1 HEART Trainee & 1 Intern)	8	5

With the riveted purpose of Manchester Co-operative Credit Union (1977) Limited to provide "Service that Exceeds Expectations, it is our intention to continue to invest in one of our most valuable assets - our employees - as we continue our journey of being the "Financial Institution of Choice".

RISK AND COMPLIANCE

In 2024, The Manchester Co-operative Credit Union (1977) Limited continued to proactively maintain our Risk and Compliance processes and procedures at the required standard. Our team worked assiduously to identify gaps and implement the necessary mitigating factors to reduce or avoid any inherent risks that were identified.

Transaction Monitoring/Reporting - AML Software Onboarding

We successfully began using our RiskCALM Transaction Monitoring System in November 2024 which now enables us to more efficiently monitor and report activities on our members' accounts. We also continued to monitor and report in accordance with the requirements of our regulatory bodies and in compliance with the Proceeds of Crime Act (POCA), the Proceeds of Crime Money

Laundering Prevention Regulations, United Nation Security Council Regulations, United Nation Security Council Special Resolution Implementation Act (UNSCRIA) and Terrorism Prevention Act (TPA) by filing the necessary reports in a timely manner. The Threshold Transactions Report (TTR), Suspicious Activity Report (SAR), Suspicious Transaction Report (STR), Listed Entity Report (LER) and Proscribed Entity Report (PER), were submitted to the Financial Investigations Division (FID) through the goAML platform as required. Furthermore, we complied with several orders from the supreme court, Customer Information Orders, and requisitions and production request from the Financial Investigations Division (FID), Bank of Jamaica (BOJ) and the Jamaica Co-operative Credit Union League (JCCUL).

Data Protection

The Manchester Co-operative Credit Union (1977) Limited was successfully registered as data controllers on the Office of the Information Commissioner's website on June 12, 2024. Additionally, we also conducted several awareness and sensitization sessions for management, staff and volunteers. We also developed and customized our policies under the Data Protection Act.

Compliance Training

Our Volunteers and Staff members were empowered by various training sessions throughout the year in the areas of Anti-Money laundering, risk-based assessment, anti-fraud strategies, and the annual Proceeds of Crime Act (POCA) training which covers critical aspects of the Terrorism Prevention Act (TPA), United Nation Security Council Special Resolution Implementation Act (UNSCRIA), Bank of Jamaica (BOJ) Guidance notes, and Financial Action Task Force (FATF) recommendations were conducted to fulfil our regulatory obligations.

CONDOLENCES

The Board of Directors, Supervisory Committee, and Credit Committee express their condolences to the families of members who died in 2024, as well as staff and volunteers who have lost family and friends.

MARKETING ACTIVITIES

The Marketing Department participated in several expositions and events throughout the year. These included:

1. RJR Gleaner Communications Group Cross Country Invasion
2. Justice Fair 2024
3. Bauxite & Agriculture Conference
4. Manchester Parish Library's Teen Summer Programme
5. Central Jamaica Business Expo
6. National Housing Trust's Compliance Exposition
7. Holmwood Technical High School's Tertiary Sensitization Day
8. Manchester Beliefs, Values and Attitude Youth Symposium
9. Manchester 5K Run/Walk
10. JCDC Manchester Festival Queen Coronation Show
11. YWOP/YMOP Christmas Treat

PRODUCTS & SERVICES

Savings Promotions

Manchester Co-operative Credit Union launched its savings campaign dubbed, **"What's Your Goal for 2024?"** The **Partner Plan** product was the main driver at the start of the campaign resulting in a significant increase in new partner plans during the month of January. Towards the end of the 3rd quarter, the interest rates on all saving products were increased to offer greater returns to our depositors and create an atmosphere of saving and investing within Manchester Credit Union.

Loan Promotions

During the year, Manchester Co-operative Credit Union continued to provide affordable loan options to its members. One such product that was in high demand was the **Dream Wheels Auto Loan**. Its flexible features, to include its loan rates, made it easier for members to access this loan facility and fulfil their dream of owning a motor vehicle. The Credit Union's suite of unsecured loan products continued to maintain its competitiveness throughout 2024. The **Moni Booster Unsecured Loan**, the **Moni Booster Over-the-Counter Unsecured Loan**, and the **Civil Servants Go Unsecured Loan** offered loan amounts of $3million, $1.2 Million and $5 million, respectively at competitive rates to encourage and empower our members to pursue their individual goals.

PUBLIC RELATIONS / CORPORATE SOCIAL RESPONSIBILITY

Labour Day 2024

Labour Day was observed on **May 23, 2024**, under the national theme, **"Ramp up the access… Show that you care."** The focus was on persons with Disabilities, the Elderly and the Vulnerable. Lead by the **Manchester Municipal Corporation**, the parish project was to build wheelchair ramps at the Mandeville Police Station and the Mandeville Greens in the Cecil Charlton Park along with the repainting of pedestrian crossings in the town of Mandeville. The Credit Union donated refreshment to the teams that carried out work on this project.

Additionally, Manchester Co-operative Credit Union (1977) Limited also partnered with the **Lay Magistrates Association of Jamaica (LMAJ), Manchester Chapter**, to refurbish the roof of the Waltham Basic School located in the Waltham Community of Manchester. Buckets of well-needed roofing compound were handed over to the work team so that the existing roof could have been properly reinforced and provide a safer and more comfortable environment for the children.

Hurricane Beryl Relief Efforts

Following the passage of Hurricane Beryl, the Manchester Co-operative Credit Union (1977) Limited on July 11, 2024, released a statement under the caption, **"MCCU Cares."** This was sent directly to members via email and posted on the Credit Union's social media platforms. The statement conveyed a message of empathy and invited members who needed help to reach out to the Credit Union.

In responding to our **MCCU Cares** message, members submitted letters outlining their unique situations. After completing the various checks and investigations, the Credit Union was able to respond favourably to those members paying out a total of $659,868.39. Presentations of varying amounts were made to assist these members on their road to recovery, restoring their livelihoods and improving their living conditions.

Additionally, Manchester Co-operative Credit Union (1977) Limited participated in a national effort that was spearheaded by the Jamaica Co-operative Credit Union League to carry out relief efforts in the badly affected sections of St. Elizabeth. In this regard, on July 14, 2024, a team of eleven (11) MCCU staff members volunteered to assist with the distribution of food packages, water, and tarpaulins throughout the communities of South St. Elizabeth.

Manchester Co-operative Credit Union (1977) Limited was also able to assist a total of one hundred and twenty-three (123) members who had taken loans for agricultural purposes prior to the passage of hurricane Beryl. These members were able to benefit from the Credit Union covering up to two (2) months loan payments on their behalf. These payments amounted to a total of $6,000,000.00.

Soup and Soap Outreach Programme

On October 14, 2024, we journeyed to the **Curphey Home in Newport Manchester** for another leg of our **Soup and Soap Outreach Programme**. During the visit, the residents (retired service men), were treated to a cooked meal provided by the Credit Union along with supplies of toiletries which were handed over to the home. This facility was established as a home for soldiers who had served in World War II as well as current retirees of the Jamaica Defense Force.

AWARDING YOUTH EXCELLENCE

Scholarships and Bursaries

On August 23, 2024, we hosted the **Sydney Carter Scholarship & PEP Bursary Awards Banquet** where we paid out a total of Four Million Five Hundred and Five Thousand Dollars ($4,505,000.00) in Scholarships and Bursaries.

At the tertiary level, a total of three (3) students were awarded Sydney Carter Scholarships valued at Four Hundred and Eighty-Five Thousand Dollars ($485,000.00) each while another seventeen (17) students received Sydney Carter Bursaries valued at One Hundred and Fifty Thousand Dollars ($150,000.00) each. These recipients were selected after a series of short listings and a final interview session with an interview panel. The Sydney Carter Scholarship recipients were:

- **Miss Donique Ricketts – The University of the West Indies**
- **Miss Kedecia Lyseight – The University of the West Indies**
- **Miss Sabrina Barnes – The University of the West Indies**

At the primary level, a total of twenty-One (21) students were awarded PEP Bursaries valued at Twenty-Five Thousand Dollars ($25,000.00) each with the Jamaica Co-operative Credit Union League (JCCUL) sponsoring one of those bursaries. These recipients were selected after reviewing their PEP scores, their savings history and assessing their needs.

The then newly appointed Jamaica Teachers' Association (JTA) President, Dr. Mark Smith was the guest speaker at the banquet. The year 2024 marked the first time that MCCU was awarding three (3) full Sydney Carter Scholarships simultaneously.

2024 Essay & Poster Competitions

The Essay and Poster Competitions, which both target students ages 10 to 12 years old, were launched in the month of May 2024.

Essay Competition

A total of forty-three (43) students representing twelve (12) Primary Schools from across **Manchester** participated in the 2024 competition. Participants were required to write their essays on the topic, **"How can the Manchester Co-operative Credit Union better serve the Youths?"** Prizes were awarded to the first, second and third place winners with the first-place winner receiving $20,000 towards a youth account, $10,000 for the coach and $20,000 along with the Championship trophy for the recipient school.

The aim of this competition was to assist students to develop their critical thinking skills and research techniques while broadening their knowledge of the Credit Union. Following the marking of the essays and the subsequent validation of the scores, the top three essays were identified as follows, see table below:

STUDENT	INSTITUTION	PLACEMENT	PRIZES
T'oni Stewart	McIntosh Memorial Primary School	1st	Student: $20,000.00 towards a Treasure Chest Youth Account Teacher: $10,000.00 towards an Adult Account School: $20,000.00 and a Trophy
Sapphire Whitely	McIntosh Memorial Primary School	2nd	Student: $15,000.00 towards a Treasure Chest Youth Account Teacher: $7,000.00 towards an Adult Account School: $15,000.00 and a Plaque

Xavannah Elliott	Knox College	3rd	Student: $10,000.00 towards a Treasure Chest Youth Account Teacher: $5,000.00 towards an Adult Account School: $10,000.00

Poster Competition

A total of twelve (12) students representing nine (9) Primary Schools from across Manchester participated in this competition. Participants in the Poster Competition were required to graphically express their interpretation of the theme, **"My Manchester Co-operative Credit Union: Helping to build the Community."** Prizes were awarded to the first, second and third place winners with the first-place winner receiving $20,000 towards their youth account, $10,000 for the coach and $20,000 along with a plaque for their school. The aim of this competition was to assist students to develop their artistic and creative skills while broadening their knowledge of the Credit Union. Following the marking of the posters by a panel of three (3) judges, the top three (3) artwork pieces were identified as follows, see table below:

STUDENT	INSTITUTION	PLACEMENT	PRIZES
Octavia Taylor	Kendal Primary & Infant School	1st	Student : $20,000.00 towards a Treasure Chest Youth Account Teacher: $10,000.00 towards an Adult Account School : $20,000.00 and a Plaque

Zahri-Onielle Reid	McIntosh Memorial Primary School	2nd	Student : $15,000.00 towards a Treasure Chest Youth Account Teacher: $7,000.00 towards an Adult Account School : $15,000.00 and a Plaque
Shevine White	Knox College	3rd	Student : $10,000.00 towards a Treasure Chest Youth Account Teacher: $5,000.00 towards an Adult Account School : $10,000.00

Social and Community Outreach

As part of our commitment to community development and social responsibility, we donated a total of One Million Four Hundred and Nine Thousand Eight Hundred and Eighteen Dollars and Ninety-Three Cents ($1,409,818.93) to various individuals and organisations. These included schools, churches, and businesses, through our community outreach programme in 2024. The table which follows indicates individuals and organisations that benefited from donations:

SOCIAL OUTREACH	
NAME	**AMOUNT ($)**
CHURCH TEACHERS' COLLEGE	17,000.00
NORTHERN CARIBBEAN UNIVERSITY (DONATION TOWARD TUITION)	122,014.03
SOMERSET PRIMARY & INFANT SCHOOL	97,805.70

MUSTARD SEED COMMUNITY	64,250.86
MANCHESTER PARISH LIBRARY	50,000.00
THE MORAVIAN CHURCH IN JAMAICA & CAYMAN ISLANDS	25,000.00
EL INSTITUTO DE MANDEVILLA	45,000.00
MANCHESTER MUNICIPAL CORPORATION	69,485.25
LIONS CLUB OF MANDEVILLE	30,000.00
DONATION TO MEMBERS AFFECTED BY HURRICANE BERYL	$659,868.39
DONATION TO FIRE VICTIM	41,395.85
MAY DAY HIGH SCHOOL	20,000.00
RED FLAME SPORTS CLUB	10,000.00
VILLA ROAD PRIMARY & JUNIOR HIGH SCHOOL	10,000.00
BETHABARA INFANT SCHOOL	45,998.85
EBENEZER REHABILITATION CENTRE	14,000.00
PERCY JUNOR HOSPITAL	25,000.00
YOUNG WOMEN & MEN OF PURPOSE	50,000.00
CUMBERLAND PRIMARY & INFANT SCHOOL	13,000.00
GRAND TOTAL	**$1,409,818.93**

Credit Union Week 2024

Credit Union Week was celebrated from October 13 – 19, 2024 under the theme, **"One World through Co-operative Finance."** The Jamaica Co-operative Credit Union League (JCCUL) in collaboration with Manchester Co-operative Credit Union hosted the National Church Service at the Mandeville New Testament Church of God on Sunday, October 13, 2024.

48th Annual General Meeting (AGM)

The 48th Annual General Meeting was successfully held on June 6, 2024, on the campus of the Church Teachers' College. At the time of the meeting, quorum was achieved from the three hundred and sixty-five (365) members that were in attendance. This figure was broken down as follows:

	PHYSICAL ATTENDANCE	VIRTUAL ATTENDANCE	TOTAL
Members	126	150	276
Staff	71	-	71
Volunteers	18	-	18
Total	**215**	**150**	**365**

Additionally, three (3) lucky members were awarded prizes for being present at the time when their names were drawn. The members and the respective prizes won are as follows:

MEMBER	PRIZE
Sonia Facey	40" Smart TV
Mary Wilson	Samsung Tablet
Pauline Burke	Samsung Smart Phone

Caribbean Confederation of Credit Unions (CCCU) Annual International Convention and the Annual General Meeting

Our Credit Union was represented at the 66th Annual International Convention and the 53rd Annual General Meeting of the Caribbean Confederation of Credit Unions (CCCU) which was held June 20 – 26, 2024 in St. Kitts and Navis under the theme "Creating Connections, Building Bridges—Together." Our General Manager, Mrs. Kerrene Grant Brown, along with the President, Mrs. Paulette Stephenson-Taylor, and team represented MCCU.

Jamaica Co-operative Credit Union League (JCCUL) Annual General Meeting and Convention

The League's 82nd Annual General Meeting (AGM) was held on May 30 to June 2, 2024, at the Ocean Coral Spring Resort in Trelawny. Manchester Credit Union was represented at this event by delegates, alternate delegates, committee members and staff.

BOARD OF DIRECTORS MEETINGS – 2024

The table below outlines the attendance of the Board of Directors at meetings that were held during the year:

NAMES	POSSIBLE MEETINGS	ATTENDED	EXCUSED	ABSENT
* Paulette Stephenson-Taylor	20	20	0	0
* Helen Wint	20	17	1	3
* Dalton Campbell	20	17	3	0
* Cleveland Robinson	10	10	0	0
* Astley Scott	20	13	3	4
Althea Campbell	12	12	0	0
Berresford South	12	12	0	0
Christopher Campbell	12	12	0	0
Hedena Thompson	6	4	0	2
** Alexander Bourne	16	15	0	1
Lesline Thomas	12	8	0	4
Maxcine Headley	12	9	0	0
Christopher Tyme	6	6	0	0

*Members of the Executive

**Ex-Officio

Appreciation

As we bring this 49th Annual General Meeting to a close, the Board of Directors of the Manchester Co-operative Credit Union (1977) Limited expresses sincere appreciation to our members, staff, volunteers, and stakeholders for their continued support and trust throughout the year 2024.

This last year unfolded against the background of a challenging economic environment, with Jamaica's economy declining by 0.9%, reversing the growth seen in 2023. Declines in both the goods and services sectors, along with ongoing inflationary pressures and monetary tightening, tested the resilience of financial institutions across the country. Despite these challenges, the Credit Union Movement maintained its strength, with double-digit increases in key measures such as deposits, loans, and total assets.

Despite these national issues, Manchester Co-operative Credit Union demonstrated excellent operational success. We increased deposits by 12.54%, net loans by 30.98%, and total assets by 11.29%, all of which reflect our members' confidence and strategic emphasis. While net income decreased due to specific economic and internal factors, our overall financial situation remains strong and well-positioned for long-term recovery.

In addition to our financial accomplishments, we continued the focus on investing in people, technology, and the community. From developing strong marketing initiatives and granting educational scholarships to improving risk and compliance frameworks and investing in focused community engagement. MCCU is relentless in its commitment to providing "Service that Exceeds Expectations."

As we commence our 74th year of existence, we are encouraged by our accomplishments and confidence in the direction we are heading. We will continue to adapt, evolve, and lead, guided by the values of cooperation, transparency, and good governance. With your continuous support, we are well-positioned to face future challenges and seize new opportunities for development and growth.

Together, let us continue building a stronger credit union—Stronger. Better. Together.

.....

Mrs. Paulette Stephenson-Taylor J.P.
Board President

BOARD OF DIRECTORS



Paulette Stephenson-Taylor
President



Helen Wint
Secretary



Dalton Campbell
Treasurer



Astley Scott
1st Vice President



Alexander Bourne
2nd Vice President



Althea Campbell
Assistant Secretary



Christopher Campbell
Assistant Treasurer



Berresford South
Director



Christopher Tyme
Director



Lesline Thomas
Director



Maxcine Headley
Director



Dalton Campbell
Treasurer

I am pleased to share with you the Treasurer's Report to this the 49th Annual General Meeting of the Manchester Co-operative Credit Union 1977 Limited (MCCU) for the financial year ended December 31, 2024. The Audited Financial Statements are set out on pages 53 to 109 excerpts from these statements are included in this Report.

The financial performance represents a year of growth and changes for the credit union. Our core business demonstrates growth and progress against our strategic objectives. MCCU continues along its path of evolution to ensure that the member's experience is enhanced, and the information produced meets the expectations of all stakeholders. This was achieved through the unwavering support of you, the members, our dedicated staff and volunteers.

FINANCIAL PERFORMANCE

Our Credit Union recorded Net Income on operations of $41.68 million which represents a 68.57% decrease on the revised operating income of $132.63 million recorded in 2023. The total comprehensive income of ($69.74 million) recorded in 2024 is a result of but not limited to:

- Revaluation – Available for sale investments



- The significant increase in the Loans Loss provision for the loan portfolio
- The Financial Standards on revenue recognition of contract income

Notwithstanding the adverse impact, interest income increased over 2023, totaling $813.13 million, as outlined below:

	Million
• Loans to Members	$585.66
• Financial Investments	$93.07
• Liquid Assets	$134.40

The positive trend continued with assets growing by 11.29% or $964 million for the year, resulting in a strong balance sheet position of $9.50 billion. Consequently, our Credit Union recorded total revenue of $880.57 million, resulting in an increase of 12.36% when compared to 2023.

Expenses of $831 million were incurred for operational activities for 2024, compared to $648 million in 2023 resulting in a 28.10% increase.

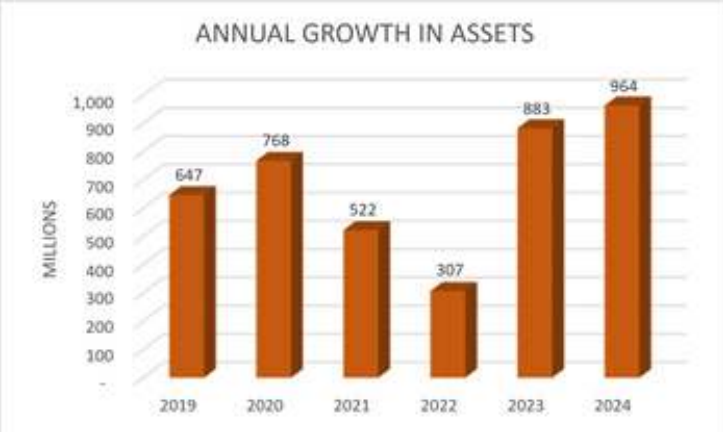
KEY PROFITABILITY TRENDS

The **Profitability Indicators** below show the trends in key profitability ratios over the past five (5) years. An **income to asset ratio** of 9.27% was achieved in 2024. This indicates that MCCU is utilizing it assets more effectively year on year to generate profits.

PROFITABILITY INDICATORS					
	2020	2021	2022	2023	2024
Total Income to Assets	**8.86%**	**8.35%**	**8.57%**	**9.18%**	**9.27%**
Operating Exp. To Assets	**5.71%**	**5.53%**	**5.84%**	**6.08%**	**7.07%**
Return on Assets	**0.68%**	**1.11%**	**0.74%**	**1.59%**	**0.53%**

ASSET GROWTH

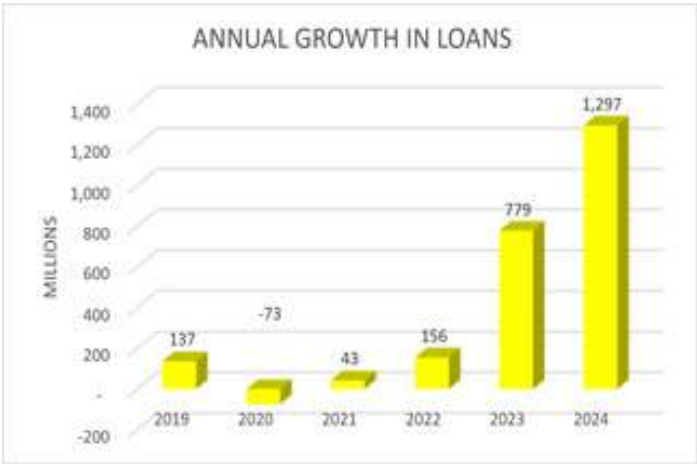
Total assets ended the year at $9.50 billion. This represented an increase of $964 million or 11.29% over the financial year 2023. **The Annual Growth in Assets chart** shows the movement in the asset base over the last five (5) years. The accumulated increase over the period was $3.40 billion or 36% of the Credit Union's total assets.



LOANS

Our credit union grew the loan portfolio by $1,297 million for 2024 when compared to 2023 despite the increased competition in the industry in Jamaica. Growth was recorded in all areas of the portfolio with motor vehicle, real estate, cash secured and unsecured loans increasing by 62%, 6%, 31% and 31% respectively.

The annual Growth in Loans table shows the net growth in loans over the last five (5) years.



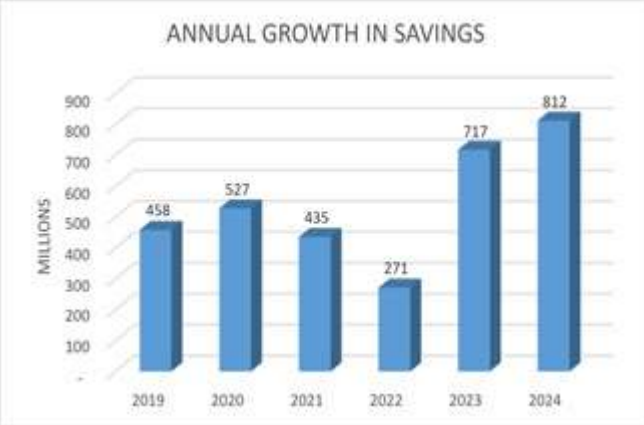
INVESTMENTS AND CASH RESERVES

The Cash and Investment portfolio closed the year at $3.0 billion; this represented a 16.33% decrease over the year and accounted for 31% of total assets. Our Credit Union earned an average of 7.64% on investments during the year, bettering the 7.08% earned in 2023.

Adequate liquidity reserves were maintained during the year and our day-to-day cash flow requirements were met. These reserves were held in interest-bearing accounts at Cumax Wealth Management Limited.

SAVINGS

Total Savings grew by $812 million or by 12.47% for the year as shown in the **Annual Growth in Savings** chart. Total Savings increased to $7.28 billion at the end of 2024.



KEY FINANCIAL INDICATORS

Our Credit Union continues to be guided by the PEARL standards in our operations for 2024. Some of the key indicators are outlined in the **Financial Indicators** table.

FINANCIAL INDICATORS			
METRICS	TARGET STANDARD	2024 ACTUAL	2023 ACTUAL
INSTITUTIONAL CAPITAL: TOTAL ASSETS	10%	12.50%	13.09%
NET LOANS: TOTAL ASSETS	60% - 80%	59.42%	50.94%
DELINQUENT LOANS: TOTAL LOANS	< or = 5%	2.41%	2.31%
NON-EARNING ASSETS: TOTAL ASSETS	7%	9.25%	9.10%
OPERATING EXPENSE: TOTAL ASSETS	8%	8.70%	7.60%
MEMBERSHIP GROWTH	5%	4.00%	2.90%
INSTITUTIONAL CAPITAL GROWTH	8%	6.30%	7.00%

INSTITUTIONAL CAPITAL RESERVE

Our Credit Union continued to strengthen its capital base during the year. Institutional capital stood at $1.19 billion at the end of the period. This represented $70 million or 6.30% growth.

DELINQUENCY

The delinquency rate of 2.41% was recorded for 2024 which is well below the benchmark rate of 5% within the industry. The delinquency team will continue to work closely with you, our members, to ensure that all facilities are managed as outlined in the loan agreement. We anticipate the co-operation of our members in this regard.

The effective utilization of the Credit Union's loan facility is largely dependent on its members honoring their obligations. We ask that members protect their Credit Union by repaying credit extended to them, as this will aid us in achieving the mantra of "people helping people".

FINANCIAL SUMMARY

SUMMARIZED INCOME STATEMENT ('M)				
	2024	2023	Var	Growth %
Total Income	880.57	783.72	96.85	12.36%
Total Expenses	-838.90	-651.09	-187.81	28.85%
Surplus	41.68	132.63	-90.95	-68.57%
Add Undistributed Surplus	-42.30	8.03	-50.33	-626.77%
Less Transfers	-124.24	-87.38	-36.86	42.18%
Adjustments	0	-95.58	95.58	-100.00%
Available for Appropriation	-124.86	-42.30	-82.56	195.18%

SUMMARIZED BALANCE SHEET ('M)				
	2024	2023	Var	Growth %
We The Members Own:				
Institutional Capital	1,187.74	1,117.74	70.00	6.26%
Permanent Shares	193.09	174.38	18.71	10.73%
Other Reserves	492.12	567.25	-75.13	-13.24%
Undistributed Surplus	-124.86	-42.30	-82.56	-195.18%
Total Capital & Reserves	1,748.09	1,817.07	-68.98	-3.80%
The Money Was Used For:				
Net Loans to Members	5,645.69	4,349.16	1,296.53	29.81%
Cash & Investments	2,976.90	3,411.84	-434.94	-12.75%
Fixed Assets	413.33	295.53	117.80	39.86%
Other Assets	465.67	481.40	-15.73	-3.27%
Total Assets	9,501.59	8,537.93	963.66	11.29%
Less Savings & Other Liabilities	7,753.51	6,720.87	1,032.64	15.36%
Our Credit Union's Net Worth	1,748.08	1,817.07	-68.99	-3.80%

CONCLUSION

The Credit Union continues to benefit from a dedicated and committed team of staff, under the guidance of our General Manager and her dynamic team of volunteers with the watchful eyes of a diligent and supportive Board of Directors. The year 2024 showed that the Credit Union has maintained its upward momentum with significant gains seen in the core business. Despite the challenges, the quality of the loans portfolio remains strong, as displayed through a consistently low delinquency rate and significant reduction in charged-off accounts.

We continue to be one of the premier financial institutions in our geographic area of operations. This would not be so without our members recognizing that they remain MCCU's top priority. Our Credit Union exists to serve the needs and aspirations of you, our faithful members.

We aim to continue to be your financial partner of choice and live by the company's motto of 'Where Service Exceeds Expectations'.

.....

Mr. Dalton Campbell

Treasurer

Ministry of Industry Investment & Commerce

Jamaica's **Business** Ministry

2025 International Year of Cooperatives

DCFS

DEPARTMENT OF CO-OPERATIVES & FRIENDLY SOCIETIES

CHARITIES AUTHORITY, JAMAICA

ANY REPLY OR SUBSEQUENT REFERENCE TO THIS COMMUNICATION SHOULD BE ADDRESSED TO THE REGISTRAR AND THE FOLLOWING REFERENCE QUOTED:

R459-585/05/2025

May 20, 2025

The Secretary
Manchester Co-operative Credit Union Limited
P.O. Box 533
2 Main Street
Mandeville
Manchester

Dear Sir/Madam,

I forward herewith the Financial Statements of your Society for the year ended December 31, 2024.

The Annual General Meeting (AGM) must be convened in accordance with ***Regulations 19 & 21*** of the Co-operative Societies Regulations, 1950 and ***Regulations 25A-25F*** of the Co-operative Societies (Amendment) Regulations, 2021. At least seven (7) days' notice shall be given before the meeting is held.

A copy of your report, which you intend to present to the Annual General Meeting on the year's working of the Society as set forth in ***Regulation 35(b)*** of the Co-operative Societies Regulations, should be forwarded to this office.

Kindly advise the Department of the date for the Annual General Meeting, so that arrangements can be made for representation.

Regards,

.....

Lavern Gibson-Eccleston (Mrs.)
(For) REGISTRAR OF CO-OPERATIVE SOCIETIES AND FRIENDLY SOCIETIES.

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(876) 952-7913

info@dcfs.gov.jm www.dcfs.gov.jm

MANCHESTER CO-OPERATIVE CREDIT UNION (1977) LTD.

FINANCIAL STATEMENTS



Annual Report

Manchester Co-operative Credit Union (1977) Limited

December 31, 2024

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Report of the Independent Auditors

that fact. We have nothing to report in this regard.

Responsibility of Management and those charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, management is responsible for assessing Manchester Co-operative Credit Union (1977) Limited's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing Manchester Co-operative Credit Union (1977) Limited's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error in economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit.

We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the company to express an opinion on the financial statements. We are responsible for the direction, supervision and performance of the audit. We remain solely responsible for our audit

Report of the Independent Auditors

opinion.

We communicated with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on additional requirements of the Co-operative Societies Act

We have obtained all the information which, to the best of our knowledge and belief, was necessary for the purpose of our audit. In our opinion, proper accounting records have been maintained and the financial statements are in agreement with the accounting records, and give the information required by the Co-operative Societies Act in the manner so required.

The engagement partner on the audit resulting in this independent auditor's report is Noel Smith.

SMITH & ASSOCIATES
Chartered Accountants

Noel Smith

Manchester Co-operative Credit Union (1977) Limited

Income Statement

For the Year Ended December 31, 2024

	Note	2024 $	2023 Restated $
Interest Income			
Loans to members	5.	585,659,961	472,243,121
Liquid assets	5.	134,398,016	148,117,152
Financial investments	5.	93,074,127	103,779,343
		813,132,104	724,139,616
Interest expense			
Saving deposits	6.	31,157,294	26,358,569
Voluntary shares	6.	50,210,046	44,333,167
		81,367,340	70,691,736
Finance costs	7.	24,210,076	21,282,307
		(105,577,416)	(91,974,043)
Net interest income		707,554,688	632,165,573
Reimbursement to members for ATM fraud		(872,335)	-
(Increase) / decrease in provision for loan impairment	9.d.	(52,260,856)	(37,529,658)
Net interest income after provision		654,421,497	594,635,915
Non-interest income:			
Other income		67,439,238	59,575,647
Gross margin		721,860,735	654,211,562
Operating expenses	8.	671,876,100	518,786,207
Net (Loss) / income before honoraria		49,984,635	135,425,355
Honoraria		(8,309,230)	(2,800,000)
Net (loss) / income		41,675,405	132,625,355

The accompanying notes form an integral part of these financial statements

Manchester Co-operative Credit Union (1977) Limited

Statement of Comprehensive Income

For the Year Ended December 31, 2024

	Note	2024 $	2023 Restated $
Net income		41,675,405	132,625,355
Other comprehensive income:			
Items that will / may be reclassified to profit / loss:			
Revaluation - Available for sale investments		(84,338,367)	(2,562,935)
Items that will not be reclassified to profit / loss:			
Gains (losses) on retirement benefit		(47,895,000)	(112,654,000)
Actuarial gains (losses) on obligation	12.	(8,167,000)	(20,651,000)
Effects of limit in IAS 19 paragraph 58b		28,983,000	180,037,000
		(27,079,000)	46,732,000
		(111,417,367)	44,169,065
Total comprehensive (loss) / income for the year		(69,741,962)	176,794,420

The accompanying notes form an integral part of these financial statements

Manchester Co-operative Credit Union (1977) Limited

Statement of Financial Position

December 31, 2024

	Note	2024 $	2023 Restated $
ASSETS			
NON-CURRENT ASSETS			
Earning assets			
Loans to members	9.	5,645,691,276	4,349,164,414
Financial investments	10.	1,249,081,391	1,359,681,158
Total non current, earning assets)		6,894,772,667	5,708,845,572
Non-earning assets			
Property, plant and equipment	11.	413,330,424	295,530,142
Retirement benefit asset	12.	40,788,000	62,530,000
Total non-current, non-earning assets)		454,118,424	358,060,142
Total non-current assets		7,348,891,091	6,066,905,714
CURRENT ASSETS			
Earning assets			
Liquid assets	14.	1,727,813,831	2,052,163,417
Non-earning assets			
Trade and other receivables	15.	191,554,730	128,235,371
Cash and cash equivalents	16.	233,326,283	290,638,553
Total current, non-earning assets		424,881,013	418,873,924
Total current assets		2,152,694,844	2,471,037,341
TOTAL ASSETS		9,501,585,935	8,537,943,055

The accompanying notes form an integral part of these financial statements

Manchester Co-operative Credit Union (1977) Limited

Statement of Financial Position

December 31, 2024

	Note	2024 $	2023 Restated $
CAPITAL AND LIABILITIES			
Capital and reserves			
Institutional capital	17.	1,380,829,730	1,292,124,233
Non-Institutional capital	18.	367,250,823	524,947,808
TOTAL CAPITAL		1,748,080,553	1,817,072,041
LIABILITIES			
Non Current Liabilities			
Interest bearing			
Members' voluntary shares	19.	3,665,222,410	3,300,638,509
Saving deposits	20.	3,612,020,894	3,165,036,961
Total non-current, interest bearing liabilities		7,277,243,304	6,465,675,470
Non-interest bearing			
Total non-current liabilities		7,277,243,304	6,465,675,470
Current Liabilities			
Interest bearing			
Non-interest bearing			
Trade and other payables	21.	476,262,078	255,195,544
Total current liabilities		476,262,078	255,195,544
TOTAL LIABILITIES		7,753,505,382	6,720,871,014
TOTAL CAPITAL AND LIABILITIES		9,501,585,935	8,537,943,055

The financial statements on pages 4 - 55 were approved by the Board of Directors on 13 May , 2025 and signed on its behalf by:

_____ ,Director

_____ ,Director

13-May-2025 ,Date

The accompanying notes form an integral part of these financial statements

Manchester Co-operative Credit Union (1977) Limited

Statement of Equity

For the Year Ended December 31, 2024

2024	{ INSTITUTIONAL CAPITAL--------}			NON INSTITUTIONAL CAPITAL									
	Permanent Shares	Statutory & Legal Reserves	Total Institutional Capital	Capital Reserves	Retirement Benefit Reserve	Revaluation Reserve (Capital Development)	Other Reserves	Undistributed surplus	Loan Loss Reserves	Other Non - Qualifying Reserves	Permanent Share Transfer Fund	Total Non-Institutional Capital	Grand Total
	$	$	$	$	$	$	$	$	$	$	$	$	$
Equity as at December 31, 2023 as previously stated	174,382,822	1,117,741,411	1,292,124,233	212,549,809	62,530,000	100,000,000	88,294,230	130,747,599	67,000,000	31,846,014	5,031,083	697,998,735	1,990,122,968
Prior Year Adjustments:													
Fundamental error in accounting treatment of deferred income on loan fees (2023 b/f)	-	-	-	-	-	-	-	(28,246,174)	-	-	-	(28,246,174)	(28,246,174)
Prior period adjustment for overstatement of investments	-	-	-	-	-	-	-	(95,578,175)	-	-	-	(95,578,175)	(95,578,175)
Fundamental error in accounting treatment of deferred income on loan fees (2022 b/f)	-	-	-	-	-	-	-	(49,226,578)	-	-	-	(49,226,578)	(49,226,578)
Equity as at December 31, 2023 as restated	174,382,822	1,117,741,411	1,292,124,233	212,549,809	62,530,000	100,000,000	88,294,230	(42,303,328)	67,000,000	31,846,014	5,031,083	524,947,808	1,817,072,041
Surplus for the year	-	-	-	-	-	-	-	41,675,405	-	-	-	41,675,405	41,675,405
Other Comprehensive income:													
Revaluation - Investments available for sale	-	-	-	-	-	-	(84,338,367)	-	-	-	-	(84,338,367)	(84,338,367)
Retirement benefit - Change in effect of asset ceiling	-	-	-	-	(27,079,000)	-	-	-	-	-	-	(27,079,000)	(27,079,000)
Movements:													
Shares issued and transferred	18,708,570	-	18,708,570	-	-	-	-	-	-	-	-	-	18,708,570
Transfer to Institutional capital	-	60,000,000	60,000,000	-	-	-	-	(60,000,000)	-	-	-	(60,000,000)	-
Statutory reserve transfer (20% of net income before Honoraria)	-	9,996,927	9,996,927	-	-	-	-	(9,996,927)	-	-	-	(9,996,927)	-
Capital expenditure reserve	-	-	-	-	-	30,000,000	-	(30,000,000)	-	-	-	-	-
Social outreach	-	-	-	-	-	-	-	(6,855,181)	-	6,855,181	-	-	-
Disaster relief	-	-	-	-	-	-	-	3,455,000	-	(3,455,000)	-	-	-
Sydney Carter scholarship	-	-	-	-	-	-	-	1,995,607	-	(1,995,607)	-	-	-
Share building fund	-	-	-	-	-	-	-	(15,134)	-	15,134	-	-	-
Redemption of permanent shares	-	-	-	-	-	-	-	-	-	-	(474,814)	(474,814)	(474,814)
Dividends on permanent shares	-	-	-	-	-	-	-	(17,483,282)	-	-	-	(17,483,282)	(17,483,282)
Remeasurement of defined benefit pension plan	-	-	-	-	5,337,000	-	-	(5,337,000)	-	-	-	-	-
Equity as at December 31, 2024	193,091,392	1,187,738,338	1,380,829,730	212,549,809	40,788,000	130,000,000	3,955,863	(124,864,840)	67,000,000	33,265,722	4,556,269	367,250,823	1,748,080,553

The accompanying notes form an integral part of these financial statements

Manchester Co-operative Credit Union (1977) Limited

Statement of Equity

For the Year Ended December 31, 2024

2023		{ INSTITUTIONAL CAPITAL--------}			NON INSTITUTIONAL CAPITAL									
	Note	Permanent Shares	Statutory & Legal Reserves	Total Institutional Capital	Capital Reserves	Retirement Benefit Reserve	Revaluation Reserve (Capital Development)	Other Reserves	Undistributed surplus	Loan Loss Reserves	Other Non - Qualifying Reserves	Permanent Share Transfer Fund	Total Non-Institutional Capital	Grand Total
		$	$	$	$	$	$	$	$	$	$	$	$	$
Equity as at December 31, 2022 as previously stated		164,527,402	1,045,054,507	1,209,581,909	212,549,809	15,798,000	100,000,000	109,370,854	57,263,404	52,000,000	27,322,502	4,911,533	579,216,102	1,788,798,011
Prior Year Adjustment:														
Fundamental error in accounting treatment of deferred income on loan fees 2022		-	-	-	-	-	-	-	(49,226,578)	-	-	-	(49,226,578)	(49,226,578)
Equity as at December 31, 2022 as restated		164,527,402	1,045,054,507	1,209,581,909	212,549,809	15,798,000	100,000,000	109,370,854	8,036,826	52,000,000	27,322,502	4,911,533	529,989,524	1,739,571,433
Surplus for the year		-	-	-	-	-	-	-	160,634,464	-	-	-	160,634,464	160,634,464
Other Comprehensive income														
Revaluation - Investments available for sale		-	-	-	-	-	-	(2,562,935)	-	-	-	-	(2,562,935)	(2,562,935)
Retirement benefit - Change in effect of asset ceiling		-	-	-	-	46,732,000	-	-	-	-	-	-	46,732,000	46,732,000
Movements:														
Shares issued and transferred		9,855,420	-	9,855,420	-	-	-	-	-	-	-	-	-	9,855,420
Dividends on permanent shares		-	-	-	-	-	-	-	(8,463,365)	-	-	-	(8,463,365)	(8,463,365)
Transfer to Institutional capital		-	40,000,000	40,000,000	-	-	-	-	(40,000,000)	-	-	-	(40,000,000)	-
Statutory reserve transfer (20% of net income before Honoraria)		-	32,686,904	32,686,904	-	-	-	-	(32,686,904)	-	-	-	(32,686,904)	-
Social outreach		-	-	-	-	-	-	-	(2,000,000)	-	2,000,000	-	-	-
Disaster relief		-	-	-	-	-	-	-	(2,000,000)	-	2,000,000	-	-	-
Sydney Carter scholarship		-	-	-	-	-	-	-	(2,000,000)	-	2,000,000	-	-	-
Transfer to permanent share transfer fund		-	-	-	-	-	-	-	-	-	-	119,550	119,550	119,550
Payments from Non-qualifying reserves		-	-	-	-	-	-	-	-	-	(1,476,488)	-	(1,476,488)	(1,476,488)
Transfer to loan loss reserves from prior year		-	-	-	-	-	-	(15,000,000)	-	15,000,000	-	-	-	-
Transfer to other reserves from prior year		-	-	-	-	-	-	(3,513,689)	-	-	-	-	(3,513,689)	(3,513,689)
Prior Year Adjustments:											-			
Fundamental error in accounting treatment of deferred income on loan fees 2023		-	-	-	-	-	-	-	(28,246,174)	-	-	-	(28,246,174)	(28,246,174)
Adjustment for overstatement of investment		-	-	-	-	-	-	-	(95,578,175)	-	-	-	(95,578,175)	(95,578,175)
Equity as at December 31, 2023 as restated		174,382,822	1,117,741,411	1,292,124,233	212,549,809	62,530,000	100,000,000	88,294,230	(42,303,328)	67,000,000	31,846,014	5,031,083	524,947,808	1,817,072,041

The accompanying notes form an integral part of these financial statements

Manchester Co-operative Credit Union (1977) Limited

Statement of Cash Flows

For the Year Ended December 31, 2024

	2024	2023 Restated
	$	$
Cash flows from (used in) operating activities		
(Loss) / Profit	(69,741,962)	176,794,420
Adjustments to reconcile profit (loss)		
Depreciation	15,814,530	14,575,717
Provision for impairment loss	26,861,852	24,338,987
Account receivable	(63,319,359)	(27,750,889)
Trade and other accounts payable	221,066,534	78,580,717
Pension reserve	21,742,000	(46,732,000)
Adjustments for impairment losses	52,260,856	37,529,658
Adjustments for unrealised foreign exchange losses (gains)	84,338,367	2,562,935
Adjustments for fair value losses (gains)	27,079,000	-
Total adjustments to reconcile profit (loss)	316,101,818	259,899,545
Honoraria	(8,309,229)	(2,800,000)
Other outflows of cash	(6,313,574)	(24,381,644)
Net cash flows from (used in) operating activities	301,479,015	232,717,901
Cash flows from (used in) investing activities		
Liquid assets	324,349,584	128,900,202
Financial investment	110,599,766	(259,707,639)
Loans to members	(1,371,127,858)	(816,952,336)
Purchase of property, plant and equipment	(133,614,812)	(33,591,040)
Net cash flows from (used in) investing activities	(1,069,793,320)	(981,350,813)
Cash flows from (used in) financing activities		
Proceeds from issue of voluntary shares	364,583,902	418,416,765
Members deposit	446,983,933	298,710,023
Proceeds from issuing shares	18,708,570	9,855,420
Permanent share capital	-	119,500
Dividend on permanent shares	(17,438,282)	(8,463,404)
Social outreach	-	512,467
	(101,836,088)	-
Net cash flows from (used in) financing activities	711,002,035	719,150,771
Net increase (decrease) in cash and cash equivalents	(57,312,270)	(29,482,141)
Cash and cash equivalents at beginning of period	290,638,553	320,120,694
Cash and cash equivalents at end of period	233,326,283	290,638,553

The accompanying notes form an integral part of these financial statements

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

1. Place of incorporation and principal business

Manchester Co-operative Credit Union (1977) Limited (the Co-operative) registered under the Co-operative Societies Act.. Membership is limited to persons working, living or born in the parish of Manchester, residents within a twenty mile radius of Christiana and spouses, parents, brothers sisters, children and grand children of members. The Co-operative's main activities are:

(a) The promotion of thrift,

(b) The provision of loans to members exclusively for provident and productive purposes, and

(c) To receive the savings of its members either as payment on shares or as deposits.

The Co-operative is exempt from Income Tax under section 59(1) of the Co-operative Societies Act and section 12 of the Income Tax Act.

2. Accounting convention

These financial statements are prepared under the historical cost convention, except for the revaluation of certain financial instruments which are recognised at fair value.

3. IFRS compliance and adoption

Standards, interpretations and amendments effective during the current year

Certain new standards, interpretations and amendments to existing standards have been published that became effective during the current financial year. The company has assessed the relevance of all such new standards, interpretations and amendments and has adopted the following which are immediately relevant to its operations:

Classification of Liabilities as Current or Noncurrent and Non-current Liabilities with Covenants - Amendments to IAS 1

Effective for annual periods beginning on or after 1 January 2024.

Key requirements: In January 2020 and October 2022, the Board issued amendments to IAS 1 to specify the requirements for classifying liabilities as current or non-current. The amendments clarify:

- What is meant by a right to defer settlement
- That a right to defer settlement must exist at the end of the reporting period
- That classification is unaffected by the likelihood that an entity will exercise its deferral right
- That only if an embedded derivative in a convertible liability is itself an equity instrument would the terms of a liability not impact its classification.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

3. IFRS compliance and adoption continued

Standards, interpretations and amendments effective during the current year continued

Right to defer settlement

The Board decided that if an entity's right to defer settlement of a liability is subject to the entity complying with the required covenants only at a date subsequent to the reporting period ("future covenants"), the entity has a right to defer settlement of the liability even if it does not comply with those covenants at the end of the reporting period. Furthermore, the Board specified that the requirements in paragraph 72B apply only to liabilities arising from loan arrangements.

Existence at the end of the reporting period

The amendments also clarify that the requirement for the right to exist at the end of the reporting period applies to covenants which the entity is required to comply with on or before the reporting date regardless of whether the lender tests for compliance at that date or at a later date.

Management expectations

IAS 1.75A has been added to clarify that the 'classification of a liability is unaffected by the likelihood that the entity will exercise its right to defer settlement of the liability for at least twelve months after the reporting period'. That is, management's intention to settle in the short run does not impact the classification. This applies even if settlement has occurred when the financial statements are authorised for issuance. However, in these circumstances an entity may need to disclose information about the timing of settlement to enable users to understand the impact on its financial position

Meaning of the term 'settlement'

The Board added paragraphs 76A and 76B to IAS 1 to clarify what is meant by 'settlement' of a liability. The Board concluded that it was important to link the settlement of the liability with the outflow of resources of the entity.

Settlement by way of an entity's own equity instruments is considered settlement for the purpose of classification of liabilities as current or non-current, with one exception. In cases where a conversion option is classified as a liability or part of a liability, the transfer of equity instruments would constitute settlement of the liability for the purpose of classifying it as current or non-current. Only if the conversion option itself is classified as an equity instrument would settlement by way of own equity instruments be disregarded when determining whether the liability is current or noncurrent.

Unchanged from the current standard, a rollover of a borrowing is considered the extension of an existing liability and is therefore not considered to represent 'settlement'.

Disclosures

IAS 1.76ZA has been added to require an entity to provide disclosure when a liability arising from a loan agreement is classified as non-current and the entity's right to defer settlement is contingent on compliance with future covenants within twelve months. This disclosure must include information about the covenants and the related liabilities as well as any facts and circumstances that indicate the entity may have difficulty complying with the covenants.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

3. IFRS compliance and adoption continued

Standards, interpretations and amendments effective during the current year continued

Transition

The amendments must be applied retrospectively. Early application is permitted and must be disclosed. However, an entity that applies the 2020 amendments early is also required to apply the 2022 amendments, and vice versa.

Impact

The combined impact of the 2020 amendments and the 2022 amendments will have implications for practice. Entities will, therefore, need to carefully consider the impact of the amendments on existing and planned loan agreements. In this context, it is important to highlight that the amendments must be applied retrospectively.

Lease Liability in a Sale and Leaseback – Amendments to IFRS 16
Effective for annual periods beginning on or after 1 January 2024

Key requirements

In September 2022, the Board issued Lease Liability in a Sale and Leaseback (Amendments to IFRS 16**)**.

The amendment to IFRS 16 Leases specifies the requirements that a seller-lessee uses in measuring the lease liability arising in a sale and leaseback transaction, to ensure the seller-lessee does not recognise any amount of the gain or loss that relates to the right of use it retains.

After the commencement date in a sale and leaseback transaction, the seller-lessee applies paragraphs 29 to 35 of IFRS 16 to the right-of-use asset arising from the leaseback and paragraphs 36 to 46 of IFRS 16 to the lease liability arising from the leaseback. In applying paragraphs 36 to 46, the seller-lessee determines 'lease payments' or 'revised lease payments' in such a way that the seller-lessee would not recognise any amount of the gain or loss that relates to the right of use retained by the seller-lessee. Applying these requirements does not prevent the seller-lessee from recognising, in profit or loss, any gain or loss relating to the partial or full termination of a lease, as required by paragraph 46(a) of IFRS 16.

The amendment does not prescribe specific measurement requirements for lease liabilities arising from a leaseback. The initial measurement of the lease liability arising from a leaseback may result in a seller-lessee determining 'lease payments' that are different from the general definition of lease payments in Appendix A of IFRS 16. The seller-lessee will need to develop and apply an accounting policy in accordance with IAS 8 that results in information that is relevant and reliable.

Transition

A seller-lessee applies the amendment to annual reporting periods beginning on or after 1 January 2024. Earlier application is permitted and that fact must be disclosed.

A seller-lessee applies the amendment retrospectively in accordance with IAS 8 to sale and leaseback transactions entered into after the date of initial application (i.e., the amendment does not apply to sale and leaseback transactions entered into prior to the date of initial application). The date of initial application is the beginning of the annual reporting period in which an entity first applied IFRS 16.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

3. IFRS compliance and adoption continued

Standards, interpretations and amendments effective during the current year continued

Disclosures: Supplier Finance Arrangements - Amendments to IAS 7 and IFRS 7
Effective for annual periods beginning on or after 1 January 2024.

Key requirements

In May 2023, the Board issued amendments to IAS 7 Statement of Cash Flows and IFRS 7 Financial Instruments: Disclosures.

The amendments specify disclosure requirements to enhance the current requirements, which are intended to assist users of financial statements in understanding the effects of supplier finance arrangements on an entity's liabilities, cash flows and exposure to liquidity risk.

Characteristics

The amendments clarify the characteristics of supplier finance arrangements. In these arrangements, one or more finance providers pay amounts an entity owes to its suppliers. The entity agrees to settle those amounts with the finance providers according to the terms and conditions of the arrangements, either at the same date or at a later date than that on which the finance providers pay the entity's suppliers.

Disclosure requirements

The amendments require an entity to provide information about the impact of supplier finance arrangements on liabilities and cash flows, including terms and conditions of those arrangements, quantitative information on liabilities related to those arrangements as at the beginning and end of the reporting period and the type and effect of non-cash changes in the carrying amounts of those arrangements. The information on those arrangements is required to be aggregated unless the individual arrangements have dissimilar or unique terms and conditions. In the context of quantitative liquidity risk disclosures required by IFRS 7, supplier finance arrangements are included as an example of other factors that might be relevant to disclose.

Transition

The amendments will be effective for annual reporting periods beginning on or after 1 January 2024. Early adoption is permitted, but will need to be disclosed.

The amendments provide some transition relief regarding comparative and quantitative information as at the beginning of the annual reporting period and interim disclosures

Standards, interpretations and amendments issued but not yet effective

At the date of authorization of these financial statements, certain new standards, amendments and interpretations to existing standards have been issued which were not effective at the date of the statement of financial position, and which the company has not early adopted. The company has assessed the relevance of all such new standards, interpretations and amendments, has determined that the following may be relevant to its operations and has concluded as follows:

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

3. IFRS compliance and adoption continued

Standards, interpretations and amendments issued but not yet effective continued

Lack of exchangeability – Amendments to IAS 21
Effective for annual periods beginning on or after 1 January 2025.

Key requirements

In August 2023, the Board issued Lack of Exchangeability (Amendments to IAS 21).

The amendment to IAS 21 specifies how an entity should assess whether a currency is exchangeable and how it should determine a spot exchange rate when exchangeability is lacking.

A currency is considered to be exchangeable into another currency when an entity is able to obtain the other currency within a time frame that allows for a normal administrative delay and through a market or exchange mechanism in which an exchange transaction would create enforceable rights and obligations.

If a currency is not exchangeable into another currency, an entity is required to estimate the spot exchange rate at the measurement date. An entity's objective in estimating the spot exchange rate is to reflect the rate at which an orderly exchange transaction would take place at the measurement date between market participants under prevailing economic conditions. The amendments note that an entity can use an observable exchange rate without adjustment or another estimation technique.

Disclosure requirements

When an entity estimates a spot exchange rate because a currency is not exchangeable into another currency, it discloses information that enables users of its financial statements to understand how the currency not being exchangeable into the other currency affects, or is expected to affect, the entity's financial performance, financial position and cash flows.

Transition

The amendments will be effective for annual reporting periods beginning on or after 1 January 2025. Early adoption is permitted, but will need to be disclosed. When applying the amendments, an entity cannot restate comparative information.

The credit union has concluded that all other standards, interpretations and amendments to existing standards which are published but not yet effective are either relevant to its operations but will have no material impact on adoption; or are not relevant to its operations and will therefore have no impact on adoption; or certain inconsequential clarifications that will have no material impact when they come into effect. This includes amendments resulting from IASB's ongoing improvements project.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

4. Significant accounting policies

The accounting policies adopted in the preparation of these financial statements are set out below. These accounting policies have been applied consistently to all the years presented, unless otherwise stated.

a. Functional and presentation currency

The financial statements are presented in Jamaican dollars, which is the Credit Union's functional and presentation currency.

i. Fair value

Fair values of financial instruments that are traded in active markets are determined by quoted market bid prices at the close of business on the statement of financial position date. For financial instruments not traded in active markets, fair values are determined using valuation techniques. Such techniques may include using recent arm's length market transactions, current fair values of similar financial instruments, discounted cash flow analysis, option pricing models, or other commonly used valuation models.

ii. Critical accounting judgement and key source of estimation uncertainty

The preparation of the financial statements in conformity with IFRS requires management to make judgments, estimates and assumptions that affect the application of policies and the reported amounts of, and disclosures related to, assets, liabilities, contingent assets and contingent liabilities at the statement of financial position date and the income and expenses for the year ended.

The estimates and associated assumptions are based on historical experience and/or various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgments about carrying values of assets and liabilities that are not readily apparent from other sources. Actual amounts could differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The significant areas where key assumptions concerning future, and other sources of estimation uncertainty, at the statement of financial position date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year, are as follows:

(i) Allowance for losses

In determining amounts recorded for allowance for losses in the financial statements, management makes judgments regarding indicators of impairment, that is, whether there are indicators that suggest there may be a measurable decrease in the estimated future cash flows from accounts receivable and other financial assets, for example, repayment default and adverse economic conditions. Management also makes estimates of the likely estimated future cash flows from impaired financial assets, including the net realizable value of underlying collateral, as well as the timing of such cash flows. The adequacy of the allowance depends on the accuracy of these judgments and estimates.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

4. Significant accounting policies continued

ii. Critical accounting judgement and key source of estimation uncertainty continued

(ii) Determining fair values

The determination of fair value for financial assets and liabilities for which there is no observable market price requires the use of other generally accepted valuation techniques. Considerable judgment is required in interpreting market data to arrive at estimates for fair values. Consequently, the estimates of fair value arrived at may be significantly different from the actual price of the instrument in an arm's length transaction.

It is reasonably possible that outcomes within the next financial year that are different from these assumptions could require a material adjustment to the carrying amount reflected in the financial statements.

The preparation of the financial statements in accordance with IFRS also assumes that the College will continue in operational existence for the foreseeable future. This means, inter alia, that the statement of financial position and the statement of income and expenses assume no intention or necessity to liquidate the College or curtail the scale of its operations. This is commonly referred to as the going concern basis. The Board and Management believe that preparation of the financial statements on the going concern basis continues to be appropriate.

iii. Comparative Information

Where necessary, comparative figures have been reclassified to conform with changes in presentation in the current year.

b. Investments

All investments are initially recognised at cost, being the fair value of the consideration given and the costs of acquisition.

Subsequent to initial recognition:

- Investments classified as held for trading are measured at fair value. Gains or losses on investments held for trading are recognised in the income statement.

- Investments classified as held for available for sale are measured at fair value. Gains or losses on investments available for sale are recognised as a separate component of equity until the investment is sold or is determined to be impaired, at which time the cumulative gain or loss previously recognised in equity is included in the income statement.

- Investments classified as held to maturity are measured at amortised cost using the effective interest method. Amortised cost is calculated by considering any discount or premium on acquisition, over the period to maturity. Gains or losses on investments held to maturity are recognised in the income statement when the investments are derecognised or impaired.

Fair values of quoted investments are determined by reference to current bid prices on recognised stock exchanges.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

4. Significant accounting policies continued

c. Resale agreement

Resale agreements, collateralised by Government of Jamaica securities, are short-term transactions whereby an entity buys and simultaneously agrees to resell them on a specified date and at a specified price. Although the security is delivered to the "buyer" at the time of the transaction, title is not actually transferred unless the counterparty fails to repurchase the securities on the date specified. Reverse repurchase agreements are accounted for as short-term collateralised lending.The difference between the sale and repurchase considerations is recognised on an accrual basis over the period of the transaction and is included in interest income.

d. Related Parties

A party is related to the company if:

(i) Directly, or indirectly through one or more intermediaries, the party:

(ii) Controls, is controlled by, or is under common control with, the company (this includes parents, subsidiaries and fellow subsidiaries);

(iii) Has an interest in the company that gives it significant influence over the company; or

(iv) Has joint control over the company.

(v) The party is an associate (as defined in IAS 28, Investments in Associates) of the company;

(vi) The party is a joint venture in which the company is a venture (see IAS 31, Interests in Joint Ventures);

(vii) The party is a member of the key management personnel of the company;

(viii) The party is a close member of the family of any individual referred to in (i) or (ii);

(ix) The party is an entity that is controlled, jointly controlled or significantly influenced by or for which significant voting power in such entity resides with, directly or indirectly, any individual referred in (vii) or (viii); or

(x) The party is a post-employment benefit plan for the benefit of employees of the company, or of any entity that is a related party of the company.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

4. Significant accounting policies continued

e. Impairment

Financial assets other than those at fair value through profit or loss are assessed for indicators of impairment at the end of each reporting period. Financial assets are considered to be impaired when there is objective evidence that as a result of one or more events that occurred after the initial recognition of the financial asset the estimated future cash flows of the investment have been affected.

For financial assets, objective evidence of impairment could include:

(i) Significant financial difficulty of the issuer or counterparty

(ii) Breach of contract such as a default or delinquency in interest or principal]

(iii) It becoming probable that the borrower will enter bankruptcy or financial re-organisation

(iv) The disappearance of an active market for that financial asset because of financial difficulties.

For certain categories of financial assets, such as trade receivables, assets that are assessed not to be impaired individually are in addition assessed for impairment on a collective basis. Objective evidence of impairment for a portfolio of receivables include the past experience of collecting payments, an increase in the number of delayed payments in the portfolio past the average credit period as well as observable changes in national conditions that will correlate with defaults on receivables.

For financial assets carried at amortised cost the amount of the impairment loss recognized is the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate.

For financial assets carried at cost, the amount of the impairment loss is measured as the difference between the asset's carrying amount and the present value of the estimated future cash flows discounted at current market rate of return for a similar financial asset. Such impairment loss will not be reversed in a subsequent period.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets with the exception of trade receivables where the carrying amount is reduced through the use of an allowance account. Subsequent recoveries of amounts written off are credited against the allowance account. Changes in the carrying amount of the allowance account are recognized in the statement of comprehensive income.

When an available for sale financial asset is considered to be impaired, cumulative gains and losses previously recognized in other comprehensive income are reclassified to the profit and loss account in the period.

For financial assets measured at amortised cost, if in a subsequent period the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognized, the previously recognized impairment loss is reversed through profit and loss to the extent that the carrying amount of the investment at the date that the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognized.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

4. Significant accounting policies continued

f. Translation of monetary assets

Foreign currency transactions are translated at the rates of exchange in effect at the dates of the transaction. Resulting foreign currency denominated monetary assets and liabilities are translated at the rates of exchange in effect at the statement of financial position date. Gains and losses on foreign exchange are recognised in the income statement.

g. Revenue recognition

Revenue from the sale of goods is recognised when all the following conditions are satisfied:

- the significant risks and rewards of ownership, including managerial involvement, have transferred to the buyer;
- the amount of revenue can be measured reliably;
- it is probable that the economic benefits of the transaction will flow to Manchester Co-operative Credit Union (1977) Limited; and
- costs incurred and to complete the transaction can be measured reliably.

h. Property, plant and equipment

Depreciation

Land is not depreciated. Depreciation on other assets is calculated using the straight-line basis at annual rates estimated to write off the carrying value of the assets over the period of their estimated useful lives.

Annual rates are as follows

Building	2%
Furniture and fixtures	10%
Computer equipment and software	20%
Motor vehicles	15 %

The assets' residual values and useful lives are reviewed periodically for impairment, and adjusted if appropriate, at each statement of financial position date. Where the carrying amount of an asset is greater than its estimated recoverable amount,it is written down immediately to its recoverable amount

All items of property, plant and equipment are de-recognized upon disposal or when no future economic benefit is expected to arise from the continued use of the asset. Any gain or loss arising from disposal or retirement of an asset is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognized in the statement comprehensive income.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

4. Significant accounting policies continued

i. Borrowing cost

Borrowings are recognized initially at the proceeds received, net of transaction costs incurred Borrowings are subsequently stated at amortised cost and any difference between proceeds and the redemption value is recognized in the statement of comprehensive income over the period of the borrowings. Borrowing costs are recognized as expense in the period in which they are incurred.

j. Trade and other receivables

Most of Manchester Co-operative Credit Union (1977) Limited sales are made on on the basis of normal credit terms, and the receivables do not bear interest. Where credit is extended beyond normal credit terms, receivables are measured at amortised cost using the effective interest method. At the end of each reporting period, the carrying amounts of trade and other receivables are reviewed to determine whether there is any objective evidence that the amounts are not recoverable. If so, an impairment loss is recognised immediately in profit or loss.

k. Cash and cash equivalents

For the purpose of the Statement of Cash Flows, cash and cash equivalent comprises of cash in hand and cash at bank.

l. Trade payables

Trade and other payables are obligations on the basis of normal credit terms and do not bear interest. Payables denominated in foreign currency are translated into Jamaican dollars using the exchange rate at the reporting date. Foreign exchange gains or losses are included in the Statement of Comprehensive income.

m. Going concern

These financial statements have been prepared on the basis of accounting principles applicable to a going concern, which assumes that the Credit Union will continue to operate in the foreseeable future and will be able to realise its assets and discharge its liabilities in the normal course of operations. Should the credit union be unable to continue as a going concern, the basis of reporting the carrying values of assets may be adjusted.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

n. Interest income and expense

(i) Effective Interest Rate

Interest income and expenses are recognized in profit and loss using the effective interest method. The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to the gross carrying amount of the financial asset, or the amortised cost of the financial liability.

When calculating the effective interest rate for financial instruments other than purchased or originated credit-impaired assets, the Credit Union estimates future cash flows considering all contractual terms of the financial instrument, but not Expected Credit Loss. For purchased or originated credit-impaired assets, a credit-adjusted adjusted effective interest rate is calculated using estimated future cash flows including Expected Credit Loss.

The calculation of effective interest rate includes transaction cost and fees and points paid or received that are an integral part of of the effective interest rate. Transaction

(ii) Calculation of interest income and expense

For Financial assets that were credit impaired on initial recognition, interest income is calculated by applying the credit adjusted effective interest rate to the amortised cost of the asset. The calculation of the interest income does not revert to a gross basis even if the credit risk of the item improves. Under Regulatory requirements, no interest is recognized on loans that are in arrears for 90 days or more if even though they are not credit impaired.

(iii) Presentation

Interest income calculated using the effective interest method presented in the income statement includes interest on financial assets measured at amortised cost and interest on debt instruments measured at Fair Value Through Other Comprehensive Income (FVOCI); interest income presented in the income statement includes financial liabilities measured at amortised cost and interest expense on lease liabilities.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

o. Fees and commission

Fees and commission income from customers is measured based on the consideration specified in a contract with a customer. The credit union recognizes revenue when it transfers control over a service to a customer.

Fees and commission income and expense that is integral to the effective interest rate on financial asset or financial liability is included in effective interest rate.

If a loan commitment is not expected to result in the draw down of a loan, then the related loan commitment fee is recognized on a straight line basis over the life of the loan.

Fees and commission income including account service fees are recognized over the life of the loan as the related service is performed.

A contract with a customer that results in a recognized financial asset may partially transcends the scope of IFRS 9 and IFRS 15. If this is the case, the credit union first applies IFRS 9 to separate and measure the part of the contract that is in the scope of IFRS 9 and then applies IFRS 15 to the remainder of the contract.

The nature and timing of the satisfaction of performance obligation in the contract with customers, including significant payment terms, and the related revenue recognition policy are as follows:

Type of Income	Nature and timing of satisfaction of performance obligations including significant payment terms	Revenue recognition under IFRS 15
Transaction fees	Transactions based fees , such as Credit Bureau fees are charged to the customer's account when the transaction takes place.	Revenue from account services and servicing fees are recognized over time as services are provided
Service fees	Servicing fees are charged on a monthly basis and are based on fixed rates determined by the Credit Union	Revenue related to transactions is recognized at the point when the transactions take place

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

5. Interest income

	2024	2023
	$	$
Loans to members	585,659,961	472,243,121
Interest income - liquid assets	134,398,016	148,117,152
Interest income - financial investments	93,074,127	103,779,343
	813,132,104	724,139,616

6. Interest expense

	2024	2023
	$	$
Interest expense - saving deposits	31,157,294	26,358,569
Interest expense - voluntary shares	50,210,046	44,333,167
	81,367,340	70,691,736

7. Net financing costs

	2024	2023
	$	$
Life savings insurance	7,680,525	7,488,871
Loan protection insurance	14,259,774	12,208,842
Bank charges and interest	2,269,777	1,821,659
Other finance cost	-	(237,065)
	24,210,076	21,282,307

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

8. Operating expenses

	2024 $	2023 $
Staff costs		
Employees salaries and allowances	360,075,994	271,432,654
Employees benefits	27,579,321	18,053,048
Education and training	5,279,978	2,813,149
Staff travel and related expenses	4,857,629	4,639,515
	397,792,922	296,938,366
Administrative expenses		
Audit and accounting fee	3,180,000	3,180,000
Consulting and professional fees	11,274,217	2,455,367
Electricity & water	10,084,521	9,329,060
Insurance premiums	3,937,722	5,685,803
Stationery and office expenses	15,568,567	11,955,436
Repairs and maintenance	63,565,005	32,207,791
Security	22,839,765	22,789,059
Rental expense	1,200,000	1,020,000
Telephone and internet	16,117,340	15,103,398
Depreciation	15,814,530	14,575,717
Other expenses	47,511,630	37,006,199
	211,093,297	155,307,830
Marketing and promotion		
Publicity and promotion	18,534,603	23,130,832
	18,534,603	23,130,832
Representation and affiliation		
League and stabilization dues	26,604,153	28,778,659
Seminars and meetings	17,851,125	14,630,520
	44,455,278	43,409,179
	671,876,100	518,786,207

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

9. Loans to members

	2024	2023
	$	$
Balance as at January 1	4,425,148,749	3,658,916,741
Loans granted	2,514,113,788	1,896,543,250
	6,939,262,537	5,555,459,991
Repayment and transfers	(1,142,985,929)	(1,130,311,241)
	5,796,276,608	4,425,148,750
Provision for loan losses (expected credit loss) -IFRS 9	(150,585,332)	(75,984,336)
	5,645,691,276	4,349,164,414

a. Loans net of provision for loan losses at December 31, are as follows:

	2024	2023
	$	$
Within 3 months	5,605,828,464	4,201,775,174
From 3 months to 1 year	27,686,363	114,171,149
From 1 to 6 years	12,176,449	33,218,091
	5,645,691,276	4,349,164,414

b. The maximum exposure to credit risk for loans to members as at year-end by type of loans was:

	2024	2023
	$	$
Real estate	1,178,802,740	1,107,543,697
Motor vehicle	1,411,528,071	873,883,759
Loans within shares / savings	480,550,083	368,170,385
Unsecured	2,709,027,850	2,063,684,616
Others	16,367,864	11,866,293
	5,796,276,608	4,425,148,750

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

9. Loans to members continued

c. The credit quality of loans is summarized as follows:

	2024			
	Stage 1 (12 month ECL)	Stage 2 (Lifetime ECL)	Stage 3 (Lifetime ECL)	Total
	$	$	$	$
Members Loans	5,724,852,099	48,818,381	22,606,128	5,796,276,608
Less Allowance	(119,023,635)	(21,132,018)	(10,429,679)	(150,585,332)
Total carrying amount	5,605,828,464	27,686,363	12,176,449	5,645,691,276

	2023			
	Stage 1 (12 month ECL)	Stage 2 (Lifetime ECL)	Stage 3 (Lifetime ECL)	Total
	$	$	$	$
Members Loans	4,254,563,905	120,389,955	50,194,890	4,425,148,750
Less Allowance	(52,788,732)	(6,218,806)	(16,976,798)	(75,984,336)
Total carrying amount	4,201,775,173	114,171,149	33,218,092	4,349,164,414

d. Movement on the provision for expected credit loss on loans to members as per the provisions of IFRS is as follows:

	2024	2023
	$	$
Balance at the beginning of the year	75,984,336	89,175,007
Loan recoveries	36,546,418	20,966,331
Loans written-off	(14,206,278)	(71,686,660)
Increase / (decrease) in provision for the year - charged to profit & loss	52,260,856	37,529,658
	150,585,332	75,984,336

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

9. Loans to members continued

e. Delinquent loans

At December 31, 2024, there were two-hundred and seventeen (217) (2023: 208) delinquent loans aged as disclosed below. At minimum, the total loan provision derived below is consistent with loan loss provision rules of League. The total provision for 2024 was $150,585,332 (2023: $75,984,336). The provision required under the IFRS provisioning rules as indicated in Note 9 (f) below is $46,389,611 (2023: $32,990,425). These loans are summarized as follows:

	2024					
Number of months in arrears	Total number of loans	Delinquent loans $	Savings held against loans $	Exposure $	Rate %	PEARLS Provision Required $
Less than 2 months	84	52,241,975	13,163,199	(39,078,777)		-
2 to 3 months	22	15,752,243	2,098,319	(13,653,924)	10%	1,575,224
3 to 6 months	35	23,609,233	2,354,013	(21,255,210)	30%	7,082,770
6 to 12 months	40	25,209,148	1,969,638	(23,239,510)	60%	15,125,489
Over 12 months	36	22,606,128	2,304,896	20,301,232	100%	22,606,128
Total	217	139,418,727	21,890,065	(117,528,653)		46,389,611

	2023					
Number of months in arrears	Total number of loans	Delinquent loans $	Savings held against loans $	Exposure $	Rate %	PEARLS Provision Required $
Less than 2 months	101	37,850,742	24,910,502	(12,940,240)		-
2 to 3 months	17	6,120,394	1,436,050	(4,684,344)	10%	612,039
3 to 6 months	29	16,378,101	2,244,920	(14,133,181)	30%	4,913,430
6 to 12 months	46	35,542,988	3,971,944	(31,571,044)	60%	21,325,793
Over 12 months	15	6,139,163	1,472,462	(4,666,701)	100%	6,139,163
Total	208	102,031,388	34,035,878	(67,995,510)		32,990,425

f. Regulatory loan loss provision versus IFRS 9 requirement

	2024 $	2023 $
Regulatory provision	46,389,611	32,990,425
Provision for impairment in accordance with League provisioning rules	(150,585,332)	(75,984,336)
(Shortage) / Excess of provision over IFRS requirement	(104,195,721)	(42,993,911)

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

9. Loans to members continued

g. Change in movement of non-performing loans during the year

	Non-performing loans	
	2024	2023
	$	$
Total non-performing loans	217	208
Balance 1st January	75,984,336	89,175,007
Allowance / Provision for the year	52,260,856	37,529,658
Recoveries during the year	36,546,418	20,966,331
Charged off during the year	(14,206,278)	(71,686,660)
Regulatory loan loss provision	46,389,611	32,990,425
Less Allowance for Expected Credit Loss (IFRS 9)	(150,585,332)	(75,984,336)
(Shortage) / Excess of Regulatory Loan Impairment over IFRS Provision	(104,195,721)	(42,993,911)

10. Financial investments

	2024	2023
	$	$
JCCUL investments	57,776,795	33,172,962
Other financial institutions:		
VMBS Investments	427,071,974	540,516,908
VM Wealth Management	157,229,582	133,630,999
Cumax Wealth Management	100,000,000	100,000,000
Jamaica Money Market Brokers	99,999,000	99,999,000
Barita Investments	91,300,000	91,300,000
Other	170,000,000	275,220,527
	1,045,600,556	1,240,667,434
	1,103,377,351	1,273,840,396
Un-quoted equity securities	116,138,777	58,843,355
Quoted equity securities	33,565,263	30,997,407
Provision for impairment on un-quoted shares	(4,000,000)	(4,000,000)
	145,704,040	85,840,762
	1,249,081,391	1,359,681,158

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

11. Property, plant and equipment

	Construction in progress	Land	Buildings	Furniture and fixtures	Motor vehicles	Computer equipment and software	Total
	$	$	$	$	$	$	$
Cost							
Balance at January 1, 2024	38,506,068	78,000,000	182,188,870	89,795,549	8,103,151	78,032,543	474,626,181
Additions	22,772,144	45,000,000	38,042,778	10,905,951	-	16,893,939	133,614,812
Transfers for reclassification	(1,100,000)	-	-	-	-	1,100,000	-
Balance at December 31, 2024	60,178,212	123,000,000	220,231,648	100,701,500	8,103,151	96,026,482	608,240,993
Depreciation and impairment losses							
Balance at January 1, 2024	-	-	(33,553,536)	(75,034,207)	(8,103,151)	(62,405,145)	(179,096,039)
Depreciation	-	-	(5,194,826)	(6,255,389)	-	(4,364,315)	(15,814,530)
Balance at December 31, 2024	-	-	(38,748,362)	(81,289,596)	(8,103,151)	(66,769,460)	(194,910,569)
Carrying amount							
At January 01, 2024	**38,506,068**	**78,000,000**	**148,635,334**	**14,761,342**	**-**	**15,627,398**	**295,530,142**
At December 31, 2024	**60,178,212**	**123,000,000**	**181,483,286**	**19,411,904**	**-**	**29,257,022**	**413,330,424**

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

12. Retirement benefit asset

The Credit Union participates in a multi-employer based, contributory defined benefit pension plan, which is open to all permanent employees and is managed by the Jamaica Co-operative Credit Union League. The scheme is funded by eligible employees' contributions of 5% and employer contributions, which is currently at 8% or as recommended by independent actuaries consequent on the annual reviews of the scheme. Retirement benefits are based on average salary for the last three (3) years of pensionable service. The scheme is valued by independent actuaries using the Projected Unit Credit Method. The latest actuarial valuation was carried out as at 31 December 2024 which determined that the scheme was adequately funded at that date. The amounts recognized in the statement of financial position are determined as follows:

a. Pension scheme

	2024 $	2023 $
Present value of funded obligations	418,224,000	332,211,000
Fair value of plan assets	(459,012,000)	(420,851,000)
Change in effect of asset ceiling	-	26,110,000
Asset recognized in the statement of financial position	(40,788,000)	(62,530,000)

b. Changes in the present value of obligation:

Movement in the net liability/(asset) for defined benefit obligations recognized in the statement of financial position.

	2024 $	2023 $
Present value of obligation at beginning of year	332,211,000	201,872,000
Employer's current service cost	6,716,000	2,760,000
Employee's contribution	5,979,000	6,282,000
Interest cover	35,964,000	25,169,000
Benefits paid	(10,539,000)	(16,527,000)
Actuarial (gain) / loss - experience adjustments	10,058,000	6,334,000
Actuarial (gain) / loss - changes in financial assumptions	37,837,000	106,321,000
	418,226,000	332,211,000

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

12. Retirement benefit asset continued

c. Movement in fair value of plan assets:

	2024 $	2023 $
Fair value of plan assets at beginning of year	420,851,000	395,465,000
Employee's contribution paid	5,979,000	6,282,000
Employer's contribution paid	7,074,000	7,145,000
Interest income	46,432,000	51,209,000
Benefits paid	(10,539,000)	(16,527,000)
Administrative expenses	(2,617,000)	(2,073,000)
actuarial loss on plan assets	(8,167,000)	(20,651,000)
Fair value of plan assets at end of year	459,013,000	420,850,000

d. Plan assets consist of the following:

	2024 $	2023 $
Quoted shares	103,676,000	86,156,000
Debentures	167,533,000	176,164,000
Investment properties	106,282,000	96,237,000
Certificate of deposit	46,793,000	12,896,000
Unit trust	42,236,000	26,176,000
Repurchase agreement	31,315,000	21,345,000
Real estate	6,389,000	4,662,000
Other	(45,211,000)	(2,786,000)
	459,013,000	420,850,000

e. The amounts recognized in the statement of income and expenses are as follows:

	2024 $	2023 $
Current service cost	6,716,000	2,760,000
Interest cost	35,964,000	25,169,000
Expected return on asset	(46,432,000)	(51,209,000)
Administrative expenses	2,872,000	23,113,000
Interest cost on asset ceiling	2,617,000	2,073,000
	1,737,000	1,906,000

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

12. Retirement benefit asset continued

f. The principal actuarial assumptions used were as follows:

	2024	2023
	$	$
Discount rate	9.5%	11%
Future salaries increase	7%	8%

g. Historical information:

	($'000)					
	2024	2023	2022	2021	2020	Total
	$	$	$	$	$	$
Present value of defined obligation	418,224	332,211	201,872	340,637	307,205	1,600,149
Fair value of plan assets	(459,012)	(420,851)	(395,465)	(391,862)	(370,549)	(2,037,739)
Surplus in plan	(40,788)	(88,640)	(193,593)	(51,225)	(63,344)	(437,590)
Experience adjustments arising on plan assets gain / (loss)	(8,167)	20,651	(30,850)	(14,488)	(4,157)	(37,011)
Experience adjustments arising on plan liabilities gain / (loss)	10,058	6,334	(25,428)	(10,126)	6,502	(12,660)

h. Expected pension contributions

The estimated pension contributions expected to be paid into the plan by the employer during the next financial year is $6,930,000.

13. Retirement benefit reserve

The retirement benefit reserve represents the pension surplus arising on the actual valuation, under IAS 19, of the pension scheme in which the Credit Union participates. Annual changes in the value of the scheme are shown in the profit or loss, and other comprehensive income then transferred to this reserve.

14. Liquid assets

	2024	2023 Restated
	$	$
Jamaica Co-operative Credit Union League (JCCUL)	590,099,593	518,491,579
Other financial institutions	1,137,714,238	1,533,671,838
	1,727,813,831	2,052,163,417

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

15. Trade and other receivables

	2024	2023 Restated
	$	$
Trade receivables	107,233,381	25,791,822
Interest receivable - loans	27,291,425	23,709,506
Interest receivable - investments	44,391,512	60,716,274
Withholding tax recoverable	3,071,803	8,571,803
Prepayments	9,566,609	9,445,966
	191,554,730	128,235,371

16. Cash and cash equivalents

	2024	2023 Restated
	$	$
Bank balances	168,805,784	253,537,370
Cash on hand	64,520,499	37,101,183
	233,326,283	290,638,553

17. Institutional capital

	2024	2023
	$	$
Retained earnings at beginning of year	726,947,256	686,947,256
Appropriation of net surplus	60,000,000	40,000,000
Retained earnings at end of year	786,947,256	726,947,256
Permanent shares (note 22)	193,091,392	174,382,822
Statutory and legal reserves	400,791,082	390,794,155
	1,380,829,730	1,292,124,233

Institutional capital forms a part of the permanent capital of the Credit Union and is not available for distribution.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

18. Non-institutional capital

	2024	2023
	$	$
Capital reserves (unrealized)	212,549,809	212,549,809
Other reserves	3,955,863	88,294,230
Loan loss reserve	67,000,000	67,000,000
Capital development reserve	130,000,000	100,000,000
Retirement benefit reserve (note 13)	40,788,000	62,530,000
Other non-qualifying reserves (note 32)	33,265,722	31,846,014
Permanent share transfer fund	4,556,269	5,031,083
Net surplus	(124,864,840)	(42,303,328)
	367,250,823	524,947,808

19. Members' voluntary share capital

	2024	2023
	$	$
Balance at beginning of year	3,300,638,509	2,882,221,744
Amount subscribed	364,583,901	418,416,765
	3,665,222,410	3,300,638,509

Members' shares are withdrawable and are eligible to participate in dividend payments as determined by the annual general meeting of the Credit Union. No member may own more than 20% of the members voluntary share capital.

A minimum of one share in the Credit Union gives each member the right to vote at the Annual General Meeting. Shares are transferable to another member or anyone who is eligible for membership with the consent of the Board of Directors. Shares may be withdrawn wholly or partially by the member, but the Board may require a member to give notice.

Voluntary Shares are not a part of risk capital. The following rights and restrictions are attached to Voluntary Shares:

1. Money paid into Voluntary Shares may be withdrawn in whole or in part on any day when the Credit Union is open for business, but the Board of Directors shall reserve the right at any time to require members to give notice not exceeding six (6) months; provided however that no member may withdraw any shareholding below the amount of his liability to the Credit Union as a borrower or co-maker.

2. Voluntary Shares shall be treated as liabilities of the Credit Union.

3. Subject to the profitability of the Society, the Board of Directors may recommend the declaration and payment of dividends on Voluntary Shares in amounts and at times as it may determine.

4. The Credit Union shall have a lien on all Voluntary Shares and deposits of a member for, and to the extent of, any sum due to the Credit Union from the said member or any loan endorsed by the member.

5. Voluntary Share accounts are required for members to utilize the products and services of the Credit Union as determined by the Board of Directors from time to time.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

20. Saving deposits

	2024 $	2023 $
Term deposits	280,382,421	318,388,510
Member's regular deposits	1,705,591,824	1,568,568,903
Golden harvest deposits	42,827,367	54,768,579
Insurance savings club	23,319,729	15,912,659
Youth savings	147,046,437	137,340,539
Partner plan plus deposits	161,336,545	143,856,301
Solid saver deposits	400,170,972	366,821,174
Wealth accelerator savings	767,816,620	550,618,405
Standing order holding	83,528,979	8,761,891
	3,612,020,894	3,165,036,961

- Term Deposits

  Term Deposits are for varying periods up to 365 days on which interest was paid at rates of between 0.25% and 1.75% per annum. Interest is paid on maturity.

- Members' Regular Deposits

  Regular Deposits are savings accounts on which interest was paid at rates of between 0.1% to 0.6% per annum.

- Golden Harvest Deposits

  Golden Harvest Deposits are for varying periods up to and over five (5) years on which interest was paid at rates of 1.5% to 2.2% per annum.

- Insurance Savings Club

  Insurance Club Deposits are savings accounts on which interest was paid at rates ranging from 0.2% to 0.7% per annum.

- Youth Savings

  Youth Savings are accounts on which interest was paid at rates of between 0.1% to 0.6% per annum.

- Partner Plan Plus Deposits

  This represents deposits made in equal monthly installments for varying periods of between 12 weeks and 48 weeks on which bonuses between one-fifth to two and a half times the weekly throw were paid at the end of the contractual period.

- Solid Saver Deposits

  Solid Saver Deposits are savings accounts on which interest was paid at rates of between 2.25% to 3% per annum.

- Wealth Accelerator Savings

  This represents deposits for periods between 6 and 36 months on which interest was paid at 0.85% to 2.05% per annum.

- Standing Order Holding

  This represents accounts used to make regular fixed payments to members' loans, partner plan and/or fixed deposit.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

21. Trade and other payables

	2024	2023 Restated
	$	$
Accrued expenses	202,737,771	42,798,068
Payroll / staff payables	89,560,736	73,628,665
Withholding tax payable	21,097,745	19,771,053
Accrued interest on deposits	5,661,800	3,899,694
Deceased members / Estate accounts payable	39,588,836	37,625,313
Other payables	117,615,190	77,472,751
	476,262,078	255,195,544

22. Members' permanent share capital

	2024	2023
	$	$
Balance at beginning of the year	174,382,822	164,527,402
Amount subscribed	18,708,570	9,855,420
	193,091,392	174,382,822

'Permanent shares' represents equity shares, and forms part of the capital of the Credit Union. The permanent share capital of the Credit Union is unlimited and divided into shares of no par value. A minimum of one (1) permanent share is required for subscription by all new and existing members and is issued at a par value of two thousand dollars ($2,000). No member may own more than 20% of the permanent share capital.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

23. Prior year adjustments - Loan servicing fees and over statement in valuation of investments

(a) Loan Servicing Fees represents income that the credit union earns from its loan contracts with its members. These fees are generally one- time payments received from borrowers at the commencement of each loan contract and covers the life of the loan agreement.

Under IFRS 15, loan servicing fees should be amortized over the life of the loan contract. IFRS 15 was adopted in Jamaica on January 1, 2018. In previous financial years, the credit union recognized loan servicing fees as income at the date of receipt. In compliance with the requirements of International Financial Reporting Standards (IFRS), late adoption of any IFRS requires that the financial statements of the previous two reporting periods be restated. Consequently, IFRS 15 is being applied to the financial years 2022 and 2023 (both of which have been restated) and all subsequent financial statements.

(b) In 2019, a total of 2,007,555 preferences shares at $1.00 each held with with the Jamaica Co-operative Credit Union League (JCCUL) was over valued in error by the Manchester Co-operative Credit Union Limited at a valuation gain of of $94,325,286. This action has necessitated the following restatement of 2023 Accumulated surplus as is detailed in (1) below.

IFRS 15 has been adopted in respect of loan servicing fees, effective January 1, 2022. This action has necessitated the restatement of 2022 and 2023 of Accumulated surplus as follows;

	2022 $
Undistributed surplus as previously stated as at December 31, 2022	57,263,404
Prior year adjustment:	
Fundamental error in accounting treatment of deferred income on loan fees (see Statement of Equity)	(49,226,578)
Accumulated surplus at December 31, 2022 as restated	8,036,826

	2023 $
Undistributed surplus as previously reported as at December 31, 2023	130,747,599
Prior year adjustments:	
1) Over statement in valuation of JCCUL Permanent shares in 2019 (see Statement of Equity)	(95,578,175)
2) Fundamental error in accounting treatment of deferred income on loan fees for 2023 (see Statement of Equity)	(28,246,174)
Accumulated surplus at December 31, 2023 as restated	6,923,250

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

24. Restatement of comparative information

As a result of a prior year adjustment that relates to the non amortisation of commitment over the life of the loan, certain previous years figures have been restated to conform with the current year presentation as follows:

	Statement of Financial Position 2023		
Assets	**2023 as previously stated** $	**Effect of Restatement** $	**2023 Restated** $
Non-current Assets:			
Loans to members	4,349,164,432	-	4,349,164,432
Financial investments	1,455,259,333	(95,578,175)	1,359,681,158
Property, plant and equipment	295,530,142	-	295,530,142
Retirement benefit asset	62,530,000	-	62,530,000
	6,162,483,907	(95,578,175)	6,066,905,732
Current Assets			
Liquid assets	2,052,163,417	-	2,052,163,417
Trade and other receivables	128,235,353	-	128,235,353
Cash and cash equivalents	290,638,553	-	290,638,553
	2,471,037,323	-	2,471,037,323
Total assets	8,633,521,230	(95,578,175)	8,537,943,055

	2023 as previously stated	**Effect of Restatement**	**2023 Restated**
Capital and Liabilities	$	$	$
Capital:			
Institutional capital	1,292,124,233	-	1,292,124,233
Non-Institutional capital	697,998,735	(173,050,927)	524,947,808
Total capital and surplus	1,990,122,968	(173,050,927)	1,817,072,041
Liabilities:			
Non-current liabilities:			
Members voluntary shares	3,300,638,509	-	3,300,638,509
Savings deposits	3,165,036,961	-	3,165,036,961
Total non-current liabilities	6,465,675,470	-	6,465,675,470
Current liabilities:			
Trade and other payables	177,722,792	77,472,752	255,195,544
Total current liabilities	177,722,792	77,472,752	255,195,544
Total capital and liabilities	8,633,521,230	(95,578,175)	8,537,943,055

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

24. Restatement of comparative information continued

	Statement of Profit and Loss and Other Comprehensive Income 2023		
	2023 as previously stated	Effect of Restatement	2023 Restated
	$	$	$
Interest income			
Loans to members	472,243,121	-	472,243,121
Liquid assets	148,117,152	-	148,117,152
Financial investments	103,779,343	-	103,779,343
	724,139,616	-	724,139,616
Interest expense			
Savings deposits	(26,358,569)	-	(26,358,569)
Voluntary shares	(44,333,167)	-	(44,333,167)
Finance cost	(21,282,307)	-	(21,282,307)
	(91,974,043)	-	(91,974,043)
Net interest income	632,165,573	-	632,165,573
(Increase) / decrease in provision for loan impairment	(37,529,658)	-	(37,529,658)
Net interest income after provision	594,635,915	-	594,635,915
Non interest income:			
Other income	87,821,821	(28,246,174)	59,575,647
	682,457,736	(28,246,174)	654,211,562
Less Operating expenses	(518,786,207)	-	(518,786,207)
Net income before honoraria	163,671,529	(28,246,174)	135,425,355
Honoraria	(2,800,000)	-	(2,800,000)
Net income	160,871,529	(28,246,174)	132,625,355
Other comprehensive income			
Items that will or may be classified to profit or loss:			
Revaluation of available for sale investments	(2,562,935)	-	(2,562,935)
Item that will not be classified to profit or loss			
Remeasurement Gain on Retirement Benefit	46,732,000	-	46,732,000
	205,040,594	(28,246,174)	176,794,420

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

24. Restatement of comparative information continued

	Statement of Financial Position 2022		
	2022 as previously stated	Effect of Restatement	2022 Restated
Capital and Liabilities	$	$	$
Institutional capital	1,209,581,909	-	1,209,581,909
Non-Institutional capital (less undistributed surplus)	521,952,697	-	521,952,697
Undistributed surplus	57,263,404	(49,226,578)	8,036,826
Total capital and surplus	1,788,798,010	(49,226,578)	1,739,571,432
Liabilities:			
Total non-current liabilities:			
Members voluntary shares	2,882,221,744	-	2,882,221,744
Savings deposit	2,866,326,919	-	2,866,326,919
Total non-current liabilities	5,748,548,663	-	5,748,548,663
Current liabilities			
Others	30,140,645	-	30,140,645
Payables	66,321,496	49,226,578	115,548,074
Accruals	21,084,899	-	21,084,899
Total current liabilities	117,547,040	49,226,578	166,773,618
Total capital and liabilities	7,654,893,713	-	7,654,893,713

25. Financial risk management

The Credit Union's activities expose it to a variety of financial risks: market risk (including currency risk, fair value interest rate risk, cash flow interest rate risk and price risk), credit risk, liquidity risk and operational risk. The Credit Union's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimize potential adverse effects on the Credit Union's financial performance.

The Credit Union's risk management policies are designed to identify and analyze these risks to set appropriate risk limits and controls, and to monitor the risks and adherence to limits by means of reliable and up-to-date information systems. The Credit Union regularly reviews its risk management policies and systems to reflect changes in markets, products and emerging best practice.

The Board of Directors is ultimately responsible for the established and oversight of the Credit Union's risk management framework. The Board provides written principles for overall risk management, as well as written policies covering specific areas, such as foreign exchange risk, interest rate risk, credit risk,use of derivative financial instruments and non-derivative financial instruments, and investment of excess liquidity. The Board has established a department headed by a Risk Officer for managing and monitoring risks. In addition to the above, risk is monitored as follows:

(i) The Jamaica Co-operative Credit Union League has established a Risk Assessment Unit which has regular meetings with Risk Officers from within the Credit Union movement. The objectives of these meetings are to develop strategies to manage risk in member credit unions.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

(ii) Supervisory Committee

The Supervisory Committee oversees how management monitors compliance with the Credit Union's risk management framework in relation to the risks faced by the Credit Union. The Supervisory Committee is assisted in its oversight role by Internal Audit. Internal Audit undertakes both regular and hoc reviews of risk management controls and procedures, the result of which are reported to the Supervisory Committee.

The most important types of risk are credit risk, liquidity risk, market risk and other operational risk. Market risk includes currency risk, interest rate risk and other price risk.

a. Credit risk

Credit risk is the risk of financial loss to Manchester Co-operative Credit Union (1977) Limited if the counterparty fails to meet its obligation. Credit risk arises from Manchester Co-operative Credit Union (1977) Limited's operating activities from trade receivables and loan notes and financing activities from cash and cash equivalents, deposits with banks and financial institutions, derivative financial instruments.

The Credit Union takes on exposure to credit risk, which is the risk that its members, clients or counterparties will cause a financial loss for the Credit Union by failing to discharge their contractual obligations. Credit risk is the most important risk for the Credit Union's business; management therefore carefully manage its exposure to credit risk. Credit exposures arise principally from the Credit Union's loans to members, deposits with other institutions and investment securities. There is also credit risk exposure in respect of off-Statement of Financial Position, financial instruments e.g. financial guarantees. The Credit Union structures the levels of credit risk it undertakes by placing limits on the amount of risk accepted in relation to a single member or Credit Unions of related parties and to geographical and industry segments.

There is a documented credit policy in place which provides guidelines for the Credit Union's review process.

Credit review process:

The Credit Union has a Credit Committee whose responsibility involves regular review of the ability of borrowers to meet repayment obligations.

(i) Loans to members

The Credit Union's exposure to credit risk is influenced mainly by the individual characteristics of each member. The Board of Directors has established a credit policy under which each member is assessed individually for creditworthiness prior to the Credit Union offering them a credit facility.

Loans are not granted to delinquent members, or co-makers of delinquent members.

Loans are not granted for "high risk" investment purposes.

The verification of applicant's income is undertaken e.g. the last three (3) pay slips are reviewed prior to the approval of all loans above shares. The Credit Union reserves the right to request additional information, such as job letter, especially for first time applicants.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

a. Credit risk continued

Collateral

The Credit Union holds collateral against loans to members in the form of mortgage interests over property, lien over motor vehicles, other regulated securities over assets, hypothecation of voluntary shares and deposits held in the Credit Union and guarantees. Estimates of fair values are based on value of collateral assessed at the time of borrowing and are generally not updated except when a loan is individually assessed as impaired.

(a) Co-makers are required to have unencumbered (free) voluntary shares or savings which will be hypothecated.
(b) All items offered as security should be fully insured and the Credit Union must be satisfied as to the arrangements in place for the future payments of the insurance premium.

(c) Motor vehicles may be used as security, provided that the vehicle will continue to get comprehensive insurance coverage until the loan is fully repaid.

Impaired Loans

Impaired loans are loans for which the Credit Union determines that it is probable that it will be unable to collect all principal and interest due according to the contractual terms of the loan and the security value is insufficient to cover the loan.

Past due but not impaired loans

These are loans where the contractual interest or principal payment are past due but the Credit Union believes that the impairment is not appropriate on the basis of the level of security available or the stage of collection of amounts owed to the Credit Union.

Loans with renegotiated terms

Loans with renegotiated terms are loans that have been restructured due to deterioration in the member's financial position and where the Credit Union has made concessions that it would not otherwise consider. Once the loan is restructured, it is classified and monitored.

Allowances for impairment

The Credit Union established an allowance for impairment losses that represents its estimate of incurred losses in its loan portfolio. The main components of this allowance are a specific loss component that relates to individually significant exposures, and a collective loan loss allowance established on a Credit Union basis in respect of losses that have been incurred but have not been identified on loans subject to individual assessments for impairment.

The Credit Union establishes an allowance for impairment that represents its estimate of incurred losses in respect of loans and other receivables and investments. The Credit Union addresses impairment assessment in two areas: individually assessed allowances and collectively assessed allowances.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

a. Credit risk continued

The Credit Union's average credit period on the loans granted is 36 Months. The Credit Union has provided fully for all past due loans over 365 days based on historical experience which dictates that amounts past due beyond 365 days are generally not recoverable. Impaired Loans to members between 61 and 365 days are provided for based on an estimate of amounts that would be irrecoverable, determined by taking into consideration past default experience, current economic conditions and expected receipts and recoveries once impaired.

(i) Write-off policy

The Credit Union writes off a loan (and any related allowance for impairment losses) when the Credit Union determines that the loans are not collectible. This determination is usually made after considering information such as changes in borrower's financial position, or that proceeds from collateral will not be sufficient to pay back the entire exposure.

(ii) Deposits and Investments securities

The Credit Union limits its exposure to credit risk by investing mainly in liquid securities, with counterparties that have high credit quality and Government of Jamaica securities. Accordingly, management does not expect any counterparty to fail to meet its obligations.

The Credit Union has documented investment and deposit policies in place, which guide in managing credit risk on deposits and investments. The Credit Union's exposure and the credit ratings of its counterparties are continuously monitored and the aggregate value of transactions concluded is spread amongst approved counterparties.

(iii) Guarantees

The Credit Union's policy is not to provide financial guarantees on behalf of other Credit Unions unless the full amount of the guarantee is fully backed by collateral. At 31 December 2024 no guarantee was outstanding (2023: NIL).

(iv) Exposure to credit risk

The carrying amount of financial assets represents the maximum exposure to credit risk (before collateral held) which at the statement of financial position date was:

Maximum Exposure

	2024	2023
Loans to members	5,645,691,276	4,349,164,414
Financial investments	1,249,081,391	1,359,681,158
Liquid assets - earning	1,727,813,831	2,052,163,417
Trade and other receivables	191,554,730	128,235,371
	8,814,141,228	7,889,244,360

There has been no change to the Credit Union's exposure to credit risk or the manner in which it manages and measures the risk.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

a. Credit risk continued

(v) Receivables

The following table summarizes the Credit Union's credit exposure for receivables at their carrying amounts, as categorized by the customer sector:

	2024	2023
Trade receivables	107,233,382	25,791,823
Interest receivable on investments	44,391,512	60,716,274
Interest receivable on members loans	27,291,425	23,709,506
Withholding tax recoverable	3,071,802	8,571,802
Prepayments	9,566,609	9,445,966
	191,554,730	128,235,371

b. Liquidity risk

Liquidity risk is the risk that Manchester Co-operative Credit Union (1977) Limited will encounter difficulty in meeting its short-term obligations associated with financial liabilities. Prudent liquidity risk management implies maintaining sufficient cash and marketable securities, the availability of funding through an adequate amount of committed credit facilities and the ability to close out market positions.

The Credit Union manages this risk by keeping a substantial portion of its assets in liquid form in accordance with regulatory guidelines.

The Credit Union is subject to a liquidity limit of 20% imposed by the Jamaica Credit Union League (JCCUL) and compliance is regularly monitored. The key measure used by the Credit Union for managing liquidity risk is the ratio of liquid assets to total savings deposit. For this purpose, liquid assets include cash and bank balances, deposits held with JCCUL and highly liquid investments which are readily converted into cash within three months. The liquid asset ratio at the end of the year was 28% (2023: %43).

The Credit Union is also required to hold a liquidity reserve of 10% of specified liabilities. A minimum of 8% is to be held with JCCUL while a maximum of 2% can be held with approved financial institutions. The liquidity reserve ratio at the end of the year was 24% (2023: 33%).

There has been no change to the Credit Union's exposure to liquidity risk or the manner in which it manages and measures the risk.

Liquidity risk management process

The Credit Union's liquidity risk management process, as carried out within the Credit Union and monitored by the Board of Directors, includes:

- Monitoring future cash flows and liquidity on a daily basis. This incorporates an assessment of expected cash flows and the availability of high grade collateral which could be used to secure funding if required;

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

b. Liquidity risk continued

- Maintaining a portfolio of highly marketable and diverse assets that can easily be liquidated as protection against any unforeseen interruption to cash flow;
- Maintaining committed lines of credit;
- Optimizing cash returns on investment;
- Managing the concentration and profile of debt maturities.

The matching and controlled mismatching of the maturities and interest rates of assets and liabilities is fundamental to the management of the Credit Union. It is unlikely for Credit Unions to be completely matched at any time since business transacted is often of uncertain term and of different types. An unmatched position potentially enhances profitability, but can also increase the risk of loss.

The maturities of assets and liabilities and the ability to replace, at an acceptable cost, interest-bearing liabilities as they mature, are important factors in assessing the liquidity of the Credit Union and its exposure to changes in interest rates and exchange rates.

Financial liabilities cash flows

The tables below summarize the maturity profile of the Credit Union's financial liabilities including interest payments at 31 December based on contractual undiscounted payments.

	Within 3 Months $	3 to 12 Months $	Over 12 Months $	No specified maturity $	Carrying Amount $
As at December 31, 2024					
Liabilities:					
Savings deposits	223,792,071	549,672,106	102,633,182	2,735,923,535	3,612,020,894
Members' voluntary shares	3,665,222,410	-	-	-	3,665,222,410
Payables and accruals	431,011,442	45,250,636	-	-	476,262,078
Capital and reserves	-	-	-	1,748,080,553	1,748,080,553
	4,320,025,923	594,922,742	102,633,182	4,484,004,088	9,501,585,935

	Within 3 Months $	3 to 12 Months $	Over 12 Months $	No specified maturity $	Carrying Amount $
As at December 31, 2023					
Liabilities:					
Savings deposits	496,098,030	481,650,742	89,932,430	2,097,355,759	3,165,036,961
Members' voluntary shares	3,300,638,509	-	-	-	3,300,638,509
Payables and accruals	172,148,020	83,047,524	-	-	255,195,544
Capital and reserves	-	-	-	1,817,072,041	1,817,072,041
	3,968,884,559	564,698,266	89,932,430	3,914,427,800	8,537,943,055

Assets available to meet all of the liabilities and to cover financial liabilities include cash and short term investments.

The Credit Union has a documented assets and liabilities policy in place that guides the management of its liquidity risks.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

c. Market risk

Market risk is the risk that changes in market prices, through foreign exchanges rates, interest rates, and equity prices, will cause fluctuations to the fair values and cash flows of financial instrument holdings. Market risk affects loans and borrowings, deposits, investments, and derivative financial investments.

The Credit Union takes on exposure to market risks, which is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risks mainly arise from changes in foreign currency exchange rates, interest rates and equity prices and will affect the Credit Union's income or value of its portfolio of financial instruments. Market risk is monitored by the General Manager who carries out extensive reviews and monitors the price movement of financial assets on the local markets. Market risk exposures are measured using sensitivity analysis.

There has been no change to the Credit Union's exposure to market risks or the manner in which it manages and measures the risk.

Currency risk

Currency risk is the risk that the market value of, or the cash flows from, financial instruments will vary because of exchange rate fluctuations. The Credit Union is exposed to foreign currency risk due to fluctuations in exchange rates on transactions and balances that are denominated in currencies other than the Jamaican dollar. The Credit Union is primarily exposed to the United States dollars (US$), Canadian dollars (CAD) and British Pound Sterling (£).

Interest rate risk

Interest rate risk is the risk that the value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

Floating rate instruments expose the Credit Union to cash flow interest rate risk, whereas fixed interest rate instruments expose the Credit Union to fair value interest rate risk.

Liquid assets are held for the short term and, accordingly would substantially reflect prevailing interest rates in the financial market. Savings deposits and external credits are accepted from, and loans given to, members at a fixed rate of interest which is fairly stable. Accordingly, there is no significant exposure to interest rate risk.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

c. Market risk continued

A summary of interest rate gap position is as follows:

	Within 3 months $	3 to 12 months $	Over 12 months	Non- rate sensitive $	2024 $
Assets					
Loans to members	5,605,828,464	27,686,363	12,176,449	-	5,645,691,276
Financial investments	-	-	1,249,081,391	-	1,249,081,391
Liquid Assets	-	-	1,727,813,831	-	1,727,813,831
Bank and cash, earning	-	-	17,021,289	151,784,495	168,805,784
Bank and cash, non-earning	-	-	-	64,520,499	64,520,499
Receivables	-	-	-	191,554,730	191,554,730
Total financial assets	5,605,828,464	27,686,363	3,006,092,960	407,859,724	9,047,467,511
Liabilities					
Savings deposit	-	3,612,020,894	-	-	3,612,020,894
Members' voluntary shares	3,665,222,410	-	-	-	3,665,222,410
Accounts payable	431,011,442	45,250,636	-	-	476,262,078
Total financial liabilities	4,096,233,852	3,657,271,530	-	-	7,753,505,382
Net interest rate gap	1,509,594,612	(3,629,585,167)	3,006,092,960	407,859,724	1,293,962,129
Cumulative gap	1,509,594,612	(2,119,990,555)	886,102,405	1,293,962,129	-

	Within 3 months $	3 to 12 months $	Over 12 months $	Non- rate sensitive $	2023 $
Assets					
Loans to members	4,201,775,173	114,171,149	33,218,092	-	4,349,164,414
Financial investments	-	-	1,359,681,158	-	1,359,681,158
Liquid assets	-	-	2,052,163,417	-	2,052,163,417
Bank and cash, earning	-	-	50,396,356	203,141,014	253,537,370
Bank and cash, non-earning	-	-	-	37,101,183	37,101,183
Receivables	-	-	-	128,235,371	128,235,371
Total financial assets	4,201,775,173	114,171,149	3,495,459,023	368,477,568	8,179,882,913
Liabilities					
Savings deposit	-	3,165,036,961	-	-	3,165,036,961
Members' voluntary shares	3,300,638,509	-	-	-	3,300,638,509
Accounts payable	172,148,020	83,047,524	-	-	255,195,544
Total financial liabilities	3,472,786,529	3,248,084,485	-	-	6,720,871,014
Net interest rate gap	728,988,644	(3,133,913,336)	3,495,459,023	368,477,568	1,459,011,899
Cumulative gap	728,988,644	(2,404,924,692)	1,090,534,331	1,459,011,899	-

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

c. Market risk continued

Interest rate profile:

At the reporting date the interest rate profile of the Credit Union's interest-bearing financial instruments reflected at the average yields by the earlier of contractual re-pricing and maturity dates was as follows:

	2024		2023	
	Interest rate %	$	Interest rate %	$
Financial assets:				
Foreign currency savings accounts	0.01 - 0.05	17,021,289	0.01 - 0.05	50,396,356
Loans to member	5.99 - 30	5,645,691,276	5.99 - 27.2	4,349,164,414
Liquid assets	1.85 - 11.5	1,727,813,831	1.85 - 6.7	2,052,163,417
Financial investments	6.5 - 12.5	1,249,081,391	4.5 - 7.25	1,359,681,158
		8,639,607,787		7,811,405,345
Financial liabilities:				
Members voluntary share capital	1.80	3,665,222,410	1.80	3,300,638,509
Saving deposits	0.1 - 3	3,612,020,875	0.1 - 3.25	3,165,036,961
		7,277,243,285		6,465,675,470
		1,362,364,502		1,345,729,875

The Credit Union does not account for any fixed rate financial asset and liability at fair value through profit or loss and therefore a change in interest rates at the statement of financial position date would not affect profit or loss or equity. The Credit Union has no variable rate financial instrument at the statement of financial position date.

Sensitivity Analysis

An increase of 25 basis points in interest rates would have increased profit and equity by the amounts shown below. The analysis assumes that all other variables in particular, foreign currency rates remain constant. The analysis is performed on the same basis for 2023.

	2024	2023
	$	$
Variable rate instruments	2,797,447	2,075,435

An alternative scenario of a decrease of 50 basis points in interest rates would have reduced profit and equity by the amounts shown below.

	2024	2023
	$	$
Variable rate instruments	5,594,893	4,150,870

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

c. Market risk continued

Equity price risk

Equity price risk arises from available-for-sale equity securities held by the Credit Union as part of its investment portfolio. Management monitors the mix of debt and equity securities in its investment portfolio based on market expectations. The primary goal of the Credit Union's investment strategy is to maximize return on investment.

d. Operational risk

Operational risk is the risk of direct or indirect loss arising from a wide variety of causes associated with the entity's processes, personnel, technology and infrastructure, and from external factors other than financial risks such as those arising from legal and regulatory requirements and generally accepted standards of corporate behaviour.

The company's objective is to manage operational risk so as to balance the avoidance of financial losses and damage to its reputation with overall cost effectiveness and to avoid control procedures that restrict initiative and creativity.

The primary responsibility for the development and implementation of controls to identify operational risk is assigned to the Finance and Audit Committee. This responsibility is supported by overall requirements for the management of operational risk in the following areas:

- Requirements for the periodic assessment of operational risks faced, and the adequacy of controls and procedures to address the risks identified.
- Requirements for the appropriate segregation of duties, including the independent authorisation of transactions.
- Requirements for the reconciliation and monitoring of transactions.
- Compliance with regulatory and other legal requirements.
- Documentation of controls and procedures.
- Requirements for the reporting of operational losses and proposed remedial action.
- Development of contingency plans.
- Training and professional development
- Ethical and business standards.
- Risk mitigation, including insurance where this is effective.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

25. Financial risk management continued

d. Operational risk continued

Compliance with Credit Union policies is supported by a programme of periodic reviews undertaken by Internal Audit. The results of Internal Audit reviews are discussed with the management of the business unit to which they relate, with summaries submitted to the Supervisory Committee, Senior Management and the Board of Directors.

e. Capital management

The Credit Union's objectives when managing capital are to safeguard the Credit Union's ability to continue as a going concern in order to provide returns for members and benefits for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital as well as meet externally imposed capital requirements. The Board of Directors monitors the return on capital, which the Credit Union defines as net operating income divided by total members' equity. The Board of Directors also monitors the level of dividends to members.

Consistent with others in the industry, the Credit Union monitors capital on the basis of the gearing ratio. This ratio is calculated as net debt divided by total capital. Net debt is calculated as total borrowings (including 'current and non-current borrowings' less cash and cash equivalents. Total capital is calculated as 'equity' as shown in the statement of financial position plus net debt

During 2024, the Credit Union's strategy, which was unchanged from 2023, was to maintain the gearing ratio within 80% to 85%. The gearing ratios at 31 December 2024 and 2023 were as follows:

	2024 $	2023 $
Members ordinary shares	3,665,222,410	3,300,638,509
Members saving deposits	3,612,020,894	3,165,036,961
Total borrowings	7,277,243,304	6,465,675,470
Less: cash and cash equivalents	233,326,283	290,638,553
Net debt	7,043,917,021	6,175,036,917
Equity	1,748,080,553	1,817,072,041
Total capital	9,258,650,140	8,573,386,064
Gearing ratio %	78%	75%

There was no change to the Credit Union's approach to capital management during the year. The Credit Union complied with all externally imposed capital requirements to which they were subjected.

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

26. Insurance

a. Fidelity insurance coverage

During the year, the Credit Union had fidelity insurance coverage with CUNA Caribbean Insurance Jamaica Limited. The total premium for the year was $3,937,722 (2023: $5,685,803).

b. Life savings and loan protection coverage

During the year, the Credit Union had life savings and loan protection coverage with CUNA Mutual Insurance Credit Union Limited. The total premium for the year was $21,940,299 (2023: $19,697,712).

27. Going concern

Impending regulations by the Bank of Jamaica (BOJ) is expected to bring Credit Union Co-operatives Societies under the regulatory ambit of the Minister of Finance and the Public Service and the Bank of Jamaica in the not too distant future.

Accordingly, the proposed Credit Union Act contains the substantive prudential requirements to which credit unions will be subject once the regulatory regime comes into effect.

Accordingly, the Credit Union Act will cover, among other things, licensing, capital, reserves, prohibited business, remedial and intervention processes as well as defines the role of specially authorized credit unions.

The management of the Manchester Co-operative Credit Union (1997) Limited is confident that, based on the anticipated Credit Union Act and the other stipulations of the Bank of Jamaica (BOJ), it does not foresee any of the pending requirements causing the credit union to cease operation within the next twelve (12) months.

28. Commitments

(a) At December 31, 2024, there were loan commitments to members totaling $NIL (2023: $NIL) for the Credit Union.

(b) At December 31, 2024, total capital commitments by the Credit Union amounted to $NIL (2023: $NIL).

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

29. Fair values

Fair value amounts represent estimates of the arm's length consideration that would be currently agreed upon between knowledgeable, willing parties who are under no compulsion to act and is best evidenced by a quoted market price, if one exists.

Many of the Credit Union's financial instruments lack an available trading market. Therefore, these instruments have been valued using present value or other valuation techniques and may not necessarily be indicative of the amounts realizable in an immediate settlement of the instruments.

The fair values of cash resources, securities purchased under resale agreements, other assets, other liabilities, are assumed to approximate their carrying values due to their short-term nature.

The fair value of the quoted equities is determined based on their quoted bid price at the balance sheet date. The fair value of Government of Jamaica securities is estimated by discounting the future cash flows of the securities at the estimated yields at the reporting date for similar securities. The estimated fair values of loans to members are assumed to be the principal receivable less any allowance for loan losses.

The fair value of external credits and deposits payable on demand or after notice are assumed to be equal to their carrying values. The estimated fair values of fixed rate deposits payable within a year are assumed to approximate their carrying values, due to their short-term nature.

The table below analyses financial instruments carried at fair value, by valuation method. The different levels have been defined as follows:

Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities.

Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e., as prices) or indirectly (i.e., derived from prices).

Level 3: Inputs or the asset or liability that is not based on observable market data (unobservable inputs). There were various financial assets valued using the level 1 and 3 hierarchy in the previous year.

	Level 1	Level 2	Level 3	Total
	$	$	$	$
December 31, 2024				
Available-for-sale investments				
Measured at FVTPL- Financial assets	-	-	116,138,777	116,138,777
Quoted investments at fair value	33,565,263	-	-	33,565,263
	33,565,263	-	116,138,777	149,704,040
December 31, 2023				
Available-for-sale investments				
Measured at FVTPL- Financial assets	-	-	50,843,355	50,843,355
Quoted investments at fair value	30,997,407	-	-	30,997,407
	30,997,407	-	50,843,355	81,840,762

Fair value hierarchy

The fair values of financial assets and liabilities, together with carrying amounts shown in the balance sheet, are as follows:

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

Fair value financial statement

	2024		2023	
	Carrying value	Fair value	Carrying value	Fair value
	$	$	$	$
Financial assets:				
Loans to members (net)	5,645,691,276	5,645,691,276	4,349,164,414	4,349,164,414
Financial investments	1,249,081,391	1,249,081,391	1,359,681,158	1,359,681,158
Liquid assets - earning	1,727,813,831	1,727,813,831	2,052,163,417	2,052,163,417
Trade and other receivables	191,554,730	191,554,730	128,235,371	128,235,371
Cash and cash equivalents	233,326,283	233,326,283	290,638,553	290,638,553
	9,047,467,511	9,047,467,511	8,179,882,913	8,179,882,913
Financial liabilities:	-	-	-	-
Members saving deposits	3,612,020,894	3,612,020,894	3,165,036,961	3,165,036,961
Members voluntary shares	3,665,222,410	3,665,222,410	3,300,638,509	3,300,638,509
Trade and other payables	476,262,078	476,262,078	255,195,544	255,195,544
	7,753,505,382	7,753,505,382	6,720,871,014	6,720,871,014

Fair value has been determined either by reference to the market value at the statement of financial position date or by discounting the relevant cash flows using current interest rates for similar instruments.

30. Volunteers and other related party balances

Parties are considered related to Manchester Co-operative Credit Union (1977) Limited if Manchester Co-operative Credit Union (1977) Limited has the ability to, directly or indirectly, control the party or exercise significant influence over the party in making financial and operating decisions or vice versa, or where Manchester Co-operative Credit Union (1977) Limited and the party are subject to common control or common significant influence. Related parties may be other entities or individuals. Related party transactions are recorded at fair value.

Related parties include directors, and senior executives, all of whom are referred to as key management personnel as well as Credit Unions closely connected to them and the pension scheme.

Related parties:

A related party is a person or entity that is related to the entity that is preparing its financial statements (referred to in IAS 24 Related Party Disclosures as the “reporting entity”.

(a) A person or a close member of that person’s family is related to the reporting entity if that person:
- i) has control or joint control over the reporting entity;
- ii) has significant influence over the reporting entity; or
- iii) is a member of the key management personnel of the reporting entity or of a parent of the reporting entity.

(b) the Credit Union is related to the reporting entity if any of the following conditions applies:

- i) The entity and the reporting entity are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others);
- ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member);
- iii) Both Credit Unions are joint ventures of the same third party;

Manchester Co-operative Credit Union (1977) Limited

Notes to the Financial Statements

For the Year Ended December 31, 2024

30. Volunteers and other related party balances continued

iv) One entity is a joint venture of a third entity and the other entity is an associate of the third entity;
v) The entity is a post-employment benefit plan for the benefit of employees of either the reporting entity or the Credit Union related to the reporting entity;
vi) The entity is controlled, or jointly controlled by a person identified in (A);
vii) A person identified in (A)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).

A related party transaction is a transfer of resources, services or obligations between related parties, regardless of whether a price is charged.

(c) At December 31, 2024, twenty-seven (27) (2023: 76) members of the Credit Union's Board of Directors and Committee members had savings of $31,701,601 (2023: $44,060,820) and loans including interest totaling $60,783,575 (2023: $238,416,348). Loan balances including interest due from members of staff totaled $357,893,134. During the year, no director or committee member received any loan which necessitated waiver of the loan policy. At December 31, 2024, all loans owing by directors, committee members and members of staff were being repaid in accordance with their loan agreement.

(d) Compensation of key management personnel represents short-term employee benefits (note 28). Total remuneration is included in operating expenses (note 8).

31. Appropriations

	2024	2023
	$	$
Dividend on permanent shares	17,438,282	8,463,404
Social outreach programme	8,000,000	2,000,000
Sydney Carter scholarship	3,000,000	2,000,000
Capital expenditure reserves	30,000,000	-
Disaster relief fund	4,000,000	2,000,000
Honoraria	8,309,289	2,400,000
Institutional capital	60,000,000	40,000,000
	130,747,571	56,863,404

32. Other non-qualifying reserves

	2024	2023
	$	$
Business development fund	12,500,000	12,500,000
Sydney Carter scholarship	(381,416)	1,614,191
Disaster relief fund	4,594,684	8,049,684
Social outreach programme	12,610,685	5,755,504
Share building fund	2,674,068	2,658,934
Stabilization fund reserves	1,210,114	1,210,114
Special reserve	57,587	57,587
	33,265,722	31,846,014

APPROPRIATION OF NET SURPLUS

As Treasurer, I find it a pleasure to present to you the following proposal for the distribution of surplus accumulated by the Credit Union as at December 31, 2024.

UNDISTRIBUTED NET SURPLUS	**$41,675,405.00**

APPROPRIATIONS:

INSTITUTIONAL CAPITAL	**$**	**11,000,000.00**
DISASTER RELIEF	**$**	**4,400,000.00**
DIVIDEND (7%)	**$**	**13,516,397.00**
CAPITAL EXPENDITURE RESERVES	**$**	**4,000,000.00**
SYDNEY CARTER SCHOLARSHIP	**$**	**2,700,000.00**
HONORARIUM	**$**	**6,059,007.56**

TOTAL	**($41,675,405.00)**

FIXING OF MAXIMUM LIABILITY

Be it resolved that the Maximum Liability for which the Board of Directors may commit the **Manchester Co-operative Credit Union (1977) Limited** for the year 2025, shall not exceed a ratio of twelve (12) times the Capital and Reserve Fund.



Althea Humber
Chairman

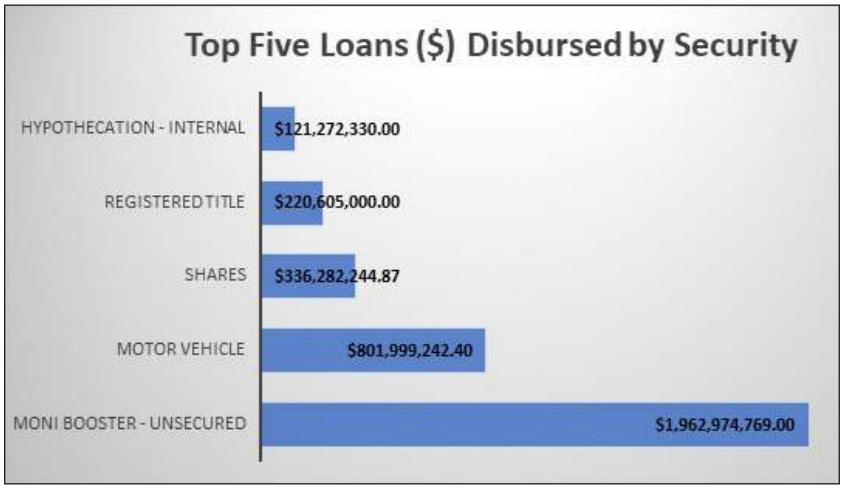
INTRODUCTION

The Bank of Jamaica (BOJ), implemented a series of policy interest rate cuts during 2024, reducing the rate to 6.25% by November 2024. The decision to implement the rate cuts were based on a favourable inflation outlook aimed at supporting economic growth while maintaining price stability. Financial institutions were slow to respond in reducing their interest rates which resulted in criticisms from various stakeholders.

Manchester Co-operative Credit Union (1977) Ltd, however, found innovative ways to provide its members with affordable loan solutions with attractive interest rates and terms that no other financial institution in the market could rival. Our sustained efforts resulted in a **30.98%** growth in our loan portfolio when compared to the **20.94%** growth experienced in 2023.

PROFILE OF LOANS DISBURSED BY SECURITY

The following chart displays the top five categories of loans disbursed by security during 2024. The Moni Booster Unsecured Loan Product was the largest category accounting for $1.96B of the total loans disbursed in 2024. Motor Vehicle with a disbursement of $801.9M was second followed by loans secured by Shares with a disbursement of $336.2M. Registered Title and Hypothecated loans completed the top five loans in this category.



LOANS DISBURSED BY SECURITY ANALYSIS						
SECURITIES	Number of Borrowers			Amount Disbursed		
	2023	2024	Difference	2023	2024	Difference
	#	#	#	($)	($)	($)
Hypothecation - Internal	179	167	(12)	$106,051,539.54	$121,272,330.00	$15,220,790.46
Registered Title	34	28	(6)	$156,954,200.00	$220,605,000.00	$63,650,800.00
Comaker	2	2	0	$317,000.00	$985,000.00	$668,000.00
Insurance - Cash Surrender Value	1	2	1	$551,000.00	$1,080,000.00	$529,000.00
Shares	738	804	66	$216,068,677.07	$336,282,244.87	$120,213,567.80
Certificate of Deposit	42	26	(16)	$15,867,709.31	$9,293,520.00	($6,574,189.31)
Motor Vehicle	162	253	91	$476,422,000.00	$801,999,242.40	$325,577,242.40
Golden Harvest	10	6	(4)	$3,234,856.28	$1,783,000.00	($1,451,856.28)
Solid Saver	16	12	(4)	$4,034,500.00	$6,319,000.00	$2,284,500.00
Hypothecation - External Savings	1	5	4	$350,000.00	$8,341,500.00	$7,991,500.00
Wealth Accelerator	20	17	(3)	$14,839,032.00	$18,704,000.00	$3,864,968.00
Line of Credit - Secured	39	23	(16)	$7,071,950.48	$7,729,425.00	$657,474.52
Moni Booster - Unsecured	1,324	1,330	6	$1,566,638,100.00	$1,962,974,769.00	$396,336,669.00
Totals	**2,568**	**2,675**	**107**	**$2,568,400,564.68**	**$3,497,369,031.27**	**$928,968,466.59**

PROFILE OF LOANS DISBURSED BY PURPOSE

The following graph displays the top five categories of loans disbursed by purpose for 2024. Home Improvement accounted for the largest category disbursed in 2024 at $1.39B. Motor Vehicle Purchase, Debt Consolidation, Educational Expense, and Business Investment completed the top 5 list of purposes for loans disbursed.



LOANS DISBURSED BY PURPOSE ANALYSIS						
PURPOSE	Number of Borrowers			Amount Disbursed		
	2023	2024	Difference	2023	2024	Difference
	#	#	#	($)	($)	($)
Consolidation of Debt	218	212	(6)	$296,598,967.00	$355,783,258.00	$59,184,291.00
Purchase of Land	21	30	9	$61,299,000.00	$114,384,000.00	$53,085,000.00
Home Improvement	923	976	53	$1,049,954,971.96	$1,396,106,988.89	$346,152,016.93
Agriculture	106	94	(12)	$32,348,764.18	$44,189,200.00	$11,840,435.82
Medical Expenses	44	56	12	$28,007,520.20	$38,373,420.00	$10,365,899.80
Education Expenses	235	226	(9)	$170,588,966.37	$207,761,593.00	$37,172,626.63
Vacation and Travel	16	14	(2)	$7,000,250.00	$5,956,100.00	($1,044,150.00)
Household Appliances	191	187	(4)	$80,161,925.00	$70,829,700.00	($9,332,225.00)
Business Investment	244	245	1	$144,433,445.00	$190,161,850.00	$45,728,405.00
Miscellaneous Expenses	128	104	(24)	$21,337,685.53	$27,812,504.98	$6,474,819.45
Wedding Expenses	1	4	3	$140,000.00	$5,090,000.00	$4,950,000.00
Funeral Expenses	19	29	10	$10,352,300.00	$21,293,000.00	$10,940,700.00
Legal Expenses	7	13	6	$2,362,500.00	$7,405,000.00	$5,042,500.00
Line of Credit	38	23	(15)	$6,971,950.48	$7,995,575.00	$1,023,624.52
Motor Vehicle Repairs	117	108	(9)	$70,692,143.96	$84,403,400.00	$13,711,256.04
Motor Vehicle Purchase	260	354	94	$586,150,175.00	$919,823,441.40	$333,673,266.40
Totals	**2568**	**2675**	**107**	**$2,568,400,564.68**	**$3,497,369,031.27**	**$928,968,466.59**

LOAN GROWTH INITIATIVES

The following specific initiatives were implemented during 2024 which contributed to the aforementioned growth in the Loan Portfolio:

- Conversion of the Civil Servant Loan to a regular loan
- The inhouse loan approval limits were increased to improve efficiency
- Extensive promotion of the Property Loan
- Extensive promotion of Dream Wheels Loan

WAIVERS

The following waivers were granted for two (2) loans during 2024.

LOAN TYPE	REASONS FOR WAIVERS	DOLLAR VALUE
Unsecured Loan	Above Maximum Loan Limit	$7,400,000.00
Motor Vehicle	Above Maximum Loan Limit	$14,700,000.00

CREDIT COMMITTEE MEMBERS ATTENDANCE FOR 2024

The Credit Committee held meetings at both the Mandeville and Christiana location(s).
The attendance of the members is listed below:

ATTENDANCE RECORD FOR CREDIT COMMITTEE VOLUNTEERS				
Volunteers	**Possible Meetings**	**Attended**	**Excused**	**Absent**
Althea Humber	40	39	1	0
Churton Douglas	40	33	7	0
Elaine Brooks	40	34	6	0
Saadia Lindsay-Johnson	40	34	6	0
Jermaine Stewart	23	16	7	0
Itanya Johnson-Simpson	23	11	12	0
Christena Wright	23	15	8	0
Lilieth Sutherland	17	6	11	0
Michelle Cornwall (formerly Pinto-Campbell)	17	7	10	0
Howard Salmon	17	14	3	0

CONCLUSION

The members of the Credit Committee are sincerely grateful for the opportunity to serve in this capacity. We remain committed to working closely with the Board of Directors, fellow committees, management team, and especially the dedicated staff of the Credit Department. Together, our collaborative efforts have ensured the sustained growth, relevance, and resilience of our Credit Union in an increasingly competitive financial landscape.

We encourage all members to take full advantage of the favourable lending opportunities now available with our lower interest rates. Your continued engagement will contribute meaningfully to the growth and long-term stability of the Manchester Co-operative Credit Union (1977) Limited.

CREDIT COMMITTEE REPORT

We also extend heartfelt thanks to you, our valued members, for your trust and loyalty. Your steadfast support and cooperation have been the driving force behind our success.

With God's guidance, we will continue to serve you faithfully in 2025 and beyond—delivering excellence, upholding our co-operative values, and working together for a stronger Credit Union.

Thank you.

.....

Mrs. Althea Humber

Chairman

CREDIT COMMITTEE



Athea Humber
Chairman



Churton Douglas
Assistant Chairman



Saadia Lindsay-Johnson
Secretary



Elaine Brooks
Assistant Secretary



Jermaine Stewart
Member



Christena Wright
Member



Itanya Johnson-Simpson
Member



Ruthan Smile-Biggs
Chairman

Manchester Co-operative Credit Union (1977) Limited (hereinafter referred to as "the Credit Union") operates in a competitive environment which requires greater accountability from stakeholders. The Credit Union continues to focus on overcoming challenges to sustain viability and remain competitive. This institution remains dedicated to its members and will persist in creating life-changing impacts.

Throughout the year 2024, the Committee remained dedicated to promoting strong corporate governance and financial accountability. We have worked closely with management and other stakeholders to ensure that the Credit Union operates with integrity, transparency, and efficiency.

The Supervisory Committee is charged with the responsibility of ensuring that members' interests are safeguarded. In fulfilling this mandate, the Supervisory Committee and the Internal Audit Department executed their responsibilities in a manner indicative of maintaining operational integrity. The Committee's objective is to ensure that the Board of Directors and the Management Team serve the interests of the members as well as protect the resources entrusted to them. In fulfilling this mandate, the Supervisory Committee directed the Internal Audit function in the verification of compliance with regulatory requirements and other best practices which are critical to the Credit Union's ongoing operations.

In completing our mandate, the Supervisory Committee undertook several reviews which included the execution of internal audits that evaluated the financial and operational functions of the Credit Union.

During the financial year, January to December 2024, twelve (12) regular committee meetings were held. The attendance of the members was as follows:

Members	Meetings Held	Possible Attendance	Meetings Attended	Excused	Absent
Rev. Kingsley Andrews	12	12	11	1	0
Patreena Bailey-Green	12	12	9	3	0
Paul Bailey	12	12	11	1	0
Dean Spence	12	12	11	1	0
Ruthan Smile-Biggs	12	12	9	3	0
Pitrona Rowe-Stern	12	12	9	3	0
Faith McLeod	12	12	11	1	0
Stacy-Ann Gunter	12	12	11	1	0

Audit engagements undertaken

The following internal audit activities were conducted during the year ended December 31, 2024:

- Cash, Automated Teller Machine and Treasury Counts.
- Bank Reconciliations.
- Teller Cash Reconciliations.
- Teller Overage/Shortage and Policy Review.
- End of Day Prints.
- Payroll
- Value Book/Mail Book.
- Credit Control Management.
- Anti-Money Laundering/Combating the Financing of Terrorism – Membership Demographic Assessment.
- Golden Harvest.
- Estate Payables.
- Petty Cash.
- New Loans.
- Branch Inspections.
- Interest on Savings.
- Cyber Security; and
- Special Audits.

For each audit undertaken the process involved preparing objectives, executing the audit and communicating our findings to management. In most cases, audits completed revealed immaterial concerns. In instances where there were areas of concern that required immediacy these were actioned by management, in a timely manner. Subsequent to this, a process of monitoring is done to ensure that corrective measures are implemented and operating effectively.

Policies and Procedures and General Compliance – The Bank of Jamaica (BOJ) Credit Union Regulations

There is a continued control assessment that is done to identify the requirements necessary regarding licensing and operational readiness to become compliant with the Bank of Jamaica's Standard of Sound Business Practices and BOJ Licensing Requirements for Deposit-taking entities. This process includes continued review

of applicable BOJ regulations/requirements to identify areas in which the Credit Union is non-compliant and would therefore need to be addressed. The continued assessment revealed that not all the policies and procedures are currently in place or up to date.

It was recommended that, where applicable, Management develop policies and update existing ones. Management is currently working on the development and implementation of the necessary Policies and Procedures to ensure that the Credit Union complies with the necessary requirements.

Monitoring Activity - Implementation Status of Audit Recommendations (ISOARs)

The Internal Audit Department, with the assistance of the Supervisory Committee, maintains an action-tracking and follow-up document – ISOARs, which highlights audit areas requiring corrective actions by the Management Team. These highlight recommendations proposed by the Supervisory Committee and action plans that have been acknowledged and agreed by Management.

Acknowledgement

The Supervisory Committee and the Internal Audit Team express appreciation to the Board of Directors, Credit Committee, Management and Staff for their support and cooperation throughout the execution of our audits. We remain committed to ensuring that members' interests are safeguarded and express our profound gratitude to the membership for having allowed the Committee the opportunity to be stewards of your investments. We continue to be committed to ensuring that our collective objectives are realized.

.....

Mrs. Ruthan Smile Biggs
Chairman

SUPERVISORY COMMITTEE



Ruthan Smile-Biggs
Chairman



Patreena Bailey-Green
Assistant Chairman



Faith-Marie McLeod
Secretary



Pitrona Rowe-Stern
Assistant Secretary



Kingsley Andrews
Member



Paul Bailey
Member



Dean Spence
Member



Stacy-Ann Gunter
Member



Christopher Tyme
Chairman

In accordance with the provision of Rule 62(i), the Board of Directors of Manchester Co-operative Credit Union (1977) Limited, which states,

"A Nominating Committee shall be appointed by the Board of Directors at least one hundred and twenty days (120) days prior to the Annual General Meeting and shall consist of three (3) members, one of whom will be a Board member not seeking election who shall be the Chairman of the Committee".

The Board of Directors has appointed said Committee, which comprises `the following people:

Mr. Christopher Tyme	–	Director/Chairman
Dr. Cleveland Robinson	–	Member
Mrs. Althia Scott-Jones	-	Member
Mrs. Karen Christie Riley	-	Staff Liaison Officer

The Nominating Committee hereby recommends the following Nominees for vacant positions:

BOARD OF DIRECTORS

PRESENTLY SERVING	RETIRING (Position Vacant)	NOMINATED
Mr. Astley Scott	Retiring (End of Term)	Ms. L. Camille Shields
Mrs. Helen Wint		Mrs. Helen Wint

Mr. Dalton Campbell		Mr. Dalton Campbell
Mr. Alexander Bourne		Mr. Alexander Bourne
Mr. Christopher Campbell		Mr. Christopher Campbell
Miss Althea Campbell	Retiring (End of Term)	Dr. Marcia Knight
Mr. Berresford South	Retiring (End of Term)	Mr. Nicholas Spence
Mr. Christopher Tyme		Mr. Christopher Tyme
Mrs. Paulette Stephenson-Taylor		Mrs. Paulette Stephenson-Taylor
Mrs. Lesline Thomas		Mrs. Lesline Thomas
Mrs. Maxcine Headley		Mrs. Maxcine Headley

CREDIT COMMITTEE

PRESENTLY SERVING	RETIRING (Position Vacant)	NOMINATED
Ms. Althea Humber		Ms. Althea Humber
Miss Elaine Brooks	Retiring (End of Term)	Mr. Lennox Christie
Ms. Christena Wright		Ms. Christena Wright
Mrs. Saadia Lindsay-Johnson		Mrs. Saadia Lindsay-Johnson
Mr. Jermaine Stewart		Mr. Jermaine Stewart
Mr. Churton Douglas		Mr. Churton Douglas
Mrs. Itanya Johnson-Simpson		Mrs. Itanya Johnson-Simpson

SUPERVISORY COMMITTEE

PRESENTLY SERVING	RETIRING	NOMINATED
Mrs. Ruthan Smile-Biggs	Retiring (End of Term)	Mrs. Ruthan Smile-Biggs
Mrs. Patreena Bailey-Green	Retiring (End of Term)	Mrs. Nadia White Davis
Ms. Stacy-Ann Gunter	Retiring (End of Term)	Ms. Stacy-Ann Gunter
Mr. Paul Bailey	Retiring (End of Term)	Mr. Paul Bailey
Rev. Kingsley Andrews	Retiring (End of Term)	Mrs. Ann Julette Rowe
Ms. Pitrona Rowe-Stern	Retiring (End of Term)	Ms. Pitrona Rowe-Stern

Mr. Dean Spence	Retiring (End of Term)	Mr. Dean Spence
Miss Faith-Marie McLeod	Retiring (End of Term)	Miss Faith-Marie McLeod

APPENDIX

If elected as recommended, the new cadre of volunteers will serve as follows: -

BOARD OF DIRECTORS

PRESENTLY SERVING	STATUS	TERM
Mr. Alexander Bourne	Continuing	1 Year
Ms. L. Camille Shields	New	2 Years
Mr. Nicholas Spence	New	1 Year
Dr. Marcia Knight	New	2 Years
Mrs. Helen Wint	Returning	2 Years
Mr. Dalton Campbell	Returning	2 Years
Mrs. Paulette Stephenson-Taylor	Returning	2 Years
Mrs. Lesline Thomas	Continuing	1 Year
Mr. Christopher Campbell	Continuing	1 Year
Mrs. Maxcine Headly	Returning	2 Years
Mr. Christopher Tyme	Continuing	1 Year

CREDIT COMMITTEE

PRESENTLY SERVING	STATUS	TERM
Mr. Lennox Christie	New	2 Years
Ms. Althea Humber	Continuing	1 Year
Mr. Churton Douglas	Continuing	1 Year
Mrs. Saadia Lindsay-Johnson	Returning	2 Years
Mr. Jermaine Stewart	Continuing	1 Year
Mrs. Itanya Johnson-Simpson	Returning	2 Years
Ms. Christena Wright	Returning	2 Years

SUPERVISORY COMMITTEE

NAMES	STATUS	TERM
Mrs. Nadia White Davis	New	1 Year
Mrs. Ann Julette Rowe	New	1 Year
Mr. Dean Spence	Returning	1 Year
Mrs. Pitrona Rowe-Stern	Returning	1 Year
Miss Stacey- Ann Gunter	Returning	1 Year
Mr. Paul Bailey	Returning	1 Year
Mrs. Ruthann Smile-Biggs	Returning	1 Year
Ms. Faith-Marie McLeod	Returning	1 Year

DELEGATES TO THE CREDIT UNION LEAGUE & OTHER CO-OPERATIVE SOCIETIES

The Nominating Committee is recommending that authority be given to the Board of Directors to elect representatives to the Jamaica Co-operative Credit Union League Limited and other Co-operative Societies to which the Credit Union may be affiliated.

.....

Mr. Christopher Tyme
Chairman

PROFILE OF NOMINEES

L. CAMILLE SHIELDS

Ms. L. Camille Shields is a Notary Public, Barrister, Attorney-at-Law, and Chartered Director. She has twenty-two (22) years at the Jamaican Bar. She established a private practice in August of 2007 with a focus on General Civil Law, specifically in Land, Probate, and Commercial matters.

She was called to the Bar of London, England in July of 2002 and later entered on the Roll as an Attorney-at-Law in Jamaica in July 2003. She also holds a Bachelor of Arts Degree from University of Western Ontario in London, Ontario, Canada and is a Chartered Director. She was appointed as a Notary Public for the Island of Jamaica by Commission dated the 9th day of June 2015. She has sat on several boards and committees and is active in philanthropic causes, volunteering time and money in projects benefiting women and children.

Ms. L. Camille Shields has been nominated to serve on the Board of Directors.

DR. MARCIA KNIGHT

Dr. Marcia Knight has been a member of the Manchester Co-operative Credit Union (1977) Limited for over twenty-five (25) years and is currently Bursar at Bellefield High School.

She is a dynamic and highly skilled professional with extensive experience in Accounting, Communication, Leadership, Management and Administration.

Dr. Knight holds a Doctoral Degree in Theology from Andersonville Theological Seminary and is currently pursuing a Masters Degree in Business Administration (ENEB). She is a Minister of Religion and a Trained Primary School Teacher.

Dr. Marcia Knight has been nominated to serve on the Board of Directors.

NICHOLAS SPENCE

Mr. Nicholas Spence has been a member of Manchester Co-operative Credit Union (1977) Limited for over twenty-eight (28) years and has previously served on the Board of Directors.

Mr. Nicholas Spence holds a Master's Degree in Marketing from Mona School of Business and a Bachelor of Art in Management Studies from the University of the West Indies.

He is currently a Sales Manager at International Gaming Technology (IGT PLC) with responsibility for Strategic Planning, Team Leadership, Programme Development and Project Management.

Mr. Nicholas Spence has been nominated to serve on the Board of Directors.

NADIA WHITE DAVIS

Mrs. Nadia White Davis has been a member of the Manchester Co-operative Credit Union (1977) Limited for over twenty-eight (28) years.

Mrs. Nadia White Davis has been a Tax Compliance Officer for over ten (10) years and is employed to Tax Administration Jamaica.

She holds a Bachelor of Science (B.Sc.) in Business Administration from the Northern Caribbean University and an Associate Degree in Hospitality and Tourism Management from Bethlehem Teacher's College.

Mrs. Nadia White Davis has been nominated to serve on the Supervisory Committee.

ANN JULETTE ROWE

Mrs. Ann Julette Rowe is an Educator and currently serves as Acting Campus Director of the Knox Community College, May Pen. She has previously served on the Supervisory Committee.

Mrs. Ann Julette Rowe is a Chartered Accountant with her qualifications gained at the Northern Caribbean University. She holds a Master's in Education from Church Teacher's College and a Bachelor of Arts in Business Education from the University of Technology.

She has contributed to the Development of the Audit Committee Charter and Non-Disclosure Policy of the Knox Community College as a volunteer.

Mrs. Ann Rowe has been nominated to serve on the Supervisory Committee.

MR. LENNOX CHRISTIE

Mr. Lennox Christie has been a member of the Manchester Co-operative Credit Union (1977) Limited for over twenty-two (22) years and is an Educator of Business Management and a Minister of Religion.

He holds a Doctorate in Theology and Leadership from Excel University, London. He also holds a Master's Degree in Theology and Administration, from the Global International Seminary and a Bachelor's Degree in Education, from the International University of the Caribbean.

He is highly motivated and is the founder of several community outreach initiatives, including feeding programs and youth mentorship.

Mr. Lennox Christie is nominated to serve on the Credit Committee.

PICTORIAL REVIEW

48TH ANNUAL GENERAL MEETING















The 48th Annual General Meeting was held in a hybrid format at Church Teachers' College on Thursday, June 6, 2024. Prizes were presented to the 1st, 2nd, and 3rd place winners for the "Register, Join, Stay & Win" giveaways.

OUTREACH ACTIVITIES

Labour Day 2024



MCCU donated buckets of Roofing Compound to the Lay Magistrates Association of Jamaica, Manchester Chapter (LMAJ) as they carried out work to repair the roof of the Waltham Basic School.



MCCU contributed to the work that was done by the Manchester Municipal Corporation to install Wheelchair Ramps and repaint Pedestrian Crossings in the town of Mandeville.

"Soup and Soap"
The Curphey Home

On October 14, 2024, a team from MCCU visited The Curphey Home, where residents benefited from the annual Soup and Soap outreach activity.



CREDIT UNION WEEK 2024

Highlights from our Credit Union Week of activities, celebrated from October 13-19, 2024.

National Church Service











Community Engagements



Alligator Pond Primary School
Community Engagement



Mobile Unit
Community Engagement



New Forest High School Pop-up Shop
Community Engagement

Christiana Branch Member Appreciation Day









Mandeville Branch
Member Appreciation Day and International Credit Union Day











AWARDING YOUTH EXCELLENCE



Recipients of the 2024 Sydney Carter Scholarships



Recipients of the 2024 PEP Bursaries



Dr. Mark Smith, JTA President



2024 Poster Competition Winner

Staff Awards Banquet










The staff of MCCU were celebrated and recognized with awards in various categories for their outstanding performances.







The Christiana Branch received the Branch of the Year Award.

Volunteer Dinner



The Credit Union hosted a Volunteer appreciation dinner in recognition of the hard work done by its volunteers throughout the year.

STAFF PICTURES

Management Team



Kerrene Grant Brown
General Manager



Andrew Sinclair
Finance Manager



Shevaun Hart
Branch Manager
Mandeville



Richard Barrett
Acting Branch Manager
Mandeville



Wendy Hamm-McLean
Branch Manager
Christiana



Michael Gottshalk
Marketing Manager



Omar Greene
IT Manager



Neisha Tomlin
HR and Facilities Manager



Natalie Bailey
Internal Audit Manager

STAFF PICTURES

SUPERVISORS



Marsha McLean
Credit Control Supervisor



Oliver Harrison
Accountant



Caroline Meikle
HR Officer



Debbie Barrett
Acting Credit Supervisor



Ulander Durrant
Member Service Representatives & Tellers Supervisor
Mandeville



Floyd McConnell
Member Service Representatives & Tellers Supervisor
Christiana



Ruth Anderson-Burnett
Securities Officer

MANAGEMENT TEAM



Seated (from left): Wendy Hamm-McLean, Neisha Tomlin, Kerrene Grant Brown and Natalie Bailey.

Standing (from left): Richard Barrett, Omar Greene, Andrew Sinclair and Michael Gottshalk.

Missing from photo: Shevaun Hart.

CORPORATE OFFICE

Marketing Department



From left: Kimani Eaton, Kimblee Elliott and Michael Gottshalk.

Human Resources (HR) Department



From left: Neisha Tomlin, Damion Simpson and Caroline Meikle.

Administration Department- Head Office



Seated (from left): Caroline Meikle, Neisha Tomlin, Kerrene Grant Brown and Sharia Duncan.

Standing (from left): David Samuels, Bevin Samms, Renee Taylor, Roxanne Hall, Damion Simpson, Juliet Saunders, Jeniffer Haslam, William Allen and Natalie Bailey.

Missing from photo: Carol Bowen.

Corporate Office



Seated (from left): Marsha McLean, Shelly Daley-Broomfield, Neisha Tomlin, Kerrene Grant Brown, Natalie Bailey and Caroline Meikle.

Standing (from left): David Samuels, Renee Taylor, Shanakay Dudley, Kimblee Elliott, Bevin Samms, Sharia Duncan, Roxanne Hall, Juliet Saunders, Gail Taylor, Yanique Nugent-Hylton, Jeniffer Haslam, William Allen and Jacqueline Kennedy.

Standing back row (from left): Davion Williamson, Damion Simpson, Bonito Daley, Jevano Jones, Oliver Harrison, Omar Greene, Dwanye Tucker, Andrew Sinclair, Michael Gottshalk, Mark Brown, Kimani Eaton and Ryan Lowe.

Missing from photo: Kimeisha Robinson, Jasette Wright, Trevor Johnson, Nicole Robinson-Gayle and Carol Bowen.

STAFF PICTURES

Accounts Department



Standing (from left): Ryan Lowe, Andrew Sinclair, Shelly Daley-Broomfield, Jevano Jones, Davion Williamson and Oliver Harrison.

Missing from photo: Kimeisha Robinson.

Credit Control Unit



Seated (from left): Shanakay Dudley, Gail Taylor, Marsha McLean and Yanique Nugent-Hylton.

Standing (from left): Bonito Daley, Andrew Sinclair and Mark Brown.

Audit Department



From left: Jeniffer Haslam and Natalie Bailey.

IT Department



Standing from left: Omar Greene, Jacqueline Kennedy and Dwanye Tucker.

MANDEVILLE BRANCH



Seated (from left): Nadine Ricketts, Janice Green, Lexianne Hynes, Debbie Barrett, Danielle McClymont and Keon Forrester.

Standing (from left): Kirkton Richards, Ayisha Elliott, Ulander Durrant, Shannon Thompson-Green, Shanicia Wilson, Tamara Webb, Avagaye Wilson, Delroy Miller, Veda Smith, Rajeve Stewart, Jerdaine Griffiths.

Standing back row (from left): Shamar Mullings, Richard Barrett, Jannese Francis, Prince Dunkley, and Nikesha Lowe.

Missing from photo: Ruth Anderson-Burnett and Shevaun Hart.

Member Services Department - Mandeville



Seated (from left): Lexianne Hynes, Janice Green, Debbie Barrett and Danielle McClymont.

Standing (from left): Kirkton Richards, Ulander Durrant, Shannon Thompson-Green, Richard Barrett, Tamara Webb, Prince Dunkley, Nikesha Lowe, Delroy Miller, Keon Forrester and Jerdaine Griffiths.

Missing from photo: Shevaun Hart.

Credit Department- Mandeville



Seated (from left): Nadine Ricketts and Veda Smith.

Standing (from left): Richard Barrett, Ayisha Elliott, Shanicia Wilson, Rajeve Stewart, Avagaye Wilson, Jannese Francis Richard Barrett and Shamar Mullings.

Missing from photo: Ruth Anderson-Burnett and Shevaun Hart.

CHRISTIANA BRANCH

Administration Department- Christiana



Standing (from left): Trevor Johnson, Maxine Griffiths-Beckford, Nicole Robinson-Gayle, Neisha Tomlin and Jasette Wright.

Christiana Branch



Seated (from left): Samantha Johnson, Rianna Cobrey, Wendy Hamm-McLean, Krysta-Gaye Grindley and Gennevieve Minzie-Allen.

Standing (from left): Romario Frater, Maxine Griffiths-Beckford, Alesha Rowe, Natalee Williams-Smith, Timoya Palmer, Karen Christie-Riley, Craig Williams, Terry-Ann Powell-Johnson, Jholein Marshall and Floyd McConnell.

Missing from photo: Terry-Ann Birthwright.

Member Services Department- Christiana



Seated (from left): Rianna Cobrey, Wendy Hamm-McLean and Krysta-Gaye Grindley.

Standing from left: Romario Frater, Natalee Williams-Smith, Craig Williams, Jholein Marshall and Floyd McConnell.

Credit Department- Christiana



Seated (from left): Samantha Johnson, Wendy Hamm-McLean and Gennevieve Minzie-Allen.

Standing (from left): Terry-Ann Powell-Johnson, Timoya Palmer, Karen Christie-Riley and Alesha Rowe.

Missing from photo: Terry-Ann Birthwright.

Condolences

Verona Ricketts
Tamara Bradford
Jeffery James
Gilmore Walters
Dorrett Powell
Cathline Cunningham
Carl Spence
Wesley Allison
Norman Lawes
Oswald Ellis
Isoline Edwards
Cecile Lawrence
Donald Harriott
Landford Givans
Delores Walker
Dowhyne Chambers
Joan Hamilton
Martin Johnson
Cassandra Ashmeade
Franklyn Ashley
Enid Williams-Daley
Steven Miller
Gwendolyn Brady
Novel Young
Catherine Pryce-Thompson
Grace Moore
Clarence Johnson
Glenda Hanson-Beckford
Astley Campbell
Desmond Freeman
Hopeton Morgan
Loraine Reid
Arlando Lawrence
Merley Heron
Camille Swaby
Dova Plummer
Paul Mullings
Joseph Ramsay

Ilene Scafe
Noel Daring
Viveine Griffiths Brown
Derrick Thompson
Beverley Stewart
Verna Scale
Lanford Smikle
Sheldon Hylton
Devon Kerr-Senior
Maureen Reid
Pearl Johnson
Derrick Turner
Winston Williams
Cleveland Murray
Antonette Headley
Fay Findley
Kingsley Francis
Cora Morris-Plummer
Douglas Patterson
Eric Blackwood
Roslyn Hurlock
Richard Thompson
Cherry Barnes
Beverley Folkes
John White
Gifford Gregory
Mavis Gooden
Richard Morris
Dennis Daley
Franklyn Johnson
Howard Gayle
Brenda Bruce
Maxine Smith
Thaddeus Smith
Ritta Salmon

Andrea Morris
Cleveland Stephenson
Maurice Robinson
Kerene McLaughlin
Leonard Adams
Leonard Wright
Michael Daye
Wayne Dixon
Noel Bonner
Glanvile Newman
Leroy Mitchell
Sislin Graham
Marjorie McLeod
Kenneth Watson
Gladstone Henry
Galire Bailey
Lesma Richards
Jahnile Robinson
Lovlett Brown
Merick McCatty
Wayne Morris
Raymond Powell



THE ROLES OF THE BOARD AND COMMITTEES

Board of Directors

The business of the Credit Union shall be conducted by the Board of Directors, which shall be elected at the Annual General Meeting of the Credit Union. The major functions of the Board of Directors are as follows:

- Overall leadership, direction and control of the affairs of the Credit Union.
- Development of policies to guide the successful operations of the Organization.
- Deciding on the long-term goals and objectives of the Organization and planning for its achievement.
- Reporting to members at Annual General Meetings.
- Ensuring that the Credit Union's Rules, the Co-operative Societies Act and Regulations, the rules of the League and other relevant legislation are complied with.
- Recommending amendments to Rules.
- Ensuring the provision of competent and adequate personnel and facilities for efficient operation of the Credit Union.
- Monitoring and evaluating the performance of the Credit Union.
- Ensuring that members' funds and the assets of the Credit Union are adequately protected.
- Appointing relevant committees to assist the Board's functioning
- Equipping themselves with the requisite skills and knowledge to effectively perform their functions.
- Attending the requisite courses for certification as Credit Union Professionals.

Credit Committee

The Credit Committee shall be elected at the Annual General Meeting of the Credit Union. The committee has overall responsibility for the Loan Portfolio and Credit Administration of the Organization, guided by the Credit Policy approved by the Board of Directors. The functions of the Credit Committee include:

- Studying and implementing the Credit Policy of the Organization.
- Recommending amendments to the Credit Policy, where necessary.
- Evaluation and decision making on member loan requests
- Conducting interviews with loan applicants where required
- Determining the adequacy of security for loans
- Ensuring that delinquency is effectively controlled through the committee's evaluation and approval of loans.

Supervisory Committee

The Supervisory Committee shall be elected at the Annual General Meeting of the Credit Union and shall consist of not less than three

members, none of whom shall be members of the Board of Directors or Credit Committee or Loan Officer or Employee.

The Supervisory Committee is charged with the responsibility of being the Internal Audit Committee of the Credit Union for and on behalf of the members. The main functions of the committee include:

- Determining compliance with the Rules of the Credit Union, the Co-operative Societies Act and Regulations, the rules of the League and the Bank of Jamaica (Credit Unions) Regulations, when enacted.
- Ensuring that no irregular or unauthorized transactions are carried out by either employees or volunteers or any parties connected to these persons.
- Checking on the Credit Union's Credit Administration to ensure that delinquency is kept under control and that securities are adequately endorsed in the Credit Union's favour.
- Evaluating whether the policies and procedures established by the Board of Directors are documented and adhered to.
- Ascertaining whether the established systems of internal control provide reasonable assurance to the members that the assets of the Credit Union are adequately protected to ensure safeguards against errors, carelessness and fraud.
- Evaluating the Credit Union's compliance with applicable legislation and making recommendations to the Board of Directors where necessary.
- Receive and investigate any complaint made by any member affecting the proper running of the Credit Union.

PARLIAMENTARY RULES OF ORDER

1. (a) A **member** shall stand, when present in a physical meeting whilst addressing the Chair, subject to the exception where the meeting is being held in a virtual or hybrid manner through a combination of both physical and electronic communication system, and the following shall apply:

   (i) If a separate meeting place is linked to the main place of the meeting by an electronic communication system, such member present at the separate meeting place shall be taken to be present at the meeting and entitled to exercise all rights as if the member were present at the main physical location.

   (ii) A **member** present in the meeting by electronic communication system may obtain the floor by clicking the "raise hand" feature or any other similar icon and being recognized by the Chair. (Instructions for accessing the "raise hand" or similar icon will be provided at each meeting). Once a **member** with his or her hand raised is recognized by the Chair, he or she will be able to unmute his or her microphone and turn on his or her camera, at least initially, to be properly identified and to be allowed to speak. Such **member** should be properly attired and should be in an environment that is conducive and the **member** should conduct his or her self in manner appropriate to the holding of the meeting.

   (iii) References to "electronic facilities" shall include, without limitation, webcast, video or any form of conference call systems (telephone, video, web or otherwise) and other communication of any sound, document, and or other data.

   (b) Speeches shall be clear and relevant to the subject before the meeting.

2. A **member** shall only address the meeting when called upon by the Chairman to do so, after which he/she should immediately take his/her seat when present in a physical meeting or to remove the "raise hand" feature, turn off camera and mute his/her microphone.

3. No **member** shall address the meeting except through the Chairman.

4. A **member** shall not speak twice on the same subject except:

   (a) The mover of a motion who has the right to reply.

   (b) He/she rises to object or to explain (with permission of the Chair).

5. No speeches shall be made after the question has been put and carried or neglected.

6. The mover of a procedural motion (adjournments, postponement, lay on the table) shall have no right to reply.

7. A **member** rising on a point of Order, whether in in person only, virtual only and/or hybrid meeting shall state the point clearly and concisely. (A point of order must have relevance to the Standing Orders.

8. (a) A **member** shall not call another member to order, but may draw the attention of the Chair to a "Breach of Order."

   (b) No event can a **member** call the Chair "to order."

9. A Question should not be put to the vote if a member desires to speak on it or move an amendment to it - except that a "Procedural Motion," the Previous Question "proceed to the next business" or the "closure." "That the question be now put," may be moved at any time.

10. Only one amendment shall be before the meeting at one and the same time.

11. When a motion is withdrawn, any amendment to it falls.

12. (a) Votes (whether by a show of hands ("raise hand") or by way of a poll) may be cast by such means, electronic or otherwise, unless voting by call of names or ballot is demanded by at least five of the members present before the declaration of the result of the show of hands, and in such case voting by call of names or ballot shall be taken as the case may be.

    (b) The Chairman shall have, in addition to his ordinary vote, a "Casting Vote" in the case of inequality votes.

13. If there is an equality of votes on an amendment, and if the Chair does not exercise his casting vote, the amendment is lost.

14. The Chairman shall make provisions for the protection of members from vilification (personal abuse.)

15. No member shall impute improper motivates against the Chairman, Board of Directors, Officers of the Confederation or any other member.

Fit and Proper Criteria for Credit Union Directors and Officers

What is the Fit and Proper Criteria?

Requirement of the Bank of Jamaica Credit Union Regulations seeks to ensure that persons elected as Directors or officers of a Credit Union:-

- Are competent, diligent and able to exercise sound judgement.
- Have not been convicted of an offence involving honesty and are not Un-discharged Bankrupts.
- Have employment records free of acts of dishonesty or impropriety in the handling of financial affairs.

Fit and Proper Requirements for Credit Union Directors and Officers

How does the process work?

- Notification of persons elected as Directors and Officers at an AGM or appointed by a committee and forwarded to the Supervisor.
- The Supervisor will assess the fitness of the persons.
- The Supervisor will advise the Credit Union if any person does not meet the fit and proper criteria.
- The Credit Union is then required to terminate the appointment of the affected person.



NATIONAL ANTHEM

JAMAICA, LAND WE LOVE

Eternal Father, bless our Land
Guard us with thy mighty hand,
Keep us free from evil powers,
Be our light through countless hours.
To our leaders, Great Defender
Grant true wisdom from above.
Justice, truth be ours forever.
Jamaica, land we love.
Jamaica, Jamaica, Jamaica,
Land we love

Teach us true respect for all,
Stir response to duty's call
Strengthen us the weak to cherish
Give us vision lest we perish.
Knowledge send us, Heavenly Father
Grant true wisdom from above
Justice, truth, be ours forever,
Jamaica, land we love.
Jamaica, Jamaica, Jamaica
Land we Love

Notes

Get an **Unsecured Loan** from **MCCU!**

CIVIL SERVANTS GO! UNSECURED LOAN

Borrow up to
$5 million
Rates
as low as
14.5%

MONI BOOSTER $ LOAN

Borrow up to
$3 million
Rates
as low as
14.5%

OTC OVER-THE-COUNTER UNSECURED LOAN

Borrow up to
$1.2 million
Rates
as low as
20%



*Conditions Apply

Manchester Co-operative Credit Union (1977) Ltd.

'Where Service Exceeds Expectation'

Mandeville
Tel: 876-962-0401

Christiana
Tel: 876-964-3648

www.mccuja.com

Manchester Co-operative Credit Union (1977) Ltd.

49th Annual General Meeting

2024 **ANNUAL REPORT**

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